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Medical Records Documentation

Medical Records Requests

General Requirements

A network provider's office records must be made available to MPHC. This access is required for MPHC to monitor compliance with regulatory requirements. Each provider office must maintain complete and accurate medical records for all MPHC members receiving medical services in a format and for time periods as required by the following:

- Applicable state and federal laws
- Licensing, accreditation, and reimbursement rules and regulations to which the provider is subject
- Accepted medical practice and standards

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