

Navigation & the Healthcare System Course

Overview

This course is organized into three modules that describe patient navigation's role in reducing health disparities and improving treatment for chronic diseases. The three modules cover:

Module 1: Patient navigation and health disparities

- ◆ Patient navigation history
- ◆ Barriers to healthcare
- ◆ Patient navigation's role in decreasing health disparities
- ◆ Definitions and models of patient navigation

Module 2: Components of patient-centered models of care

- ◆ Patient-centered and provider-centered care
- ◆ Roles of healthcare team members
- ◆ Patient rights and responsibilities

Module 3: Patient navigator roles & responsibilities

- ◆ Patient navigator qualifications and characteristics
- ◆ Developing effective client relationships
- ◆ Staying within personal and professional boundaries

Let's see how patient navigators can improve patient care: [Start Module 1](#)

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