Situation Overview: Area-Based Assessment of Ar-Raqqa City March 2018



Introduction

In late October 2017, Ar-Raqqa city was completely evacuated of civilians following months of intense conflict. Despite widespread damage, high levels of unexploded ordnance (UXO) contamination and a lack of basic services, residents began returning to their homes in large numbers immediately after the cessation of conflict.

REACH has conducted a series of assessments to monitor the humanitarian situation as voluntary returns occur and services begin to resume. This most recent Area-Based Assessment (ABA) in Ar-Raqqa city aims to clarify the multi-sectoral needs of civilians living in the city and their access to relevant services and infrastructure. The following sectors were assessed (click to access page): <u>Population, Returns, and Access; Shelter; Protection;</u> <u>WASH, Health, Food and Markets, Nutrition, Bakeries, Electricity, Non-food Items (NFIs), Cash, Education</u>.

The ABA was conducted as part of a wider global project aiming to support humanitarian response in urban areas through an area-based approach. To support planning and implementation in Ar-Raqqa city, in the coming months various IM mechanisms will be developed in partnership with humanitarian actors in Northeast Syria.

Key Findings

Priority Needs

- Despite the prevalence of UXO contamination, civilians continue to voluntarily return to the city, particularly to areas with relatively less damage and more services. Contamination, alongside severe shelter and infrastructure damage, is a barrier to more permanent restoration of a decent standard of living.
- In the immediate term, KIs indicated that improvements to health and WASH services are the most urgent priority needs. As the main water network has yet to be fully repaired, residents are primarily relying on trucked water which is of poor quality; further, access to trucked water is challenging for residents living in uncleared or heavily contaminated areas. Some health facilities have opened, though these primarily only provide basic services and are overcrowded.
- KIs also noted that although education services are being reopened and some electricity is
 available, improving the quality of both these services is a secondary immediate need. Reopened
 schools generally only provide primary education, are reportedly overcrowded and lack qualified
 teachers. The main electricity network is not functioning, and household access to electricity depends
 on their financial resources and proximity to communal generators.

Access to Services

- Specific neighbourhoods serve as key hubs for various services: Qadessiyeh (Dari'yeh), Mahdi / Rafqa (Old Raqqa), Ammar Ibn Yaser / Ma'amoun (Meshlab) are key destinations for healthcare, leading to severe overcrowding of facilities. Increased capacity of services elsewhere in the city, particularly in central areas, would significantly improve general access to these critical services.
- Residents prefer to access food, NFIs and cash within their neighbourhoods when possible. Although basic goods are available in markets in most areas, residents have to travel to Qadessiyeh (Dari'yeh), Mahdi / Rafqa (Old Raqqa), and Ammar Ibn Yaser / Ma'amoun (Meshlab) for hawala services; they also use these key market areas to purchase food and NFIs when necessary.
- In contrast to other services, households do not commonly travel to other neighbourhoods to access education. As such, presence and quality of education services should be improved at the local level.

Methodology

REACH conducted qualitative data collection for this assessment between 8 and 27 March 2018. A total of 79 key informants (KIs) were selected based on their knowledge of multi-sectoral needs of the population in each neighbourhood of the city, with a minimum of three KIs interviewed per neighbourhood. These findings were analysed alongside the findings of previous assessments in order to build a snapshot of access to services at the local level relative to the status and capacity of facilities and infrastructure.

To better understand these dynamics in nine neighbourhoods, 13 focus group discussions (FGDs) including participatory mapping exercises were conducted with community residents and sector experts. Neighbourhoods were selected in coordination with humanitarian actors implementing or planning to implement activities in the city. FGDs comprised of 6-10 participants and were segregated by gender, with the exception of Hisham Ibn Abd al Malek where a mixed gender FGD was conducted due to a lack of suitable participants.

The indicators and tools used for this assessment were designed in collaboration with humanitarian partners. The findings of this assessment should be considered as indicative only.



Map 1: Assessment coverage map^{1,2}

1. Neighbourhood boundaries source: Syria COD, Humanitarian Data Exchange. The boundaries and names shown and the designations used on this map do not imply official endorsement or acceptance by REACH or the United Nations 2. Data Collection Units were delineated through participatory mapping with KIs, in order to define the area within which they could most easily report population, services and needs information.

***** Population, Returns and Access

- Ar-Raqqa city residents have been spontaneously returning to the city since November 2017, initially concentrated in Ammar Ibn Yaser / Ma'amoun (Meshlab), Tishrine (Rmelah) and areas along the Euphrates river. Households have now returned to areas across the city.
- The number of households is greatest where damage is relatively less severe. Neighbourhoods in the centre and north have extensive damage and significant UXO contamination, and consequently remain less populated than areas adjacent to the Euphrates river and on the city's periphery.
- Population numbers are highest in neighbourhoods with a greater number of functioning services. This likely reflects two trends: households prefer to return to areas where goods and services

are more easily accessible, while governmental and private actors (such as bakery owners) prefer to provide such services in more populated areas.

- UXO contamination is a reported barrier to movement in both sparsely-populated neighbourhoods and in areas with more households, such as Furat. Damaged roads are barriers to movement in nearly all neighbourhoods.
- As a result, **movement within some neighbourhoods remains challenging.** Movement by foot is difficult in central neighbourhoods, which have extensive damage and significant UXO contamination. Access to these neighbourhoods with large vehicles is also extremely difficult, limiting households' access to critical goods and services, such as trucked water.



Map 2: Ar-Raqqa city returns, as of 27 March 2018

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t Shelter

- Though shelter and infrastructure damage affects all areas of the city, the most severe damage is concentrated within central neighbourhoods. Most shelters in Hurriveh (Harrit Al Beydo), Wihdeh / Nahda (Tawoosuiyeh), and Amin / Mansour / Rashidiyeh (Rasheed), and Tas-heeh (Al Baasil) are reportedly destroyed and unable to be repaired. Damage is also severe in Amin (Fardous), where most shelters require significant reconstruction rather than simple repairs.
- There is reportedly less extensive damage to shelters in neighbourhoods on the periphery of the city: Andalus, Hisham Ibn Abd al Malek, Tishrine (Magaf and Rmelah), Ammar Ibn Yaser / Ma'amoun (Meshlab), Baath (Muthana), Hettin / Ad Dari'yeh (Rumaniyeh), and Yarmuk (Tayyar).
- Households in many neighbourhoods have begun to undertake repairs for their homes in cases in which the shelters are not completely destroyed. However, the cost of the required professional assistance and necessary materials is reportedly the main barrier that prevents households from restoring their homes. Shelters that have been destroyed or severely damaged have largely not been reconstructed.

Protection

Voluntarily-returned households face significant protection-related challenges within Ar-Ragga city. UXO contamination remains heavy in many areas of the city, and there have consequently been many deaths and injuries as residents return to their homes or attempt to clear UXO independently. Recontamination of previously-cleared areas is also a risk for households.

Most commonly reported safety / security issues (by DCU):





Map 3: Damage density within the city

WASH

- Improved access to and quality of water are key needs across the city. Water trucking, primarily
 provided by groupings of civilians and private vendors, remains the primary source of water,
 However, as repairs commence the main water network is reportedly beginning to function sporadically.
 The lack of a consistent fuel supply for the main pumping station's generator prevents the main network
 from being restored. UXO and rubble also inhibit the testing of pipe networks.
- Kls reported that trucked water is generally untreated and is of poor quality. Individuals in multiple neighbourhoods have reportedly fallen ill after consuming trucked water.
- Water trucks are unable to access areas where roads remained blocked or damaged, introducing
 additional burdens on households. In particular, large vehicles are reportedly unable to move within

Amin / Mansour / Rashidiyeh (Fardous and Rasheed), Wihdeh / Nahda (Tawoosuiyeh), Hurriyeh (Harrit Al Beydo), and Al-Thawrah (Qaraba) areas.

 A lack of sanitation services has resulted in deteriorating hygiene conditions across the city. Garbage is not officially collected in most neighbourhoods and is typically left in the streets; there are also reported cases of uncollected corpses remaining in damaged and destroyed buildings. As a result, rodents and pests are prevalent, and residents are vulnerable to skin diseases. The risk of these diseases becoming more common is acute given that households are coping with insufficient water primarily by modifying hygiene practices (bathing less, for example).



Map 4: Locations of water access

🕇 WASH

Reported movements to central neighbourhoods: An INGO provides a limited amount of treated water in Mahdi / Rafqa (Old Raqqa). Water trucks can reportedly access the northern segment of Hurriyeh and Al-Thawrah (Key'tar), drawing residents from surrounding neighbourhoods.

Reported movements to western neighbourhoods: Residents from Tas-heeh (Benurama) and Amin (Ethekana and Fardous) seek water in Qadessiyeh (Dari'yeh), where water trucks reportedly can more easily reach civilians than is possible in the areas of origin.

Reported movements to eastern neighbourhoods: Ammar Ibn Yaser / Ma'amoun (Meshlab) and Tishrine (Rmelah) are reportedly sources of water for households from neighbouring areas.



Residents and visitors from 4 DCUs accessing water

• Origin DCU (outside of neighbourhoods of map focus)



Map 6: Reported movements to central neighbourhoods for water

Map 5: Reported movements to western neighbourhoods for water



Map 7: Reported movements to eastern neighbourhoods for water



5

🏶 Health

- Access to affordable, quality healthcare is a major gap and priority need across the city. Although
 primary healthcare services are available in certain areas, availability of secondary and specialised
 healthcare is extremely limited. The reported main needs of households are emergency care for
 injuries, treatment for chronic diseases, skilled care during childbirth and surgery.
- The main barriers that households face in accessing healthcare are reportedly a lack of facilities, insufficient medical items and medicine, and a lack of medical personnel. High drug prices and health consultation fees are also burdensome for some families. These barriers are particularly harmful in light of some residents' exposure to the threat of unexploded ordnance and to disease from rodents and untreated water.
- A few neighbourhoods offer health services that draw households from elsewhere in the city, commonly resulting in overcrowding. An INGO-run health point providing free services in Ammar Ibn Yaser / Ma'amoun (Meshlab) is a key hub for healthcare and is reportedly overstretched as a result. Clinics in Yarmuk (Tay'yar), Qadessiyeh (Dari'yeh),Tishrine (Rmelah), Mahdi / Rafqa (Old Raqqa), and Hisham Ibn Abd al Malek neighbourhoods also reportedly serve households from other areas, as does the still-damaged Mashadani hospital.
- In light of ongoing limitations in healthcare within the city, **households are reportedly leaving the city to access health services** in locations such as Tabqa and Tal Abyad.



Map 8: Reported locations of healthcare access

6

🏶 Health

Reported movements to eastern neighbourhoods: Health facilities in Tishrine (Rmelah) and Ammar Ibn Yaser / Ma'amoun (Meshlab) neighbourhoods, including numerous clinics and an INGO-run health point, serve households from nearly all neighbourhoods.

Reported movements to western neighbourhoods: Health clinics in Qadessiyeh attract households from neighbourhoods across the city, even those closer to facilities in eastern Ar-Raqqa city. This suggests residents may be seeking specialized services within this area.

Reported movements to central neighbourhoods: A health clinic in Mahdi / Rafqa (Old Raqqa) neighbourhoods and the Mashadani hospital in Amin (Ethekana) serve households from nearby areas.



Map 10: Reported movements to central neighbourhoods for healthcare







Map 11: Reported movements to eastern neighbourhoods for healthcare



🕹 Food and Markets

- Food markets in most areas of the city are reportedly operational, though major infrastructure damage has inhibited the re-opening of markets in Hurriyeh (Harrit Al Beydo), Amin (Fardous/ Ethekana), and Al-Thawrah (Qaraba).
- Most core food items are generally or sometimes available.³ However, food sellers are operating at unpredictable intervals in the Wihdeh / Nahda (Tawoosuiyeh) and Amin neighbourhoods (Rasheed), where a lack of sufficient customers has reportedly been a barrier to markets re-opening and structural damage is extensive. Additionally, most core food items sold in Qadessiyeh, Tas-heeh, Furat and Tishrine (Rmelah) are reportedly unaffordable for the majority of households.
- · Where possible, residents purchase from markets within their neighbourhoods. However, when

Map 12: Reported locations of core food items access

items are not available, residents travel to other areas, most commonly Qadessiyeh (Dari'yeh), Mahdi/ Rafqa (Old Raqqa), Hisham Ibn Abd al Malek, and Tishrine (Rmelah) neighbourhoods.

- Access to markets remains difficult in areas near the center of the city that have significant damage. Road blockages inhibit access for households in Amin (Fardous / Ethekana), Wihdeh / Nahda (Tawoosuiyeh), Al-Thawrah (Qaraba), and Mahdi / Rafqa (Old Raqqa) neighbourhoods. These access challenges are especially daunting for households in neighbourhoods without functional food markets.
- KIs reported that food assistance has been limited, with distributions usually covering a low proportion of neighbourhood residents. Residents of all areas reportedly prefer cash-based food assistance rather than vouchers.



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3. Assessed core food items: bread, flour, rice, lentils, sugar, cooking oil, chicken, meat, tomatoes, cucumbers, onions.

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Reported movements to central neighbourhoods: Households from numerous locations travel to Mahdi and Rafqa (Old Raqqa) neighbourhoods to access food, where most core food items are available and prices are reportedly affordable for most households. Further north, households from areas with non-functional markets seek food in the northern segment of Al-Thawrah and Hurriyeh neighbourhoods (Key'tar).

Reported movements to western neighbourhoods: Qadessiyeh (Dari'yeh) is a critical hub for food in this area of the city, including for households in areas with extensive damage and without functioning markets.

Reported movements to eastern neighbourhoods: Tishrine (Rmelah) and Amman Ibn Yaser / Ma'amoun (Meshlab) are key destinations for food.



Map 14: Reported movements to central neighbourhoods for core food items







Map 15: Reported movements to eastern neighbourhoods for core food items



9

Food and Markets

Mahdi / Rafqa (Old Raqqa) and Qadessiveh (Dari'veh) are the primary hubs for all types of core food items. These neighbourhoods typically offer all types of food items.

The northern areas of Al-Thawrah and Hurriveh neighbourhoods (Key'tar) are a key source of meat and fish for nearby neighbourhoods, as is Tishrine (Rmelah), where a large sheep market is located. The large market in Hisham Ibn Abd al Malek is a key source of fruits and vegetables for vendors across the city.

Data collection unit (DCU) centres

- Origin DCU (outside of neighbourhoods of map focus)
- No functioning markets in DCU
- Only DCU residents accessing food group

Table 1: Median price of core food items, Ar-Ragga subdistrict and Ar-Ragga governorate⁴

Food item	Ar-Raqqa sub- district (SYP) ⁷	Ar-Raqqa governorate (SYP)⁵
Bread (1 pack/8 pieces)	85	90
Flour (1 kg)	200	180
Rice (1 kg)	495	470
Lentils (1 kg)	330	340
Sugar (1 kg)	300	300
Cooking oil (1 litre)	510	510
Chicken (1 kg)	650	640
Tomatoes (1 kg)	250	245
Onions (1 kg)	110	105
Cucumbers (1 kg)	295	290

Residents and visitors from 1-2 DCUs accessing food group Residents and visitors from 3-5 DCUs accessing food group

Residents and visitors from 6-9 DCUs accessing food group

Map 17: Reported locations of meat and fish access



Map 16: Reported locations of staples and rice access



Map 18: Reported locations of fruits and vegetables access



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4. REACH, Syria Market Monitoring Exercise, February 2018. 5. UN Operational Rates of Exchange as of 1 April 2018: 1 USD = 434 Syrian Pounds (SYP).

🧶 Nutrition

- KIs across all neighbourhoods indicated neither adults nor children are generally showing signs of malnutrition.
- Children aged 2 and under are commonly fed with bottled milk rather than breastfed, as many
 mothers reportedly cannot produce milk either due to insufficient food and nutrition, and issues such
 as depression, psychological trauma and fatigue. In some areas, it was reported that regular milk and
 yoghurt were used to feed children. There is a complete lack of nutrition support across the city.
- Reportedly few households are relying on medical personnel for support in feeding infants. Physicians are a source of support for households of Amin / Mansour / Rashidiyeh (Rasheed), Wihdeh / Nahda (Tawoosuiyeh), Tishrine (Rmelah), and Qadessiyeh (Dari'yeh).

Map 19: Reported locations of bread access

Bakeries

- Bakeries are primarily functional in the city's western and eastern areas, while bakeries in central neighbourhoods (many of which are extensively damaged) remain out of service.
- Bread is available in bakeries or shops across the city, but most consistently in Qadessiyeh (Dari'yeh), Ammar Ibn Yaser/Ma'amoun (Meshlab), Yarmuk (Tayyar), Mahdi / Rafqa (Old Ar-Raqqa) and Tishrine (Rmelah). Residents of these neighbourhoods are reportedly primarily purchasing bread locally rather than traveling to other neighbourhoods.
- In contrast, bread is reportedly not available in the central area of the city, including Hurriyeh (Harrit Al Beydo), Amin (Fardous / Ethekana), Al-Thawrah (Qaraba), Wihdeh / Nahda (Tawoosuiyeh), Furat, Mansour / Rashidiyeh (Rasheed), and Tas-heeh (Al Baasil).



Bakeries

Reported movements to western neighbourhoods: Households from all neighbourhoods that lack bread are reportedly traveling to Qadessiyeh (Dari'yeh) it. KIs indicated bread is also accessed in Yarmuk (Tayyar) and Tas-heeh (Benurama).

Reported movements to central neighbourhoods: In Hisham Ibn Abd al Malek and Mahdi / Rafqa (Old Raqqa), local authorities are providing some bakeries with flour. Bread is reportedly affordable in the northern segment of Hurriyeh and Al-Thawrah neighbourhoods (Key'tar).

Reported movements to eastern neighbourhoods: Tishrine (Rmelah) is a destination for households in nearby neighbourhoods, including from those that have functional bakeries.



Map 21: Reported movements to central neighbourhoods for bread



Map 20: Reported movements to western neighbourhoods for bread



Map 22: Reported movements to eastern neighbourhoods for bread



F Electricity

- Households are primarily relying on communal and private generators for power in the absence of access to the main electrical network in all neighbourhoods of the city, in addition to car batteries. Communal generators are reportedly present in nearly all neighbourhoods, though households' level of access depends on their proximity to the generators and their ability to pay usage fees.
- KIs indicate electricity is most consistently available in Qadessiyeh (Dari'yeh), Salhiyeh (Hettin), Mahdi / Rafqa (Old Raqqa), Batani (Sinaa), and Yarmuk (Tayyar) neighbourhoods, where there are reportedly more than eight hours of electricity available per day. Most other neighbourhoods reportedly have between 6 and 8 hours of electricity available per day. No neighbourhoods reportedly received assistance in improving electricity access in the weeks prior to data collection.
- Electricity access is particularly limited in Amin / Mansour / Rashidiyeh (Rasheed), where unexploded ordnance remains prevalent and relatively few households have returned. No communal generators are reportedly present in this area; households are instead relying only on private generators and batteries. As a result, only between 4 and 6 hours of electricity are available per day in this area, according to KIs.
- Insufficient power is a barrier to restoring other types of services in the city, including schools and hawala services.

Average number of hours of electricity per day in Data Collection Unit (DCU) 4-6 hours Muthana Baath 6-8 hours Andalus More than 8 hours Key'tar Andalus Rmelah Al- Thawrah Neighbourhood boundaries Hurriyeh Wihdeh Hettin Rumaniyeh Magaf Qaraba Tishrine Harrit Al Beydo Ad Dari'yeh Tawoosuiyeh Salhiyeh Nahda Hettin Batani Fardous Mansour Mahdi Dari-yeh Amin Rasheed-Sinaa Old-Ragga Qadessiyeh Al Baasil Ethekana Rashidiyeh Rafga Benurama **Ammar Ibn Yaser** Tas-heeh Meshlab Ma'amoun Hisham Ibn Abd Al Malek Furat Hisham Ibn Abd Al Malek Yarmuk Bain al Jisreen / Furat Tay'yar ⊐Kms 0 1 2

Map 23: Reported availability of electricity

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- At least half of assessed core NFIs are reportedly available in markets in many neighbourhoods, with cleaning supplies such as soap and washing powder as the most widely available.⁶ However, KIs reported that households' priority NFI needs are cooking fuel, baby diapers, and bedding items.
- Fewer core NFIs are available in areas with extensive damage and more challenging access. These items are particularly limited in the central areas of Tas-heeh (Al Baasil), Amin / Mansour / Rashidiyeh (Rasheed, Fardous and Ethekana), and Hettin / Ad Dari'yeh (Rumaniyeh). Shoes were reported to be a priority need in neighbourhoods of this area of the city (Al-Thawrah (Qaraba) most notably), while water containers are needed in Wihdeh / Nahda (Tawoosuiyeh).
- Residents are primarily acquiring core NFIs by purchasing them in markets, rather than through distributions. KIs reported there have been sporadic distributions of cleaning supplies, clothing, and water containers in the weeks prior to data collection in neighbourhoods with relatively higher populations of voluntary returns, such as Ammar Ibn Yaser / Ma'amoun (Meshlab), Qadessiyeh (Dari'yeh), and Tishrine (Rmelah). Households in Tishrine (Rmelah), Wihdeh / Nahda (Tawoosuiyeh), Hurriyeh (Harrit Al Beydo), and Hettin / Ad Dari'yeh (Rumaniyeh) also reportedly rely on NFI contributions from family and friends.
- Ammar Ibn Yaser / Ma'amoun (Meshlab), Qadessiyeh (Dari'yeh) and Tishrine (Rmelah) are key destinations for households seeking NFIs. Nonetheless, as these items are available throughout the city, there is less travel to other neighbourhoods for NFIs than for other goods and services.



Map 24: Reported locations of core NFI access

6. Assessed core NFIs: Bedding items, mattresses/sleeping mats, cooking utensils, cooking fuel, water containers, torches, solar lamps, solar panels, clothing, shoes, batteries, winter heaters, heating fuel, winter clothes, winter shoes, winter blankets, disposable diapers, sanitary pads, soap, washing powder, cleaning liquid (for the house), detergent for dishes, baby diapers, and adult diapers.

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Reported movements to western neighbourhoods: Residents from nearly all neighbourhoods access NFIs in Qadessiyeh (Dari'yeh), where wholesale and retail vendors are reportedly operating.

Reported movements to central neighbourhoods: Although some NFIs are available in all neighbourhoods in this part of the city, residents still travel to the northern segment of Al-Thawrah and Hurriyeh neighbourhoods (Key'tar), Mahdi / Rafqa (Old Raqqa), and Hisham Ibn Abd al Malek to access these items.

Reported movements to eastern neighbourhoods: While Ammar Ibn Yaser/Ma'amoun (Meshlab) and Tishrine (Rmelah) are key locations for NFI access, Salhiyeh (Hettin) and the Magaf area are also destinations for other neighbourhoods.



Map 26: Reported movements to central neighbourhoods for NFIs







Map 27: Reported movements to eastern neighbourhoods for NFIs



🐻 Cash

- Hawala systems are reportedly functional in three areas: Qadessiyeh (Dari'yeh, Mahdi/Rafqa (Old Raqqa), and Amman Ibn Yaser/Ma'amoun (Meshlab).⁷
- The main barriers to hawala systems functioning are reportedly physical damage to the buildings in which hawala agents operate and network challenges due to communication and connection issues.
- Mahdi / Rafqa neighbourhoods are a key hub for hawala services for residents living across the city. Numerous hawala agents are operating along Saif al-Dawla street along the border between these neighbourhoods and Rashidiyeh, close to storefronts.
- Theft is reportedly prevalent in all three areas where hawala agents are operational, threatening households' ability to safely utilize these services.
- Some households are reportedly not accessing hawala services because they have no access to additional funds. Residents of areas such as Al-Thawrah neighbourhood (Qaraba) and Ethekana (within Amin neighbourhood) are consequently not travelling to other locations to access cash, despite the absence of hawala agents in these neighbourhoods.
- Residents generally do not access hawala services outside of the city. This was only reported in Batani (Sinaa).



Map 28: Reported locations of Hawala services access

7. Hawala is a traditional system of transferring money whereby money is paid to an agent who then instructs an associate in the relevant country or area to pay the final recipient.

🙆 Cash

Reported movements to central neighbourhoods: The numerous hawala agents reportedly operating in Mahdi / Rafqa neighbourhoods (Old Raqqa) serve customers from more neighbourhoods than do agents in other locations.

Reported movements to western neighbourhoods: Households from across the city are accessing Hawala services in Qadessiyeh (Dari'yeh), including those from neighbourhoods at a considerable distance from the area. Residents may be drawn to these agents because of their close proximity to other services in Qadessiyeh, such as health clinics and markets.

Reported movements to eastern neighbourhoods: A limited number of hawala agents operate in the Meshlab area.



Map 30: Reported movements to central neighbourhoods for hawala services

of map focus)







Map 31: Reported movements to eastern neighbourhoods for hawala services



\square Education

- Although schools continue to re-open, education services remain limited in a number of areas
 of the city, as many facilities are still severely damaged or destroyed. Very few children aged 5 to 12
 are reportedly accessing education services in most neighbourhoods within the western half of the city.
- Few children aged 13 to 15 have access to education anywhere in the city. Even those neighbourhoods that otherwise have many other types of services available, such as Tayyar (Yarmuk) and Mahdi / Rafqa (Old Raqqa), few or no children of secondary school age are attending school. The lack of educational opportunities available to children further increases their vulnerability to engage in child labour.
- However, facilities that are in service are reportedly unable to provide comprehensive or high quality education. The lack of trained teachers available to teach in schools is a reported barrier to education access, particularly in Tishrine (Rmelah). Functioning schools in some areas, such as Mahdi / Rafqa (Old Raqqa), are reportedly overcrowded. The non-functional status of the main water and electricity networks in the city also prevents schools from being able to more effectively serve children.
- Children are typically not attending schools outside of their neighbourhoods. Parents reportedly remain concerned about the hazards children face in accessing education both within and outside of their areas of origin, including rubble and unexploded ordnance as well as the prevalence of uncollected corpses in some areas.



Map 32: Reported locations of primary education access

\square Education

Reported movements to eastern neighbourhoods: Ammar Ibn Yaser / Ma'amoun (Meshlab) and Tishrine (Rmelah) are key destinations for children pursuing education. Each neighbourhood has four functioning primary schools, and informal secondary courses are reportedly available in Ammar Ibn Yaser / Ma'amoun (Meshlab).

Reported movements to central neighbourhoods: Movement between neighbourhoods to access education is particularly uncommon in this area of the city, as services are limited and the threat of UXO and prominence of blocked roads restrict travel.

Reported movements to western neighbourhoods: The three operational schools within Yarmuk (Tayyar) reportedly serve residents from Hurriyeh (Harrit Al Beydo) and Tas-heeh (Benurama).



Map 34: Reported movements to central neighbourhoods for education



Map 33: Reported movements to western neighbourhoods for education



Map 35: Reported movements to eastern neighbourhoods for education



Neighbourhood Profile

Qadessiyeh (Dari'yeh Area), Ar-Raqqa City

Estimated population: 3,000 - 5,000 households

Population breakdown: 0-5y 23%; 6-17y 27%; 18-59y 40%; 60y+ 10%

Overview: The entire neighbourhood is populated, with homes commonly housing more than one family. Although the area is well-served in terms of markets and there is some healthcare, other basic services including education are extremely limited.

Reported priority needs: Health, water, education, food, electricity.

Electricity

• The main network is not functioning due to damage and communal generators do not provide sufficient electricity for all households. Electrical supplies have reportedly been stolen or burned, resulting in high prices.

Bakeries

AD DARI'YEH

• Although bakeries reportedly have sufficient quantities of bread, some residents go to other neighbourhoods as bread is perceived to be of a low quality due to a lack of flour.

• Bread is also expensive compared to elsewhere in the city, costing 125 SYP per kilo.

Health

 There is one health centre and three private specialist clinics (gynecologist, pediatrician, blood diseases).

• These reportedly cover urgent needs, though there is a shortage of specialized medicine, and medicine and consultations are often prohibitively expensive. Poorer residents of the neighbourhood are unable to access any services at all.

□ Metres

500

Bakery
 Education facilities (non-functioning)

Health facilities (functioning)

Water tower

20

Hawala area

Markets

High damage density

Low damage density



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WASH

- · Destroyed water tower in need of repair.
- The primary source of water is through trucking.

• There are no sanitation services, and the area is prone to flooding, increasing the risk of spreading disease and pests.

Education

 This school is not functioning due to damage and UXO contamination. It is reportedly difficult for children to access education elsewhere in the city, due to high cost and difficulties with transportation.

Markets

• This is one of the primary market areas in the city, so residents do not typically need to go elsewhere.

• Items are generally available, though poorer residents face challenges meeting their needs due to prohibitive prices.



YARMUK

0

125

250

QADESSIYEH

Neighbourhood Profile Yarmuk (Tayyar Area), Ar-Ragga City

Estimated population: 1,000 - 1,500 households

Population breakdown: 0-5y 30%; 6-17y 35%; 18-59y 25%; 60y+ 10%

Overview: Yarmuk is a primarily residential area close to the river. Currently residents are occupying all available space, including heavily damaged buildings. With the exception of education and markets, there are few functioning services.

Reported priority needs: Health and water, followed by electricity and education.

WASH

- Destroyed water tower in need of repair.
- Access to water was identified as a priority need within the neighbourhood.
- Water is obtained through trucking. This is reportedly expensive, at 200 SYP per 200L tank, as well as untreated. Poorer residents have more limited access to water.

Health

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YARMUK

• Al-Ahli hospital is heavily damaged and cannot function due to a lack of equipment and staff.

 There are no other functioning facilities; those who can afford it go to Mishlab or outside of the city. Education • There are two functioning primary

schools in the area (aged 6-12 years). Some private secondary education courses are available in homes/rented buildings, though these are expensive.

• The primary schools are reportedly unable to support the number of children in the area, and children don't attend facilities elsewhere due to a lack of transportation.

 Schools are reportedly overcrowded and lack basic equipment such as books and desks.

Markets

 Food shops, basic NFI shops and pharmacies are available, though some residents prefer to buy goods outside of the neighbourhood in cheaper areas.
 Poorer residents face challenges accessing appropriate transportation.

• Basic items such as mattresses, bedding items and clothing are reportedly needed by residents.

FURAT

Bakeries

• Three bakeries are functioning.

• Although bread is reportedly generally available, KIs reported that the quality of bread is poor. It is also comparatively expensive, at 100 SYP per kilo.

250

125

☐ Metres

500

Bakery
Education facilities (functioning)
Education facilities (non-functioning)
Health facilities (non-functioning)
Hospital (non-functioning)
Water tower
Markets
Areas without electricity
High damage density

Electricity
Electricity

- Electricity • There are no community generators serving these areas.
- The main network is not functioning anywhere.

21 **REACH** Informing more effective humanitarian action

Neighbourhood Profile Furat (Bain al Jisreen Area), Ar-Ragga City

Estimated population: 800 - 1,400 households

Population breakdown: 0-5y 20%; 6-17y 35%; 18-59y 35%; 60y+ 10%

Overview: All liveable areas of the neighbourhood are reportedly occupied, though some areas are difficult to access due to rubble basic needs.

Education



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· There is one school providing primary and mid-level education. However, it

Neighbourhood Profile

Hisham Ibn Abd al Malek, Ar-Raqqa City

Estimated population: 1,300 - 2,300 households

Population breakdown: 0-5y 25%; 6-17y 28%; 18-59y 37%; 60y+ 10%

Overview: The majority of Hisham is populated, and it is common for homes to host multiple families. There are few services so residents often need to travel elsewhere, which is reportedly difficult for many due to lack of affordable transportation.

Reported priority needs: Water, electricity, followed by health, food.

Education

RASHIDIYEH

• Three schools are functioning (for children 6-15). These were previously difficult to access due to rubble and berms, though this is reportedly no longer a major issue.

Schools reportedly lack qualified teachers.

Health

RAFQA

• There are no health facilities in the neighbourhood, though there were never any public clinics available.

• Residents travel to elsewhere in the city to access healthcare, though this is reportedly impeded by the presence of rubble and earthern berms.

AMMAR IBN YASER

Bakeries

• One bakery is supported with flour from local authorities, selling bread at 100 SYP per kg.

 However, there is commonly a shortage of bread as vendors often buy the bread and resell it at a higher price. Residents commonly go elsewhere to access bread.

FURAT

Shops selling basic food items, though NFIs are generally not available.





Neighbourhood Profile Rafga and Mahdi (Old Ragga Area), Ar-Ragga City



□ Metres

500

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24

Neighbourhood Profile

Ammar Ibn Yaser and Ma'amoun (Mishlab Area), Ar-Ragga City

Estimated population: 2,500 - 4,000 households

Population breakdown: 0-5y 28%; 6-17y 32%; 18-59y 30%; 60y+ 10%

Overview: The area was one of the first to be repopulated in Ar-Ragga city and still hosts civilians from elsewhere in the city who are staying temporarily. Basic services have resumed, though gaps remain, particularly as people come from elsewhere in the city to access health and education.

Reported priority needs: Health and electricity, then water and education.

Bakeries

• Of the five bakeries, three are supported with flour from local authorities. Some KIs reported issues with the quality of flour used.

- Although bread is generally available, flour shortages occasionally limit the amount available.
- Bread is typically 70-80 SYP per kilo.

Cash

• There is one hawala agent operating.

 Improvements to electricity and internet would reportedly improve the hawala systems.

23 February St

Education

• There are 4 functioning primary schools, with one school providing some classes to ninth grade.

 Schools are very crowded, reportedly up to 50 students per class, as they are accessed by residents across the city.

• There is no running water in the schools, as well as a general lack of equipment.

· Some secondary education is being provided privately in homes or rented buildings.



University (non-functioning)

Health

 There is one NGO-run clinic and two private clinics providing primary healthcare, though there is a reported lack of specialist doctors and treatment.

· Facilities are reportedly very crowded, particularly the NGO-run clinic, as people from all across the city come to access services.

 Medicine and services is reportedly prohibitively expensive for much of the population, particularly in the private clinics.

WASH

23 February S

AMMAR IBN YASER

- · Destroyed water tower in need of repair.
- The primary source of water is water trucking by NGOs; some residents obtain water directly from the Euphrates river.

Water tower

Markets



Hawala

Ĥ

Bakery

Health facilities (functioning)

Low damage density

Areas without electricity

High damage density

Electricity

MA'AMOUN-

 There are no community generators serving this area. The main network is not functioning anywhere.

Markets

 The main market street sells a variety of food and NFIs. The majority of essential items are reportedly available, though the price of NFIs reportedly inhibits purchase.

• Vendors reportedly obtain goods primarily from Tabga and Menbij. There are reportedly no major barriers to opening new stores.

□ Metres 125 250 500 0



Neighbourhood Profile Tishrine (Rmeleh/Magaf Area), Ar-Raqqa City



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