# Namibia Health Facility Census (NHFC) 2009



Overview of Facility-Level Infrastructure, Resources and Systems

- Basic Services
- Infrastructure and Emergency Services
- Management Practices
- Logistics
- Systems for Infection Control

## **Availability of Basic Services**

#### (Table A-3.1.1)

#### Among all health facilities (N=396)



\*Qualified staff includes all specialists, medical officers, medical assistants, registered nurse/midwife, and enrolled nurse/midwives.

# Basic Services and Minimum Frequencies

- The basic services and minimum frequencies are:
  - Outpatient curative care services for sick children 5 days/week
  - STI services 1 day/week
  - Family planning, antenatal care, child immunisation, growth monitoring 1 day/week
- If a facility has all basic services at minimum frequencies, clients will have an easier time accessing all of their health care needs in one place.

### Availability of All Basic Services at Minimum Frequencies

(Table 3.1)

Among all health facilities (N=396)



- Basic Services
- Infrastructure and Emergency Services
- Management Practices
- Logistics
- Systems for Infection Control

## Facility Infrastructure-Client Comfort Amenities

(Table 3.2)

Percentage of all facilities with a basic level of cleanliness (N=396)



## Facility Infrastructure-Regular Water Supply

(Table 3.2)

Percentage of all facilities with year-round water supplied by tap or from a protected pump/well available within 500 meters of facility (N=396)



## Facility Infrastructure-Regular Electricity or Generator

(Table 3.2)

*Percentage of all facilities with electricity routinely available during service hours or a backup generator with fuel available on day of visit (N=396)* 



#### Availability of All Basic Client Amenities, Regular Electric and Water Supply



### Basic Components\* to Support 24-Hour Emergency Services

(Table 3.3)

Percentage of all facilities (N=396)



\*At least 2 qualified providers, duty schedule, beds, 24-hour emergency communication, on-site water

- Basic Services
- Infrastructure and Emergency Services
- Management Practices
- Logistics
- Systems for Infection Control

#### **Routine\* Management Committee Meetings**

(Table 3.4)

Percentage of all facilities with observed documentation (N=396)



\*At least every six months

### **Quality Assurance Activities**

(Table 3.4)

Percentage of all facilities with observed documentation (N=396)





(Table 3.4)

Percentage of all facilities that refer clients outside facility and had a referral form (N=396)



### **Supportive Management Practices\***

(Table 3.5)

#### Percentage of all facilities (N=396)



\*Supportive management practices includes an external supervisory visit during the six months before the survey and staff received routine training and personal supervision

## Management Practices Supporting Community Feedback

(Table 3.6)

Percentage of all facilities (N=396)

Routine community participation in some management meetings

Client opinion elicited and system for review implemented



## **Funding Mechanism**

#### (Table 3.7)

#### Percentage of all facilities (N=396)

Any routine user fee for adult curative careAny external source of revenue or funding for 2009



Hospital Health centre

Clinic

Sick bay

Total

- Basic Services
- Infrastructure and Emergency Services
- Management Practices
- Logistics
- Systems for Infection Control

## **Storage and Stocking Vaccines**

(Table 3.9)

*Percentage of facilities with an adequate system for monitoring among facilities with stored vaccines observed (N=334)* 

Adequate cold chain monitoring system\*



\*Cold chain monitoring system is functioning thermometer in refrigerator, up-to-date temperature chart, refrigerator temperature between 2 and 8° C

\*Vaccine stock is no expired items and items stored by expiration date

#### Storage Conditions and Stock Monitoring Systems (Table 3.10)

Percentage of facilities that store commodities



\*Storage system is: items stored in dry location, off the ground, and protected from water, sun, pests, and rodents. \*Stock monitoring system is: no expired items present and items stored by expiration date.

- Basic Services
- Infrastructure and Emergency Services
- Management Practices
- Logistics
- Systems for Infection Control

#### Availability of Items for Infection Control (Table A-3.21)

Percentage of facilities with these items in all service delivery areas (N=396)



#### Infection Control and Hazardous Waste Disposal (Table 3.12)

Percentage of facilities with these items in all service delivery areas (N=396)

Health centre Clinic Hospital Sick bav 88 85 78 78 68 67 62 56 38 4 1 0

Adequate disposal system for<br/>infectious wasteAdequate disposal system for<br/>sharps wasteGuidelines for disinfection and<br/>sterilisation in any service area

# **Key Findings**

- 67% of all facilities offer all basic services at minimum frequencies
- 57% of all facilities have a regular water supply and 55% have regular electricity
- 17% of facilities have the basic components to support 24-hour emergency services
- 37% of all facilities have all items for infection control