



COVID-19 / Novel Coronavirus



As of 1 May 2020, the total number of confirmed cases is 5 951 and 116 Coronavirus COVID-19 related deaths.

From 1 May 2020 alert level 4 will be in effect. (https://www.gov.za/speeches/minister-zweli-mkhize-confirms-total-5-951-c...)

Stay at home

- Only go outside for food, health reasons or work (where this absolutely cannot be done from home)
Wash your hands as soon as you get home

Grid of 9 categories: Frequently Asked Questions, Fake news, Posters Infographics, Regulations & Guidelines, Education, Government statements, Travel, Hospitals and Centres of Disease Control, Social grants, Essential Services, Support to business, Disability

Easing of lockdown restrictions

Summary of alert levels infographic with STAY HOME logo and social media links

Alert level table with 5 levels (5 to 1) and corresponding objectives for each level

WhatsApp support, Republic of South Africa, and NDP logos

Call centres and hotlines

Temporary Employer-Employee Relief Scheme

Call Centre number is 012- 337 1997 and email Corona19ters@labour.gov.za

Essential service application portal

www.bizportal.gov.za

All businesses that will be allowed to provide essential services are required to seek approval from the Department of Trade, Industry and Competition (the dtic) in order for them to trade during the period of the lockdown.

Such businesses are required to apply to the Companies and Intellectual Property Commission (CIPC) Bizportal website at www.bizportal.gov.za and obtain a certificate from the Commission that allows them to continue trading.

Support to business

info@dssbd.gov.za / info@mybindu.org.za

0860 663 7867 or 0860 ONE STOP

More information

SASSA

SASSA call centre (0800 60 10 11)

PostBlanks call centre (available 24/7) on 0800 53 54 55 to deal with concerns and complaints related to SASSA/SAPO cards - card replacement, PIN resets and non-payment

Regional contacts for social relief of distress applications

Applications could be made either by calling 080060 10 11 or e-mail to grantenquiries@sassa.gov.za. SASSA also has contact staff in every province to try and relief the congestion at the national call centre.

- Eastern Cape: 043 707 6300 or 043 707 6335
Free State: 051 410 8339
Gauteng: 011 241 8324
KwaZulu-Natal: WhatsApp 071 607 1514 (send a message) or phone 033 846 3300
Limpopo: Mr Veli Maphuta - 083 455 1535
Mpumalanga: 013 754 9428 or 013 754 9454
Northern Cape: 0800 00 077
North West: 018 397 3360
Western Cape: 021 469 0235 or 072 205 8693

Solidarity Fund

0860 001 001

info@solidarityfund.co.za

https://www.solidarityfund.co.za/

The Fund will focus efforts to combat the spread of the virus, help us to track the spread, care for those who are ill and support those whose lives are disrupted.

For organisations wishing to make any offers of non cash donations kindly contact 0860 001 001 between 8am and 6pm South African time.

info@solidarityfund.co.za. A donor consultant will be in touch with you once we have processed your form. For any queries related to non cash donations please contact us on 0860 001 001.

Fake news

Report fake news through the Real411 website: www.real411.org or the Whatsapp line 067 966 4015.

Information on Coronavirus COVID-19

Whatsapp: Say "Hi" to 0600 123 456

For medical enquiries: National Institute for Communicable Diseases 0800 029 999

https://sacoronavirus.co.za/
http://www.nicd.ac.za/

Stay informed on #COVID19. Join the WhatsApp support for South Africans. Say "Hi" to 0600 123 456 or go to www.sacoronavirus.co.za

COVID-19 National Crisis Helpline

0861 322 322

SA Police Service Crime Stop

08600 10111

SMS Crime Line: 32211

Reporting Undue Price Increases:

0800 141 880

Health and support

SAPS gender-based violence service complaints (SAPS)

0800 333 177

complaintsnodalpoint@saps.gov.za

GBV (Gender Based Violence) Command Centre

0800 428 428 / *120*7867# (free from any cell phone)

SMS Line: 32312

Family Violence, Child Protection and Sexual Offences Helpline

0800 150 150

People Opposing Women Abuse (POWA)

Tel: 011 642 4345
After hours cellphone: 083 765 1235

Child Line

0800 055 555

LifeLine South Africa

0800 012 322 (free on mobile networks including landlines)

FAMSA

Advice on family relationships - 011 975 7107

Human trafficking

Report cases of human trafficking - hotline operated by the Salvation Army and Be Heard - 08007 37283 (0 8000-rescue)

National Human Trafficking Helpline

0800 222 777

Persons with Disabilities

SMS 'help' to 31531

AIDS Helpline

0800 012 322

Suicide Helpline

0800 567 567 or 0800 456 789

Stop Gender Violence

Anonymous, confidential and accessible telephonic information, counselling and referrals, in all 11 official languages - 0800 150 150

Substance Abuse Helpline

0800 12 13 14

Government departments

Trade and Industry

080 000 6543

Home Affairs

0800 601 190

Water and Sanitation

0800 200 200

Tourism

0860 868 747

Government has a number of call centres and hotlines through which you can:

- get information about services and programmes
report problems or make complaints
provide tip-offs to authorities about fraudulent or criminal activities.

More on: Health

RELATED INFORMATION

National Institute for Communicable Diseases

Department of Health

Department of International Relations and Cooperation

EXPLORE GOV.ZA

Grid of links: Statements, Documents, Events, Key issues, Government opinion pieces, About government, About South Africa, Contact your government, Feedback, Sitemap, Get e-mail updates, Services for residents, Services for organisations, Services for foreign nationals, FAQs, Terms and conditions, RSS feeds

