

**Facilitator's manual**  
**Integrated Disease Surveillance and Response**  
**Liberia**



**World Health  
Organization**



**Adapted November 2016**

**Facilitator's Manual for Regional Training of Trainers**

**Integrated Disease Surveillance and Response**

**Republic of Liberia**

## **Facilitator's Instructions**

November 2016

## **Introduction**

The Facilitator's manual provides instruction and suggestions for teaching the training modules for *Integrated Disease Surveillance and Response in Liberia*. This training is intended for County level health officers who conduct IDSR activities. The course is laid out in 10 modules. By the end of the course, participants will be familiar with the National Technical Guidelines for Integrated Disease Surveillance and Response and capable of utilizing them appropriately in their position.

For each exercise, the Facilitator's manual includes **Notes to Facilitator**:

- Suggested teaching methods
- An explanation and purpose
- Proposed answers

### **1.0 Teaching Methods**

This training is designed to first provide participants with information then provide examples of how to apply the information and conclude with an opportunity to practice applying the information or skill. In order to facilitate this process you can use several different teaching methods.

**Readings-** Participants will be asked to read short sections from the technical guidelines for content. This helps them learn the content and shows them where they can find information within the technical guidelines in the future.

**Lectures-** As the facilitator, you will conduct several lectures on content from the technical guidelines. These lectures will be brief and are intended to provide information to the participants in a method that can be more engaging than reading because it is an interactive method of teaching. Content drawn from the Technical Guidelines is bulleted and set in a smaller font than the instructions for the facilitator so that you can see the difference between instructions to you and lecture material.

Some points to remember when preparing and giving a lecture are:

- Read through the relevant material so that you are familiar with the content and how to apply it.
- Limit the number of slides you use to about one for every three minutes of presentation.
- Keep your slides simple with only two or three points.
- When you show a slide, explain all of the content on that slide.
- Review your slide show to ensure that it can be read from the back of the room.
- Think of two or three discussion questions that you can ask during the presentation. This will keep the audience engaged and highlight the main points of the presentation.
- Summarize your main points at the end and ask for questions.
- Speak slowly and clearly. Use simple language. Make eye contact with the participants.

**Small Group Discussion-** Participants will be asked to do several exercises in pairs or small groups. This will provide them with opportunities to practice using the information they have learned. Small group work is particularly helpful for people who are intimidated by larger groups. After participants complete their worksheets, review the correct answers so that they can identify any mistakes. Encourage participants to ask questions if they do not understand an answer.

**Large Group Discussion-** You will facilitate several discussions with the entire group. Your role as the facilitator is to provide the discussion topics and follow-up questions and to moderate the discussion. Some participants may be very vocal or aggressive. You can set time limits on responses and encourage the quieter participants to engage in these discussions.

## 2.0 Key Concepts of Adult Learning

Your target audience is District level health officers so it may be useful for you to review some key concepts of adult learning. Teaching adults requires a different skill set than teaching children. The following concepts may help you understand some of the elements that distinguish the adult learner from the child learner.

- **Self-concept:** Adults see themselves as autonomous and want to preserve or enhance their self-esteem.
- **Experience:** Adults bring their entire span of life experiences with them into any situation. Adults have trouble with information that conflicts with things they have learned previously.
- **Readiness to learn:** Adult learners are more likely to be motivated to learn something new if it is immediately relevant to their daily work.
- **Time perspective:** Adults have a problem-centered time perspective and a desire to become better problem-solvers right away.

## 3.0 Training Agenda

The training agenda is provided below with estimated times for each exercise and breaks. The modules may take more time than is allotted here. Please make notes of any divergence from this schedule for future facilitators. Times are provided as estimations.

<b>Time</b>	<b>Activity</b>	<b>Facilitators</b>
<b>Monday (Day One)</b>		
8:00-8:30	Registration of Participants and Breakfast	Secretarial team
8:30-8:35	Prayer	Participant
8:35-8:45	Opening Remarks	MOH
8.45- 9.15	Pretest	Participants
9.15- 9.35	Facilitation skills	MOH/partner
<b>Introduction and Overview of IDSR and IHR</b>		
9:35 -11:00	Overview	DPC/CDC and WHO
<b>Module 1: IDSR Leadership and coordination</b>		
11:00-11:30	Introduction	DPC/CDC and WHO
11:30-12:00	Plenary Discussion	All
12:00-13:00	LUNCH BREAK	All
<b>Module 2: Identify Cases of priority diseases, conditions and events</b>		
14:40-14: 50	Introduction (20 minutes)	MOH/WHO
	Exercise 1 (40 minutes)	Group Work
	Exercise 2 (40 minutes)	
	TEA BREAK	All
14:50- 17:10	Exercise 3 (40 minutes)	Group Work
	Exercise 4 (40 minutes)	
	Plenary Presentations (1 hour)	Participants
17:10-17:20	Wrap up from Day 1	All
<b>Tuesday (Day Two)</b>		
8:00-8:30	Registration of Participants and Breakfast	Secretarial team
8:30-8:35	Opening prayer	Participants
8.35 – 8.50	Recap of day 1	Secretarial team
<b>Module 3: Laboratory specimen collection, handling and documentation</b>		
8:50-: 12.00	Introduction (20minutes)	DPC and WHO/CDC
	Exercises 1 (20 minutes)	Participants
	Exercise 2 (10 minutes)	
	Exercise 3 (30 minutes)	
	Exercise 4 (30 minutes)	

	Exercise 5 (30minutes)	
	Plenary Presentations (50 minutes)	
12:00-13:00	LUNCH BREAK	All
<b>Module 4: Report Priority Diseases, Condition and Events</b>		
13:00-15:50	Introduction (20 minutes)	DPC and WHO/CDC
	Exercise 1 (30 minutes)	Participants
	Exercise 2 (30 minutes)	Participants
	Exercise 3 (30 minutes)	Participants
	Plenary Presentations (1 hour)	Participants
15:50-16:00	TEA BREAK	All
16:00-17:00	Wrap up from Day 2	All
18:00-19:00	Facilitator's meeting	Facilitators
<b>Wednesday (Day Three)</b>		
8:00-8:30	Registration of Participants and Breakfast	Secretarial team
8:30-8:35	Opening prayer	Participants
8.35-8.50	Recap	
<b>Module 5: Analyze and Interpret Data</b>		
8:50-12.00	Introduction (10 minutes)	DPC and WHO/CDC
	Exercise 1 (1 hour )	Participants
	Exercise 2 (1hour)	Participants
	Exercise 3 (1 hour)	
	Exercise 4 (1hour)	Participants
12:00-13:00	LUNCH BREAK	All
13:00-16:00	Exercise 5 (1hour)	Participants
	Exercise 6 (1 hour)	Participants
	Plenary Presentations (1 hour)	Participants
16:00-16:20	TEA BREAK	All
16:20-16:30	Wrap up from Day 3	All
18:00-19:00	Facilitator's meeting	Facilitators
<b>Thursday (Day Four)</b>		
8:00-8:30	Registration of Participants and break fast	Secretarial team
8:30-8:35	Opening prayer	Participants
8.35-8.50	Recap	

<b>Module 6: Investigate and Confirm suspected cases, outbreak and other events of public health importance</b>		
8:50-9:00	Introduction (10 minutes)	MOH/WHO/CDC
9:00-9:30	Exercise 1 (30 minutes)	Participants
9:30-10:00	Exercise 2 (30 minutes)	Participants
10:00-10:30	Exercise 3 (30 minutes)	Participants
10:30-11:00	Exercise 4 (30 minutes)	Participants
11:00-11:30	Exercise 5 (30 minutes)	Participants
11:30-12:30	Plenary discussion (1 hour)	All
12:30-13:30	LUNCH BREAK	All
<b>Module 7: Preparedness and Response to Outbreak and other Public Health Events</b>		
13:30-15:30	Introduction (10 minutes)	MOH/WHO/CDC
	Exercise 1 (10 minutes)	Participants
	Exercise 2 (40 minutes)	Participants
	Plenary Presentations (1 hour)	Participants
<b>Module 8: Monitoring and Evaluation Introduction</b>		
15:00-17:00	Introduction (10 minutes)	MOH/WHO
	Exercise 1 (20 minutes)	Participants
	Exercise 2 (30 minutes)	Participants
	Plenary presentation (module 8) 1 hour	Participants
17:00-17:10	Wrap up from Day 4	All
17: 15-18:15	Facilitator's meeting	Facilitators
<b>Friday (Day Five)</b>		
8:00-8:30	Registration of Participants and Break fast	Secretarial team
8:30-8:35	Opening prayer	Participants
8:35-8.55	Recap	
<b>Module 9: Communicate Public Health Information</b>		
8:55-11:15	Introduction (20 Minutes)	DPC and WHO/CDC
	Exercise 1 (30 minutes)	Participants
	Exercise 2 (30 minutes)	Participants
11:15-11:25	LUNCH BREAK	All
11:25-12:25	Plenary Presentation(1 hour)	Participants
<b>Module 10: Supervision and provide feedback</b>		
12:25-16:45	Introduction (20 minutes)	



	Exercise 1 (40 minutes)	
	Exercise 2 (40 minutes)	
	Exercise 3 (40 minutes)	Participants
	Plenary Presentations (1 hour)	
16:45 -17:00	Wrap up	All
17:00-18:00	Facilitator's meeting	Facilitators
<b>Saturday (Day six)</b>		
8:00-8:30	Registration of Participants and Breakfast	Secretarial team
8:30-8:45	Opening prayer/ Recap	Participants
8:45-10:15	Leadership and coordination (participants practice facilitation skills)	Participants
	Plenary Presentations (30 minutes)	
10:15-11:05	Summary of Presentations and issues arising. (30 minutes)	DPC and WHO/CDC
	Adaptation of training materials (20 minutes)	
11:05-11:35	Plenary Presentations (30 minutes)	Participants
11:35-12:00	Post test (25 minutes)	Participants
12:00-13:00	Closing session (60 minutes)	CHT, WHO,CDC,AFENET, Partners
	Remarks	
13:00-13:10	Announcement (10 minutes)	DPC
13:10-14:10	LUNCH BREAK	All
14:10	Departure	All

## 4.0 Logistics

### a. Checklist of supplies needed for participants:

\* Name tag and holder \* Pencil and sharpener \* Note pad \* Eraser \* Ruler \* Calculator  
(if available) \* Pen \* Participant's manual \* National IDSR technical guidelines

### b. Checklist of supplies needed for facilitators

\* Flipcharts, paper and markers \* Laptop computer and LCD projector \* Facilitator's manual  
\* National IDSR technical guidelines

Other supplies needed:

Module	Exercise	Materials/Supplies	Instruction to facilitator

**Instructions for setting up the room:**

Set up the flipchart so that the entire room can view it easily.

You will need access to a computer and projector. Be sure that you know how to set up the projector and connect the computer before the training begins.

Be sure that the room is set up so that all of the participants can see the board where you will be projecting the slide sets

## 5.0 Pre/Post test

A set of 20 multiple choice questions will be administered to participants before module 1 presentation. These questions are designed to reflect basic knowledge on each module that will be covered. The pre-test will gauge participants' knowledge of IDSR before the training while the post-test will evaluate knowledge gained by the end of the training.

Participants will not be required to write their names but be uniquely identified by an ID number assigned on day 1 of the training session. Results from the pre-test should be used as a guidance to emphasize where gap in knowledge is most required.

The questions are found below and the answers have been shaded for use by the facilitator in scoring the papers.

The scoring scale is from 0 – 100. There is only one option correct for each question and will value 5 marks.

### **IDSR Training Pre/Post-test**

**Participant ID No** \_\_\_\_\_

**Instruction: Multiple Choice: Circle the letter that bears the correct answer.**

- 1) Leadership and coordination in IDSR ensures which of the following:
  - A. Ensures that all necessary functions and capacities have been identified
  - B. Establishes accountability to assign functions at appropriate levels
  - C. Management and monitoring of programs
  - D. All of these**
  - E. None of these
  
- 2) Which of the following statements is not true of Laboratory services:
  - a) Essential for disease surveillance
  - b) Help to accurately diagnose illness in an individual patient

- c) May not be needed for laboratory confirmation if case definitions are properly followed
  - d) Expensive to maintain
  - e) Verify the cause (or aetiology) of a suspected outbreak
- 3) Which of the following is not appropriate in risk communication
- a) Keep information within the health sector to prevent unnecessary panic in the communities
  - b) Identify health risks to be communicated
  - c) Share surveillance information timely among key stakeholders, communities and health workers,
  - d) Understand public perceptions, views and concerns for effective communication
  - e) None of the above
- 4) Which of the following describes why Liberia adopted IDSR
- a) To promote the rational use of resources by integrating and streamlining common surveillance activities.
  - b) To combine resources in order to share activities and processes and to collect information from a single focal point at each level.
  - c) To combine several activities into one integrated activity and take advantage of similar surveillance functions, skills, resources and target populations.
  - d) To focus on the creation of an overall public health surveillance system with sufficient capacity for detecting, confirming and responding to communicable and non-communicable disease threats
  - e) All of the above
- 5) Which of the following is not true about Community event based surveillance
- a) Identifies community triggers for reporting alert cases at the community level.
  - b) Identifies community alert triggers which should not be investigated by health care workers.
  - c) Mobilizes communities to respond to public health threats which affect their communities
  - d) All the above
- 6) All of the following are true about an effective surveillance system except
- a) Detect and respond to public health problems of concern to their community

- b) To detect not only known public health threats, with established case definitions and formal reporting channels, but also events or hazards that are not specifically included in the formal reporting system.
  - c) A & B
  - d) None of the above
- 7) The following are true about use of standard case definitions except
- a) It ensures that every case is diagnosed in different ways as judged by the clinician
  - b) It allows the health workers to accurately monitor priority diseases or conditions and identify thresholds for public health action.
  - c) It enables health facilities to monitor the trend of a disease or event
  - d) It is an agreed-upon set of criteria used to decide if a person has a particular disease or condition.
  - e) It ensures that every case is diagnosed in the same way.
  - f) None of the above
- 8) Which of these is relevant about updating of information about health facilities catchment area
- a) It is important for planning and reporting purposes
  - b) It should be an activity in the health team work plan at County and district levels
  - c) Should always include key community informants and workers
  - d) Should consider details such as size of key target populations and risk factors
  - e) All of the above
- 9) All of the following diseases/conditions/events require immediate notification to the next level except
- a) One case of Measles
  - b) Viral haemorrhagic fever
  - c) Guinea worm
  - d) Sleeping sickness
  - e) AFP
  - f) All the above
- 10) Surveillance is defined as:
- a) Ongoing, systematic collection, collation, analysis, and interpretation of health data including timely dissemination of findings to inform planning and implementation of health services.
  - b) The process of data collection used in planning for health services
  - c) The periodic collection of health related data and store it in the district health office
  - d) The routine follow up of all health events as they occur in health facilities
  - e) All the above
  - f) None of the above

- 11) The following diseases require Case Based reporting except:
- Measles
  - Guinea worm
  - Malaria
  - AFP
  - None of the above
  - All the above
- 12) The community case definition of Cholera is
- Any person 5 years of age or more with lots of watery diarrhea
  - Any person with sudden onset of abdominal pain, vomiting and running stomach
  - Any child below 5 years with acute onset of diarrhea with severe dehydration and fever
  - Any person 15 years of age or more with lots of watery diarrhea
  - Any person aged 5 years or more develops severe dehydration or dies from acute watery diarrhea
- 13) The standard case definition of cholera is
- Any person aged 5 years or more with severe dehydration or dies from acute watery diarrhea.
  - Any person 5 years of age or more with lots of watery diarrhea and fever
  - Any person with sudden onset of abdominal pain, vomiting and running stomach
  - Any child below 5 years with acute onset of diarrhea with severe dehydration
  - Any person with diarrhea irrespective of severity or duration
- 14) The following are the recommended guidelines for collecting stool samples for a suspected AFP case except
- The ideal time for sample collection from an AFP case is within 14 days of paralysis onset
  - Stool sample can as well be collected up to 60 days from onset of paralysis
  - Collect the first specimen when the case is detected.
  - Collect a second specimen from the same patient 24 to 48 hours later.
  - There is no need to collect a second stool sample within 48 hours from the collection of the first sample since the first sample is adequate.
- 15) The following diseases are required for immediate notification in Liberia except
- AFP
  - Malaria
  - Cholera
  - Lassa fever
  - Guinea worm
- 16) The following apply to an action/epidemic threshold:
- It marks the specific data or investigation finding that signals an action beyond confirming or clarifying the problem
  - Suggests that further investigation is needed
  - Implies that more data analysis required to help in decision making

- d) All of the above
  - e) None of the above
- 17) During outbreak investigation, the following can be used to measure severity of disease except
- a) Case fatality rate
  - b) Attack rates
  - c) Incidence
  - d) Prevalence
  - e) None of the above
- 18) Supportive supervision is one of the processes of helping health workers improve their work performance. Effective supportive supervision requires which of the following:
- a) Conducting regular supervision visits
  - b) Provide feedback to healthcare workers during each visit
  - c) Let the healthcare workers know what is working well and what is not working.
  - d) If improvements are needed, discuss solutions with the staff.
  - e) All of the above
  - f) None of the above
- 19) All of the indicators below are used to measure the efficiency of the surveillance system in Liberia except
- a) Timeliness
  - b) Completeness
  - c) Sensitivity
  - d) A & B
  - e) None of the above
- 20) Which of the following diseases are targeted for elimination/eradication:
- a) Measles
  - b) Onchocerciasis
  - c) Schistosomiasis
  - d) Guinea worm
  - e) Yellow fever
  - f) None of the above

# **FACILITATION SKILLS**

## **1.0 Introduce yourself and the participants**

This training provides an opportunity for networking among County level health officers working with IDSR. It is important for them to know one another so that they can become an active support system when they return to their individual Counties.

Introductions will help participants learn each other's names and the Counties that they represent. **Ask participants to say their name and title, where they come from and their experience with IDSR.** This exercise will give you an indication of the levels of experience with IDSR among participants.

## **2.0 Explain your role as the facilitator**

Explain to the participants that you are the facilitator of this course and that your role includes:

- Guiding the group through the modules by providing lectures, assigning readings and reviewing exercises
- Answering questions when they arise or finding the answers if you don't know them
- Clarifying information that is confusing
- Providing individual feedback on exercises
- Leading group discussions
- Encouraging participants to consider ways that this knowledge can be applied to their daily work



# Effective Facilitation

IDSR TOT, Liberia

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## Presentation outline

- Objectives of the presentation
- Experiences sharing on facilitation skills
- Qualities of a good facilitator
- Tips in facilitation
- Getting prepared
- Group dynamics

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## Objectives of the presentation

- To define the roles of a facilitator
- To share experiences in facilitation and identify successes and challenges
- To describe good facilitation skills
- To identify ways of managing group dynamics in facilitation

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## Experience sharing

- Role plays
  1. Demonstrating poor facilitation skills
  2. Demonstrating good facilitation skills

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## Discussion

Discuss each of the facilitation skills

1. Strengths
1. weaknesses

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## Qualities of a Good Facilitator

- Understands the characteristics of the audience (age, sex, literacy, etc)
- Is knowledgeable on subject (read widely)
- Good communicator (audible, maintain eye contact, body language, mannerism, etc)
- Ability to listen, be flexible but stay focused
- Ability to apply a sense of humor where appropriate
- Ability to appreciate differing point of views
- Encourages active participation
- Ability to maintain participants interested/alert

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## Tips in Facilitation

1. Setting ground rules
2. Building rapport/ice breakers
3. Acknowledging contributions
4. Probing
5. Encourage active participation
6. Reflecting and clarifying
7. Keep participants awake/alert

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## Getting prepared

- Test your presentation technology-projector, PA system, cameras, etc
- Prepare a good PPT
  - #of words, spellings, photos, facts, animations, preferable to use blue or black markers
  - Avoid reading word per word of PPT
- Have both hard and soft copies of your presentation (plan B)
- Have all required training materials
- Adequately rehearse your presentation

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## 1. Setting Ground Rules

- Brainstorm examples of how we set ground rules

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## 2. Building rapport/ice breakers

- Brain storm on how to build rapport

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## 3. Acknowledging Contributions

- That is an excellent point ...
- That's a good point. I am putting it in the parking lot and we will discuss it later ...
- Use any affirming response that is sincere and within your style of conversation ...
  - Excellent
  - Exactly
  - Great
  - Thanks

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## 4. Probing

- Can you tell us more about that idea... ..
- Say it in a different way ...
- This doesn't seem consistent with your data—help me understand how it relates ...
- Is there another way to look at this ...
- Will this make a difference with the students ...
- Is this the best approach ...
- How does that build on ...

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## 5. Encourage Active Participation

- Does anyone else have another idea ...
- I haven't heard from ...
- I want to give all those that haven't spoken a chance to talk ...
- Do people think we have it right ...
- Who can tell me the main point ...

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## 6. Reflecting and Clarifying

- What I heard is .....Am I right.....?
- So you are saying ...
- Do we all agree ...
- What do you think we have agreed to ...
- What makes his position unacceptable ...

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## Keep participants awake

- Avoid distractors like noise, **give more examples.....**
- Engage them through e.g brainstorming sessions, group activities
- Move around the class when presenting (though limited)
- Ask questions
- Involve the participants eg writing on the flipcharts, VIP cards etc

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## Adult learning

- Adults have a right to their opinion – respect them
- Do not keep them in long sessions
- Give them practical sessions and less of lectures
- Some mothers come with their babies –be flexible

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## Group Dynamics

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Problem	Common Mistake	Effective Response
<b>Domination by a highly verbal member</b>	Inexperienced facilitators often try to control this person.  "Excuse me Mr. Q, do you mind if I let someone else take a turn?"  Or, even worse, "Excuse me, Ms. Q, you're taking up a lot of the group's time..."	When one person is over-participating, everyone else is under-participating. So, focus your efforts on the passive majority. Encourage them to participate more. Trying to change the dominant person merely gives that person all the more attention.
<b>"Having sessions in sessions", losing concentration, some sleeping, etc</b>	It's tempting to try to "organize" people by getting into a power struggle with them. "Okay, everybody, let's get refocused and have one session." This only works when the problem isn't very serious.	Aim for a break as soon as possible. People have become undisciplined because they are overloaded or worn out. After a breather, they will be much better able to focus.

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<b>Low participation by the entire group</b>	Low participation can create the impression that a lot of work is getting done in a hurry. This leads to one of the worst errors a facilitator can make: assume that silence means consent, and do nothing to encourage more participation.	Switch from large-group open discussion to a different format that lowers the anxiety level. Often, small groups encourage active participation.
<b>Arguing about trivial procedures</b>	Lecture the group about wasting time and spinning our wheels. Space out, doodle, and think to yourself, "It's their fault we're not getting anything done."	Have the group step back from the content of the issue and talk about the process. Ask the group, "What is really going on here?"

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Problem	Typical Mistake	Effective Response
<b>Someone becomes loud and repetitive</b>	At lunch, talk behind the person's back. Tell the person in charge that s/he must take more control.  Confront the person during a break. Then, when the meeting resumes, act surprised when his/her anxiety goes through the roof!	People repeat themselves because they don't feel heard. Summarize the person's point of view until s/he feels understood.  Encourage participants to state the views of group members whose views are different from their own.
<b>Someone discovers a completely new problem that no one had previously noted</b>	Try to come up with reasons why the group would not need to focus on that issue.  Pretend not to hear the person's comments.	Wake up! This may be what you've been waiting for: the doorway into a new way of thinking about the whole situation.

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<b>Minimal participation by members who don't feel interested in the topic</b>	Act as though silence signifies agreement with what's been said. Ignore them and be thankful they're not making trouble.	Look for an opportunity to have a discussion on, "What's important to me about this topic?" Have people break into small groups to begin the discussion. This gives everyone time to explore their own stake in the outcome.
<b>Poor follow through on assignments</b>	Give an ineffective pep-talk. Ignore it. "We didn't really need that information anyway." Put most of the responsibility on one or two people.	Have people do assignments in teams.  Organize a plenary session at a midpoint before the assignment is due. This gives anyone having trouble a chance to get help.

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Problem	Typical Mistake	Effective Response
<b>Failure to start on time and end on Time</b>	<p>Wait for the arrival of all the people who count. This obviously means starting late, but hey, what else can you do?</p> <p>When it's time to end, go overtime without asking. If anyone has to leave, they should tiptoe out.</p>	<p>Start when you say you're going to start. (Waiting encourages lateness.)</p> <p>If you must go overtime, call a break so people can phone home. If going overtime is recurrent, improve your agenda planning.</p>
<b>Two people locking horns</b>	<p>A lot of time can get wasted trying to resolve a conflict between two people who have no intention of reaching agreement.</p> <p>People often use one another as sparring partners, in order to clarify their own ideas.</p>	<p>Reach out to other members and say, "Who else has an opinion on this issue?" or, "Let's step back for a minute. Are there any other issues that need to be discussed?" Remember: don't focus your attention on the dominant minority, focus on the passive majority.</p>

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<b>One or two silent members in a group whose other members participate actively</b>	<p>"Mr. Z, you haven't talked much today. Is there anything you'd like to add?" This may work when a shy member has non-verbally indicated a wish to speak. But too often, the quiet person feels put on the spot and withdraws further.</p>	<p>"I'd like to get opinions from those who haven't talked for a while." Breaking into small groups works even better. Small groups allow shy members to speak up without having to compete for air time.</p>
<b>Whispering and side jokes/diverter/time wasters</b>	<p>Facilitators commonly ignore this behavior in the hope that it will go away. Sometimes it does, but it frequently gets worse.</p>	<p>With warmth and humor, make an appeal for refocusing/sharing the joke. "As you know, those who don't hear the joke often wonder if someone is laughing at them." If the problem persists, assume there's a reason. Has the topic become boring and stale? Do people need a break? Or the reverse; maybe everyone needs time for small group discussion.</p>

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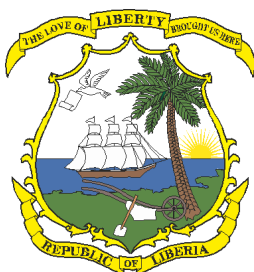
Questions???

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# INTRODUCTORY MODULE

## Introduction and Overview of IDSR and IHR

Adapted 2016



## **1.0 Objectives:**

By the end of this module, the participant will be able to:

1. Describe the objectives of Integrated Disease Surveillance and Response
2. Describe the objectives for this training and how to participate
3. Recognize how to apply the skills learned in the course

## **2.0 Explain IDSR**

As you learned in the introductions, many of the participants have already heard of or worked with IDSR in some capacity.

Explain the main points of IDSR:

- Integrated Disease Surveillance and Response (IDSR) is a strategy of the World Health Organization Regional Office for Africa for improving epidemiologic surveillance and response in the African region. Surveillance is the ongoing systematic collection, analysis, and interpretation of health data.
- It includes the timely dissemination and use of information for public health action.
- Integrated Disease Surveillance and Response (IDSR) is a strategy for coordinating and integrating surveillance activities by focusing on the surveillance, laboratory and response functions of the national disease surveillance system.
- Scarce resources are combined to collect information from a single focal point at each level.

The objectives of the IDSR are to:

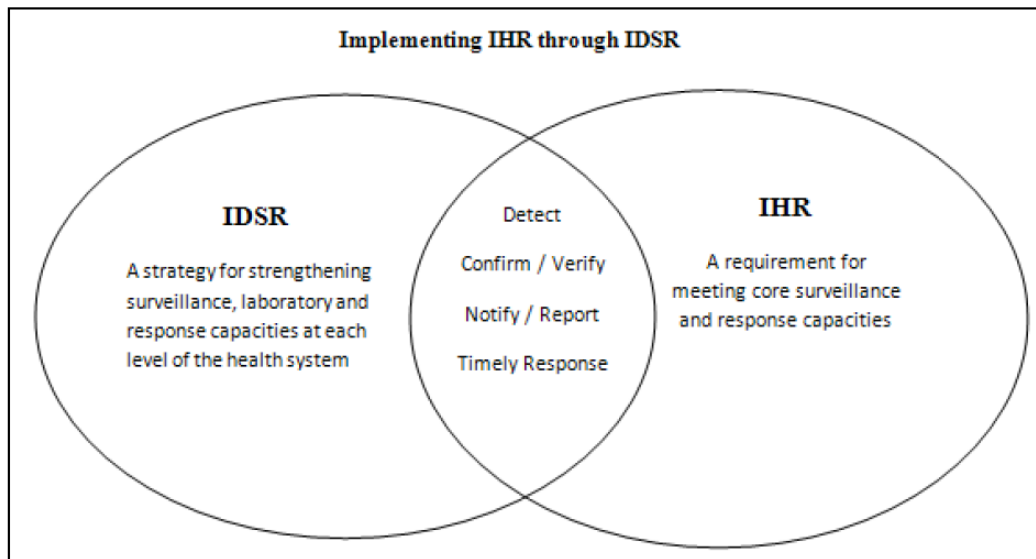
- Conduct effective surveillance activities
- Integrate multiple surveillance systems to use resources more efficiently
- Improve the use of information for detecting, investigating and responding to public health threats
- Improve the flow of surveillance information throughout the health system

### **3.0 Define the International Health Regulations**

Be sure that participants understand the purpose of IHR and how it is being implemented in Africa. Explain the main points of IHR:

- The purpose of the International Health Regulations (IHR) is to prevent, protect against, control and provide public health response to the international spread of disease in ways that are relevant and restricted to public health risks, and which avoid unnecessary interference with international traffic and trade. IHR (2005) is a binding and legal instrument.
- Among the several requirements in the IHR (2005) is a call for strengthening of national capacity for surveillance and control of public health events of national and international concern.
- The IHR (2005) is not a separate surveillance system. Instead, it requires strengthening the existing surveillance capacities in countries so that they meet international standards.
- Member States in the African Region recommended that IHR (2005) be implemented within the IDSR framework. This means that IDSR and IHR share common functions such as detection, reporting, confirmation, verification, notification, reporting and timely response.

Describe the following graphic and how it demonstrates the overlap of IDSR and IHR (2005)



#### 4.0 Define disease surveillance

Review the definition of disease surveillance for different health levels:

- **Surveillance** is the ongoing, systematic collection, analysis, and interpretation of health data. It includes the timely dissemination of the resulting information to those who need it for action. Surveillance is also used for planning, implementation, and evaluation of public health practices at any level of the health system. There are several types of surveillance used in disease programs:
- **Health facility- or community-based surveillance:** a term to describe when a particular location is the focus of surveillance activities
- **Sentinel surveillance:** a health facility or reporting site designated for early warning of pandemic or epidemic events. The site is usually designated because it is representative of an area or is in an area of likely risk for a disease or condition of concern.
- **Laboratory-based surveillance:** surveillance conducted at laboratories for detecting events or trends that may not be seen as a problem at other locations



- **Disease-specific surveillance:** This is surveillance that involves activities aimed at targeted health data for a specific disease.
- **Event-based surveillance:** This is surveillance that involves activities aimed at collecting health data on specific events

***Regardless of the type of surveillance, remember that surveillance is data that is used for action!***

### **5.0 Describe how surveillance functions are presented in this course**

Present the core functions of surveillance that are addressed in this course:

The *National Technical Guidelines for Integrated Disease Surveillance and Response* (2016) presents a comprehensive vision of a disease surveillance and response system in Liberia. In IDSR, all levels of the health system are involved in surveillance activities for responding to priority diseases and conditions. These activities include the following core functions:

- Identify cases and events
- Report suspected cases, conditions or events to the next level
- Analyze and interpret findings
- Investigate and confirm suspected cases, outbreaks or events
- Prepare to respond to public health events
- Respond to public health events
- Communicate with and provide feedback to health workers and the community
- Evaluate and improve the system.

*The matrix on pages 22 to 27 of the National Technical Guidelines for Integrated Disease Surveillance and Response (2016) illustrates the skills and activities for carrying out these functions at each level of the health system. While the modules in this course are relevant for any level of the health system, each module in this course is from the perspective of how the County can carry out each function.*

## **6.0 Describe the purpose of the training**

Explain the purpose of this course:

The purpose of this training is to improve the skills and knowledge of health staff to carry out activities that contribute to the national disease surveillance, laboratory and response system.

These are skills which should result in more timely detection and response to the leading causes of illness, death and disability in communities and improve their well-being.

Through the modules in this course, you will be able to practice using skills that will help to strengthen the use of data for action at all levels (national, county, district, health facility and community).

Disease surveillance and response systems in the country face serious challenges in achieving reliable surveillance and response outcomes. The minimum IHR core capacities requirements for surveillance (reporting, notification, verification, and response) and appropriate capacities at the points of entry are not yet achieved. In order to address these shortcomings, the *National Technical Guidelines for Integrated Disease Surveillance and Response* (IDSR) and this set of training modules on IDSR have been developed for use by health workers to enhance the implementation of IDSR skills and activities.

Ask the participants to share their experiences with surveillance systems:

- What surveillance activities have they participated in at the County level?
- What made those surveillance activities successful?
- What challenges have they encountered with surveillance?

## **7.0 Explain the learning objectives**

Ask for a participant to read the general objective for the course:

**The general objective:**

The general objective of this training is for health workers to have the opportunity to practice skills and activities involved in surveillance and disease control. They will gain appropriate knowledge and skills for using data to detect and respond to priority diseases, conditions and events and thereby reduce the burden of illness, death and disability in communities.

Ask participants to read the specific objectives out loud. One person will start by reading the first objective and then the person to his/her left will read the next one.

**The specific objectives:**

The specific objectives of this training are to enable participants to:

1. Acquire knowledge and skills in Management and Leadership for IDSR implementation
2. Identify cases, conditions and events of public Health importance
3. Acquire skills in laboratory specimen collection, handling and documentation
4. Report suspected cases or conditions or events of public Health importance
5. Analyze and interpret data on priority diseases and events
6. Investigate and confirm suspected cases, outbreaks or events
7. Be prepared for outbreaks or events of public health concern.
8. Respond to outbreaks or events of public health concern
9. Supervise and provide feedback
10. Monitor and evaluate IDSR/IHR Implementation

**Present the course materials:**

*National Technical Guidelines for Integrated Disease Surveillance and Response in*

*Liberia(2016)*

*Training modules for integrated disease surveillance and response*

*International Health Regulations (2005), second edition*

## 8.0 Summary

Review the following points:

- Reportable disease and PHEICs are a global problem with enormous personal, social and economic costs. IDSR provides technical guidelines for performing systematic surveillance, reporting and disease response.
- Describe the time frame for the training
- Briefly describe each module including the topic and purpose
- Explain to the participants the following ways to learn the most from this course:
  - ❖ Work the exercises by themselves or in small groups. They will be given enough time to complete the exercises carefully with the understanding that people work at varying speeds as a result of their knowledge, experience and familiarity with the subject.
  - ❖ Ask questions.
  - ❖ Participate in group discussions and listen carefully to others.
  - ❖ Think about how the skills being taught apply to your own position. Discuss with the group and the facilitator ways that you will be able to incorporate these skills and knowledge into your current duties

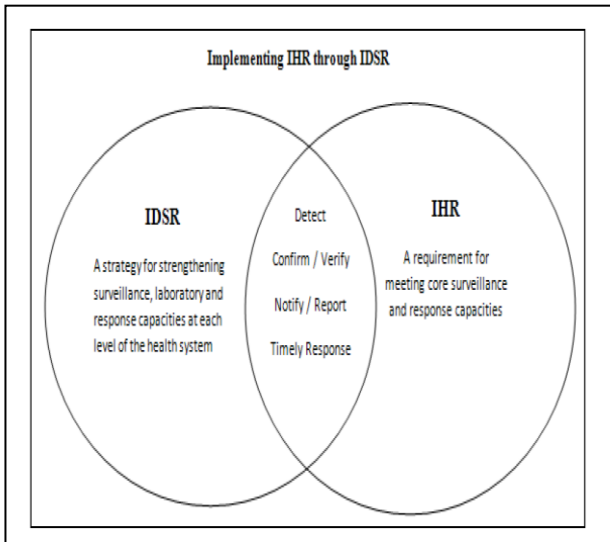
Ask for questions and comments

### *Note to facilitators:*

- 1. You may refer to the Power Point presentations which contain most of the information required to give to the participants or may just give handouts of the presentations and focus on the exercises to enable participants practice the skills***
- 2. Participants should be encouraged to refer to the IDSR technical guidelines as much as possible.***

## Annex 1: Presentation on Introduction and Overview of IDSR and IHR

<p style="text-align: center;"><b>Introduction and Overview of IDSR and IHR</b></p> <p style="text-align: center;"><b>IDSR Regional Level Training</b></p>	<p style="text-align: center;">Group Introductions</p> <p style="text-align: center;">Your Name</p> <p style="text-align: center;">Your Title</p> <p style="text-align: center;">Your District</p> <p style="text-align: center;">How have you used IDSR?</p>
<p><b>Learning Objectives for this Training</b></p> <p>Participants will gain:</p> <ol style="list-style-type: none"><li>1. Knowledge of the IDSR Guidelines</li><li>2. Skills for applying the information in the IDSR Guidelines and using data for action</li><li>3. Skills for using the IHR (2005) decision instrument</li></ol>	<p style="text-align: center;"><b>Background of IDSR</b></p> <ul style="list-style-type: none"><li>•Integrated Disease Surveillance strategy adopted by Member states in 1998</li><li>•IDSR Technical Guidelines developed in 2001 with emphasis on:<ul style="list-style-type: none"><li>–Epidemic prone diseases</li><li>–Diseases targeted for elimination and eradication</li><li>–Diseases of public health importance</li></ul></li><li>•Revised IDSR Technical Guidelines (2016) include :<ul style="list-style-type: none"><li>–Non communicable diseases</li><li>–Public Health Emergencies of International Concern (IHR 2005)</li></ul></li></ul>
<p style="text-align: center;"><b>Objectives of IDSR</b></p> <ul style="list-style-type: none"><li>•Conduct effective surveillance activities</li><li>•Integrate multiple surveillance systems to use resources more efficiently</li><li>•Improve the use of information for detecting, investigating and responding to public health threats</li><li>•Improve the flow of surveillance information throughout the health system</li></ul>	<p style="text-align: center;"><b>International Health Regulations (2005)</b></p> <ul style="list-style-type: none"><li>•The IHR (2005) is not a separate surveillance system. Instead, it requires strengthening the existing surveillance capacities in countries so that they meet international standards.</li><li>•Member States in the African Region recommended that IHR (2005) be implemented within the IDSR framework.</li></ul>



**Disease Surveillance**

- Surveillance is the ongoing, systematic collection, analysis, and interpretation of health data.
- Timely dissemination of the resulting information to those who need it for action.
- Used for planning, implementation, and evaluation of public health practices at any level of the health system.

*Regardless of the type of surveillance, remember that surveillance is data that is used for action!*

**Training Layout**

- This is a 6 day training
- We will cover 10 modules that address different aspects of the IDSR strategy
- You will be asked to think of examples and practices from your own County
- All content information you will need is in your module and the IDSR Technical Guidelines. You will take both home with you for reference

**Module Structure**

Each module:

- Begins with information that can be read or given as a presentation
- Uses exercises and case studies –Most derived from real reported events
- Concludes with a summary of points to remember

**Points to Remember**

1. This course was developed for health workers to enhance the implementation of the IDSR strategy
2. Data used for action saves lives

**Thank you!**

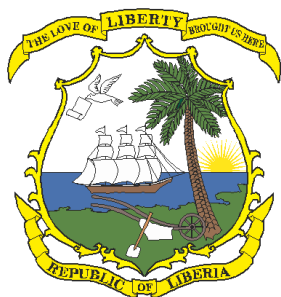
**Let's Get Started**

# MODULE 1

## IDSR Leadership and Coordination

<b>Module facilitation time</b>	4 Hours 30 Minutes
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: 30 Mins
<b>Group Work Exercises</b>	<ol style="list-style-type: none"><li>1. Exercise 1: Liberia IDSR strategy and System: 45 Mins.</li><li>2. Exercise 2: Stakeholders Mapping and key functions</li><li>3. Exercise 3: IDSR Coordination and Feedback</li></ol>
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Sheets</li><li>○ Flip Charts</li><li>○ Paper glue</li><li>○ Post it</li><li>○ Markers</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ Community Event Based Surveillance</li><li>○ Liberia Epidemic Preparedness and Response (EPR) Plan</li><li>○ MNDSR technical guidelines and SOPs</li></ul>

**Developed November 2016**



## ***“Partnering with Local Management/Administrative Structures and stakeholders to implement IDSR”***

### **1.1.0 Introduction**

Public Health Surveillance (PHS) and public health actions functions are fundamental for national and global health security. This requires both technical and managerial capacities of all at governance and leadership levels. Recent outbreaks such as the EVD demonstrated the importance of effective coordination and leadership in PHS and response systems. The International Health Regulations (IHR) 2005 underscore the commitment to the goal of global security and request all Member States to establish and implement effective surveillance and response systems to detect and contain public health threats of national and international importance.

Since 2004, The Public Health Surveillance (PHS) system in Liberia has adopted the IDSR strategy as the platform to implement PHS. It is comprised of key operational areas called core functions: legislation, finance and policy framework, coordination (through Intersectoral collaboration, networking and partnerships) Identify, Report, Analyze, Investigate and Confirm, Epidemic Preparedness. Other support components include; Communication, Monitoring and Evaluation and Feedback, laboratory, logistics training, standard guidelines, etc.

Leadership and coordination function of IDSR encompasses a variety of goals such as eradication or elimination (e.g. of guinea worm, measles) and surveillance for acute flaccid paralysis. Surveillance systems also serve to monitor trends of endemic diseases, progress towards disease control objectives, and to provide information which may be used to predict outbreaks and evaluate the impact of disease prevention and control programmes.

IDSR leadership and Coordination is critical to efficient and effective disease prevention and control. County leaders must have information about the public health events occurrence to lead, coordinate, and plan and maintain prevention and control programs. The goal is to help leaders at all levels understand the IDSR strategy in Liberia. Become familiar with the various IDSR models (Syndromic, case-based or indicator, CEBS, etc) and public health surveillance approaches and types. It will reinforce linkages between public health surveillance, public health actions and their positions of leadership.

### **1.1.1 Purpose of the module**

Through the course of IDSR, leadership and coordination, competencies are needed across all levels to ensure effective information flow and integration. This module aims to sensitize and motivate Local administrative leaders’ and stakeholders to guide health care workers and front line public health workers in their roles and responsibilities as planners, advocates, resource mobilizers and supervisors in the implementation IDSR. It helps to reinforce coordination roles, assist in networking, and enhance local ownership.

This module is built on the elements of Liberia’s IDSR core functions and structures, the tiers of health service delivery, local political administrative structures and functions as they work together. Partnering will and should be different in different places depending on local needs, resources and capabilities.



This module is based on general principles and should be used to guide county leadership on sensitization, advocacy tool, coordination framework, and core functions in IDSR implementation.

### 1.1.2 Target Audience

This module is intended for:

- County Health Officers
- County Superintendents
- District Commissioners
- County/District Hospital Administrators
- District Health Teams;
- Local leaders; and
- Administrators, Partners, etc.

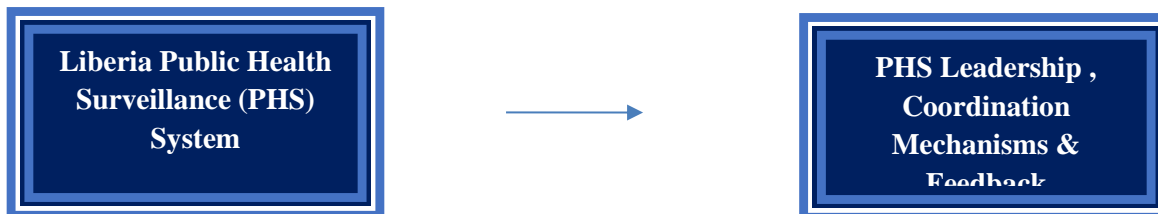
### 1.2 Learning Objectives:

At the end of this module, each participant should be able to:

- Describe current types and approaches of public health surveillance in Liberia;
  - Type of PHS (Global and in Liberia)
  - Types of Public Health Coordination platforms
  - Levels of PHS service delivery and Core Functions
- Map critical local stakeholders and describe optimal coordination framework and key roles; and
- Describe Public Health Surveillance Feedback System

### 1.3 Content of Module 1: Leadership and Coordination

This module contains the following sections.



## How to Use this module

This module is divided into two sessions covering public health surveillance systems, PHS Stakeholders and coordination including feedback. .

Session one covers an introductory presentation followed by plenary. The competencies presented and discussed in this session is covered in one hour.

Session two covers 3 group work sessions: IDSR core functions in relations to the levels of service delivery; mapping critical stakeholders including existing and potential functions in the coordination and implementation of IDSR; IDSR support Coordination local mechanism and feedback. Each group work is covered in 30-45 Mins and 15 Mins for Plenary

## Public Health Surveillance In Liberia

The Public Health surveillance strategy depends on the diseases under surveillance, the objectives of the surveillance system, the methods for conducting surveillance and how surveillance data are used to inform public health policy and practice.

Liberia has a structured approach to strengthening national surveillance systems through prioritization of diseases for active surveillance, systematic assessments of existing systems, development of strategic and operational plans to strengthen the systems, implementation of these plans, and monitoring and evaluation

The structure of the IDSR system is defined by the national health policy, public health law and regulations, including IHR 2005. The strategy for implementing activities, the implementers and stakeholders, and how they relate to each other and to the various networks and partnerships is describe in this session.

### Session One:

*Notes to facilitator: Facilitator will make the introductory presentation followed by plenary (question and answer time with participants) to discuss the current types and approaches of public health surveillance in Liberia including other global strategies and coordination frameworks (IHR, GHSA, IDSR, One Health, EPRC, STCC, etc).*

- 
- **References**
- IDSR Technical Guidelines Liberia July 2016
- Community Event Based Surveillance
- Liberia Epidemic Preparedness and Response (EPR) Plan
- MNDSR technical guidelines and SOPs

- Liberia JEE Report
- IHR 2005
- Liberia GHSA Road Map

*Notes to facilitators: Highlight the following points during your presentation*

### **What Is Disease Surveillance?**

Disease surveillance is the ongoing, systematic collection, collation, analysis, and interpretation of data related to disease. It includes the timely dissemination of analyzed data to those who need it for action. Surveillance data are used for planning, implementing, and evaluating public health practices at all levels of the health system. There are several types of surveillance used in disease programs:

Healthcare facility based or community-based surveillance: a term to describe when a particular location (such as healthcare facility or community) is the focus of surveillance activities.

Sentinel surveillance: a health facility or reporting site designated for early warning of pandemic or epidemic events. The site is usually designated because it is representative of an area or is in an area of likely risk for a disease or condition of concern.

Laboratory-based surveillance: surveillance conducted at laboratories for detecting events or trends that may not be seen as a problem at other locations.

Disease-specific surveillance: surveillance that involves activities aimed at targeted health data for a specific disease.

Event-based surveillance: surveillance that involves activities aimed at collecting health data on specific events.

Regardless of the type of surveillance, the important issue is that the health data are used for public health action.

### **Diseases, Conditions and Events under Surveillance in Liberia**

Diseases of public health importance in Liberia were identified and categorized into 3 reporting frequencies: those that are designated for routine reporting to district, county or national level on a monthly basis; those that are diseases, conditions and events of international concern that require reporting under International Health Regulations (IHR) 2005 to World Health Organization (WHO); and those that are of high epidemic potential or high morbidity/mortality and require immediate and weekly reporting. IDSR supports the integrated surveillance of all of these diseases, conditions and events. The diseases, conditions and events selected for reporting are collectively referred to as **priority diseases and conditions**.

The priority diseases for IDSR in Liberia are selected based on the following criteria:

- Diseases with high epidemic potential for serious public health impact due to their ability to spread rapidly within Liberia and internationally
- Conditions that require notification under IHR
- Diseases or conditions which are principle causes of morbidity and mortality in the region
- Non-communicable disease priorities in Liberia
- Diseases for which effective control and prevention interventions are available for addressing the public health problems they pose
- Diseases for which intervention programs exist (supported by MOH and WHO) for prevention and control, eradication or elimination

The priority diseases, conditions and events that are reportable in Liberia are listed in **Table 1**. Every Healthcare Facility (HCF) in Liberia is required to report any case or suspected case that presents at the facility or community level to the district level.

**Table 1** shows the epidemic prone diseases, conditions and events requiring immediate reporting (column 1); diseases or events of international concern that must be notified under IHR (column 2); and diseases and conditions that are under routine monthly surveillance in the Health Management Information System (HMIS) (column 3).

**TABLE 1. PRIORITY REPORTABLE DISEASES, CONDITIONS AND EVENTS, LIBERIA, 2016**

Immediately reportable epidemic prone diseases/conditions and events	Diseases or events of international concern that are notifiable under IHR 2005	Monthly reportable diseases/conditions of public health importance
Acute Bloody Diarrhea ( <i>Shigella</i> )	Guinea Worm ( <i>Dracunculiasis</i> )	Acute Watery Diarrhea
Acute Flaccid Paralysis (AFP)	Human Influenza (due to a new subtype)	Acute Viral Hepatitis
Cholera (Severe AWD)	Severe Acute Respiratory Syndrome (SARS)	Adverse Events Following Immunization (AEFI)
Human Rabies	Smallpox	Cataract
Lassa Fever	Other Public Health Event of International Concern (PHEIC)	Diabetes
Maternal Deaths	Includes: infectious, zoonotic, food borne, chemical, radio nuclear, or due to unknown condition	Diarrhea w/dehydration (in <5 years)
Measles		Encephalitis
Meningitis <sup>1</sup>		Epilepsy
Neonatal Deaths		HIV/AIDS (new cases)
Neonatal Tetanus		Hypertension
Viral Hemorrhagic Fevers (including Ebola Virus Disease)		Hookworm
Yellow Fever		Injuries (RTAs, domestic violence)
Unexplained cluster of health events		Malaria
Unexplained cluster of deaths		Malnutrition (< 5 years)
		Mental Health
		Onchocerciasis
		Pertussis (Whooping Cough)
		Severe Pneumonia (<5 years)

	Schistosomiasis Sexual Assault STIs Trachoma Trypanosomiasis Tuberculosis Typhoid  Refer to Health Management Information Systems monthly reporting tools (DHIS2)
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### **One Health Strategy**

“The One Health concept recognizes that the health of humans is connected to the health of animals and the environment” (source: <http://www.cdc.gov/onehealth>). The One Health strategy promotes the integration and coordination within and across many sectors for disease surveillance, outbreak investigation and response activities. It ensures the strengthening of each sector and enhances inter-sectoral linkages for efficient use of scarce resources, effective and timely involvement of all sectors for improved disease prevention and control. Together with MOH, the other sectors in Liberia include Environmental Protection Agency, Ministry of Agriculture, and Forestry Development Authority. The goal of One Health is to achieve optimal health for people, animals and the environment.

### **Integrated Disease Surveillance and Response**

The World Health Organization (WHO) Regional Office for Africa (AFRO) proposed an integrated disease surveillance and response approach for improving public health surveillance and response in Africa linking community, health facility, district, county, and national levels. This was widely adopted in Africa, including Liberia, in 2004. Surveillance activities for different diseases often involve similar functions (detection, reporting, analysis and interpretation, feedback, and action) and use the same structures, processes and personnel. IDSR promotes rational use of resources by integrating and streamlining common surveillance activities. Instead of using scarce resources to maintain separate activities, resources are combined to share activities and processes and to collect information from a single focal point at each level.

### **Objectives of IDSR in Liberia**

The broad objective of IDSR in Liberia is to contribute to the reduction of mortality, morbidity and disability from diseases through accurate, complete and timely reporting and analysis of data for public health action. Specific objectives are to:

- Strengthen the capacity to conduct effective surveillance activities; train personnel at all levels; develop and carry out plans of action; and advocate and mobilize resources.
- Integrate multiple surveillance systems so that resources can be used more efficiently.
- Improve the use of information to enable rapid detection, analysis and response to suspected epidemics and outbreaks; to monitor the impact of interventions; and to facilitate evidence-informed public health policy, planning and action.
- Improve the flow of surveillance information across levels of the health system.
- Strengthen laboratory capacity for pathogen detection and monitoring of drug resistance.
- Increase involvement of clinicians in the surveillance system.
- Emphasize community participation in detection and response to public health problems.

### **What is an Integrated System?**

**Integration** refers to harmonizing different methods, software, data collection forms, standards and case definitions in order to promote consistent information gathering and to maximize efforts among all disease prevention and control programs and stakeholders. Counties use a common reporting form, a single data entry system for multiple diseases, and common communication channels. Training and supervision are integrated, common feedback is provided, and other resources such as computers and vehicles are shared.

IDSR involves coordination of surveillance activities and joint action (planning, implementation, monitoring, evaluation) whenever it is possible and useful.

### **IDSR and International Health Regulations (2005)**

The purpose of the International Health Regulations (IHR) 2005 is to prevent, control and respond to the international spread of diseases while avoiding unnecessary interference with international traffic and trade.

IHR (2005) is a binding legal instrument in effect in 196 WHO member states, including Liberia, that aims to help the international community prevent and respond to acute public health risks that have the potential to cross borders and threaten people worldwide. The IHR obliges member states to meet minimum core capacity requirements for surveillance and response including at points of entry, i.e. ports, airports and ground crossings.

IHR (2005) promotes cross-border collaboration which can be supported by a functional IDSR program. IHR (2005) has introduced the notion of “event-based” surveillance to IDSR in order to address rumors of “unexplained illness or clusters” as an event category for reporting from lower levels to national level. IDSR and IHR share common functions (detection, reporting, confirmation and verification, notification and reporting and timely response).

**Session Two:**

**Group Work 1: 45 minutes**

Each level of the health system (Community, Health Facility, District, County, and National) plays some role in each surveillance function. The levels are defined as the community, healthcare facility, district, county, and national. These are described in more detail in the below table

**Instructions:**

- a. Participants are divided into groups of five, based on the levels of service delivery (Community, Health Facility, District, County and National)
- b. Materials for this session include flip chart, markers, paper glue, post it sheets with core functions typed.....
- c. Participants will prepare flip charts and draw 5 columns with headings indicating the core functions of IDSR: Identify, Report, investigation, Prepare, Response and Communication
- d. Using paper glue, they will paste the post it sheet to the correct core functions

## Answer Guide

### **IDSR Core Functions and Activities by Health System Level – Refer to page 22 of the IDSR technical guidelines**

	<b>Identify</b>	<b>Report</b>	<b>Analyze and Interpret</b>	<b>Investigate and confirm</b>
<b>Community and Points of entry</b>	<ul style="list-style-type: none"> <li>Use alert triggers to identify priority diseases, events, conditions or other hazards in the community.</li> <li>Support community in case finding and promote use of alert triggers</li> </ul>	<ul style="list-style-type: none"> <li>Report essential information on alert triggers to HCF and appropriate authorities</li> </ul>	<ul style="list-style-type: none"> <li>Involve local leaders in observing, describing, and interpreting disease patterns, events, and trends in community.</li> <li>Map community catchment area.</li> </ul>	<ul style="list-style-type: none"> <li>Support investigation activities.</li> <li>Follow up on rumors or unusual events reported by community leaders or members.</li> <li>act as liaisons for feedback to community on follow up actions</li> </ul>
<b>Healthcare facility</b>	<ul style="list-style-type: none"> <li>Use standard case definitions to detect, confirm and record priority diseases or conditions</li> <li>Collect and transport specimens for laboratory confirmation.</li> <li>Verify alert triggers from community</li> <li>Ensure appropriate storage of surveillance materials</li> </ul>	<ul style="list-style-type: none"> <li>Report case-based information for immediately reportable diseases</li> <li>Report weekly summary data to next level</li> <li>Feedback weekly summary data to community level</li> <li>Report laboratory results to CEBS worker</li> </ul>	<ul style="list-style-type: none"> <li>Prepare and periodically update graphs, tables, and charts to describe time, person and place for reported diseases and conditions</li> <li>From the analysis, report immediately any disease or condition that:               <ul style="list-style-type: none"> <li>Exceeds an action threshold</li> <li>Occurs in locations where it was previously absent</li> <li>Presents unusual trends or patterns</li> </ul> </li> </ul>	<ul style="list-style-type: none"> <li>Take part in investigation of reported outbreaks</li> <li>Collect, package, store and transport specimens for laboratory confirmation during investigation</li> </ul>
<b>District</b>	<ul style="list-style-type: none"> <li>Support HCF to verify alerts from the community</li> <li>Collect surveillance data from health care facilities and the community and review the quality</li> <li>Ensure reliable supply of data collection and reporting tools are available at reporting sites</li> <li>Ensure all healthcare facilities have materials for laboratory collection and transport</li> </ul>	<ul style="list-style-type: none"> <li>Make sure healthcare facilities and CEBS workers know and use standard case definitions for reporting priority diseases and conditions</li> <li>Maintain list of reporting sites</li> <li>Provide instructions and supervision for surveillance and reporting priority diseases and conditions for healthcare facilities and communities.</li> <li>Report data on time to the County Surveillance Officer (CSO)</li> </ul>	<ul style="list-style-type: none"> <li>Aggregate data from HCF</li> <li>Use and refine denominators for rates</li> <li>Analyze data by time, place and person</li> <li>Assist HCF to update graphs, tables, and charts to describe reported diseases, events and conditions weekly</li> <li>Compare data and make conclusions about trends and thresholds</li> </ul>	<ul style="list-style-type: none"> <li>Arrange and lead investigation of verified cases or outbreaks</li> <li>Maintain an updated line list of suspected cases</li> <li>Assist healthcare facility in safe collection, packaging, storage and transport of laboratory specimens for confirmatory testing</li> <li>Receive laboratory results from County and give to HCF</li> <li>Report finding of initial investigation to County.</li> </ul>



	Prepare	Respond	Communicate (Feedback)	Monitor, Evaluate, and Improve
<b>Community and Points of entry</b>	<ul style="list-style-type: none"> <li>Participate on community health and emergency preparedness committees</li> <li>Participate in identifying potential hazards</li> <li>Participate in training and simulation exercises</li> </ul>	<ul style="list-style-type: none"> <li>Assist health authorities to select response activities and encourage community participation</li> <li>Ensure community seeks care immediately in case of emergency and signs of disease</li> <li>Participate in prevention and response based activities</li> <li>Mobilize resources appropriate for the activity</li> <li>Follow and model best practices in basic infection prevention and control (IPC) measures and social distancing</li> <li>Carry out community health education for behavior change</li> </ul>	<ul style="list-style-type: none"> <li>Build relationships, communicate and coordinate for information sharing</li> <li>Give feedback to community members about reported case, events, and prevention activities</li> <li>Liaise with Healthcare facility</li> </ul>	<ul style="list-style-type: none"> <li>Verify the community response to the public health action</li> <li>Verify if public health interventions took place as planned</li> </ul>
<b>Healthcare facility</b>	<ul style="list-style-type: none"> <li>Participate in emergency preparedness and response committees</li> <li>Participate in response training and simulation exercises</li> <li>Monitor and maintain emergency response supplies</li> </ul>	<ul style="list-style-type: none"> <li>Manage cases and contacts according to standard case management guidelines</li> <li>Take relevant additional control measures</li> <li>Participate as part of rapid response team</li> </ul>	<ul style="list-style-type: none"> <li>Communicate with community members about outcome of prevention and response activities</li> <li>Conduct regular meetings with CEBS workers about surveillance and response activities integrated with other health programs</li> </ul>	<ul style="list-style-type: none"> <li>Assess community participation</li> <li>Conduct a self-assessment on the surveillance and response activities</li> <li>Monitor and evaluate prevention activities and modify them as needed</li> </ul>
<b>District</b>	<ul style="list-style-type: none"> <li>Participate in emergency preparedness and response committees</li> <li>Participate in risk mapping and community assessment</li> <li>Organize district outbreak and rapid response teams</li> <li>Participate in and support response training for HCF and community</li> </ul>	<ul style="list-style-type: none"> <li>Together with County select and implement appropriate public health response</li> <li>Plan timely community information and education activities</li> <li>Document response activities</li> <li>In case of epidemics send daily district sitrep</li> </ul>	<ul style="list-style-type: none"> <li>Alert communities about outbreaks or events</li> <li>Give feedback to the HCF and community on surveillance activities and priority events</li> <li>Conduct district level surveillance review meetings to include key community members and partners and report findings.</li> <li>Give health care facilities and communities regular, periodic feedback about routine control and prevention activities and outbreaks</li> </ul>	<ul style="list-style-type: none"> <li>Conduct regular supervisory visits of healthcare facilities</li> <li>Monitor and evaluate program timeliness and completeness of reporting from health facilities in the district</li> <li>Monitor and evaluate timeliness of response to outbreaks</li> <li>Gather information from affected communities on needs and impact of response</li> </ul>

	Identify	Report	Analyze and Interpret	Investigate and confirm
County	<ul style="list-style-type: none"> <li>• Ensure coordination between Community Health Department Director to oversee and support community services and CEBS with District</li> <li>• Ensure reliable supply of data collection and reporting tools are available at reporting sites</li> <li>• Ensure laboratory specimen collection and transport material is available</li> <li>• Track specimens for laboratory confirmation</li> </ul>	<ul style="list-style-type: none"> <li>• Make sure Districts know and use standard case definitions for reporting and verifying priority diseases and conditions</li> <li>• Provide instructions and supervision for surveillance and reporting priority diseases and conditions for healthcare facilities and communities.</li> <li>• Receive surveillance data from the District Surveillance Officer (DSO) and review the quality</li> <li>• Harmonize monthly IDSR and HMIS data</li> <li>• Report data on time to the National MOH</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure accuracy of denominators for County</li> <li>• Aggregate data from DSO reports</li> <li>• Analyze data by time, place and person</li> <li>• Weekly update graphs, tables, and charts to describe reported diseases, events and conditions</li> <li>• Calculate rates and thresholds and compare current data with previous periods to make conclusions</li> <li>• Describe risk factors for priority diseases or conditions</li> </ul>	<ul style="list-style-type: none"> <li>• Arrange and support investigation of reported diseases or events</li> <li>• Receive and interpret laboratory results</li> <li>• Compile District levels line lists of suspected cases</li> <li>• Report the confirmed outbreak to National level</li> <li>• Ensure specimen collection kits for investigation activities are available</li> </ul>
National	<ul style="list-style-type: none"> <li>• Define and update national policy and guidelines and ensure compliance</li> <li>• Set policies and procedures for the reference laboratory networks including quality assurance systems</li> <li>• Use reference laboratories for confirmatory and specialized testing if necessary</li> <li>• Collect and transport specimens for additional analysis at WHO Collaborating Centers as necessary</li> </ul>	<ul style="list-style-type: none"> <li>• Train, inform and support lower levels on surveillance and response</li> <li>• Aggregate County reports of immediately reportable diseases and events</li> <li>• Report other priority diseases and events on time to relevant programs and stakeholders</li> <li>• Include all relevant laboratories in the reporting network</li> <li>• Use IHR Decision Instrument (<b>Annex 2A</b>) to determine risks for priority diseases, events, conditions or hazards</li> <li>• Inform WHO as indicated by IHR (2005)</li> </ul>	<ul style="list-style-type: none"> <li>• Set policies and procedures for analyzing and interpreting data</li> <li>• Define denominators and insure accuracy</li> <li>• Analyze and interpret data from a national perspective</li> <li>• Calculate national rates and compare current data with previous periods</li> <li>• Describe risk factors for priority diseases or conditions</li> <li>• Regularly convene a meeting of the technical coordinating committee to review the analyzed and interpreted data before wider dissemination</li> <li>• Carry out special analyses to forecast magnitude and trends of priority events</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure guidelines and standard operating procedures for outbreak investigations are available at all sites</li> <li>• Coordinate and collaborate with international authorities as needed during investigations</li> <li>• Coordinate response with county and district health teams as needed during investigations</li> <li>• Alert and support laboratory participation</li> <li>• Provide surveillance and response logistic support</li> <li>• Share information with regional and international networks about confirmed outbreak</li> <li>• Process specimens from investigation and send timely results</li> </ul>

	Prepare	Respond	Communicate (Feedback)	Monitor, Evaluate, and Improve
<b>County</b>	<ul style="list-style-type: none"> <li>• Convene emergency preparedness and management committees</li> <li>• Develop and manage contingency plans</li> <li>• Conduct training and simulation exercises for staff</li> <li>• Periodically conduct risk assessment for risk factors and potential hazards</li> <li>• Organize and support Rapid Response Team</li> </ul>	<ul style="list-style-type: none"> <li>• Select and implement appropriate public health response</li> <li>• Activate epidemic preparedness and response committee and plan response</li> <li>• Conduct training for emergency activities</li> <li>• Plan timely community information and education activities</li> <li>• Disseminate health education and behavior change messages</li> <li>• During epidemics send daily sitrep</li> </ul>	<ul style="list-style-type: none"> <li>• Alert nearby areas and districts about the outbreak including cross border areas</li> <li>• Give feedback to districts on surveillance and data quality findings</li> <li>• Give District regular, periodic feedback about routine control and prevention activities and outbreaks</li> <li>• Conduct County level surveillance review meetings to include key community members and partners</li> <li>• Produce monthly County surveillance bulletin</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor and evaluate program targets and indicators for measuring quality of the surveillance system for Districts and health care facilities</li> <li>• Provide regular assessment of staffing needs for IDSR implementation and inform the next level</li> <li>• Conduct regular supervisory visits</li> <li>• Monitor and evaluate timeliness of response to outbreaks and events</li> <li>• Assess acceptability of response to community and refine as needed</li> <li>• Ensure involvement of partners in surveillance and response activities</li> </ul>
<b>National</b>	<ul style="list-style-type: none"> <li>• Set policies, procedures, and training for each level</li> <li>• Undertake risk mapping</li> <li>• Prepare and distribute emergency preparedness and response plans</li> <li>• Develop National risk communication plan including messages for community education</li> <li>• Organize and support National Rapid Response Teams (RRTs)</li> <li>• Develop and organize simulation exercises (including cross border)</li> <li>• Develop and manage contingency plans</li> <li>• Establish and maintain a national public health emergency operations center (EOC)</li> </ul>	<ul style="list-style-type: none"> <li>• Set policies and procedures for responding to outbreaks of priority diseases and events</li> <li>• Develop and support response activities that promote the psychological wellbeing of patients, HCWs, affected families and communities</li> <li>• Coordinate response with county and district health teams</li> <li>• Support epidemic response and preparedness activities including deployment of RRTs</li> <li>• Follow and adapt risk communication guidelines and social mobilization (Health Promotion Unit MOH)</li> </ul>	<ul style="list-style-type: none"> <li>• Develop and periodically distribute national bulletin for epidemiology and public health</li> <li>• Give Counties regular feedback about routine and prevention control activities</li> <li>• Release information quickly in a transparent manner</li> <li>• Document provision of appropriate and timely feedback</li> <li>• Disseminate results of outbreak response in bulletins, media, press releases and briefings.</li> <li>• Share epidemiological data and reports including outbreak response information with neighboring countries</li> </ul>	<ul style="list-style-type: none"> <li>• Monitor IDSR and laboratory core indicators regularly</li> <li>• Conduct IDSR regular review meetings</li> <li>• Conduct regular supervisory visits</li> <li>• Ensure involvement of partners in surveillance and response activities</li> <li>• After action review including lessons learned of outbreak investigation and response</li> <li>• Support annual monitoring of IHR core capacities</li> <li>• Update and revise workplan and budget line for implementation of IDSR activities</li> </ul>

## Public Health Surveillance Leadership, Coordination Mechanisms and Feedback

**Facilitators Notes and Instruction:** The facilitator will make a 15 Minutes presentation on the IDSR leadership, coordination structure of Liberia and feedback system but with emphases on national and County Levels. This will be followed by a 10 Mins question and answer period.

**Below are notes to provide facilitators guidance for both introductory presentation and group work.**

**Leadership** is the ability to direct the operations, activities or performance of an organization or group of people (e.g. EPI team) towards assigned goal and achieve definite results.

Liberia public health surveillance structure is divided according to the levels of service delivery; At the community level Community Health Volunteers (CHVs), Community Health Assistance (CHA),; Health Facility focal point at the Health Facility; District Surveillance Officer (DSO) at the District; County Surveillance Officers at the County; and National Surveillance Focal person at the national Level. At each level of the national health system, various leadership functions are developed, depending on the responsibility of each officer and the nature of the changes envisaged.

Thus, *at the National level*, the Surveillance Officers are more concerned with policies and guidelines, advocacy, monitoring, evaluation, supervision and mobilizing resources for change.

*At County level*, the leadership is expressed through motivation, mobilization of resources and their allocation, training, technical support through follow-up, supervision and feedback.

*At the district and health facility level*, leadership quality is integrated into the daily routine of t and is more related to communication, motivation, supervision, stimulation of community participation and inter-sectoral collaboration, as well as actual implementation of PHS activities

Providing leadership within the PHS system will command the participation of not only the above direct staff and offices, but other stakeholders and implementers include the disease-specific programmes, public health laboratories, and public health training institutions, resources individuals and other informal institutions.

The flow of surveillance data through the system, and the dissemination and utilization of information needs to be clear and known by the leaders and stakeholders, and the mechanism for response should be well coordinated across the different levels of surveillance.

This session takes you through the PHS leadership roles of key IDSR Managers and Stakeholders and local coordination mechanism

**. To provide effective leadership, the PHS Officer must**

- Have a clear understanding of the IDSR Strategy, core functions and other support components
- Undertake planning and implementation of IDSR
- Understand all the specific aspects of health and other sectors that collaborate/overlap with IDSR e.g. The National Public Health Reference Lab, National Health Promotion, HMIS, EPI, etc
- Be capable of making a timely identification and reporting of all Public Health Events would affect the attainment of the objectives
- Be confident in his or her capacities and competence
- Be capable of motivating others and stimulating their commitment to IDSR.
- Build solid team and delegate authority where necessary

Below is the list of Job Description of CSO, DSO, National Surveillance Officers. The list is not exhaustive;

**Job Descriptions of Key PHS Officers and Local Stakeholders based on Core functions (Refer to page 195 of the IDSR technical guidelines)**

***County Surveillance Officer:***

The county surveillance officer (CSO) is responsible for coordinating all disease surveillance and response including public health event activities in the county and reports to the County Health Officer (CHO).

**Identify**

- Ensure coordination between Community Health Department Director to oversee and support community services and CEBS with District
- Ensure reliable supply of data collection and reporting tools are available for reporting sites
- Ensure laboratory specimen collection and transport material is available
- Ensure a log of specimens sent for laboratory confirmation is maintained

**Report**

- Ensure DSOs know and use standard case definitions for reporting priority diseases and conditions
- Provide instructions and supervision for surveillance and reporting priority diseases and conditions
- Receive weekly surveillance data on Monday mornings from the District Surveillance Officer (DSO) and review the quality
- Report weekly and monthly surveillance data on time to the National Level Disease Prevention and Control (DPC)

- Harmonize monthly IDSR and HMIS data

### **Analyze and Report**

- Ensure accuracy of denominators for use within County
- Aggregate data from DSO reports and maintain an up to date archive of all surveillance data
- Analyze data by time, place and person
- Weekly update graphs, tables, and charts to describe reported diseases, events and conditions
- Calculate rates and thresholds and compare current data with previous periods to make conclusions
- Describe risk factors for priority diseases or conditions

### **Investigate and Confirm**

- Arrange and support investigation of reported diseases or events
- Receive and interpret laboratory results
- Report laboratory results to DSO
- Compile District levels line lists of suspected cases
- Report any confirmed outbreak to DPC
- Ensure specimen collection kits for investigation activities are available

### **Prepare**

- Convene emergency preparedness and management committees
- Develop and manage contingency plans
- Conduct training and simulation exercises for staff
- Periodically conduct risk assessment for risk factors and potential hazards
- Organize and support Rapid Response Team

### **Response**

- Select and implement appropriate public health response
- Activate epidemic preparedness and response committee and plan response
- Conduct training for emergency activities
- Plan timely community information and education activities
- Document response activities
- In case of epidemics, sends daily district sit-reps to the MOH

### **Communicate (Feedback)**

- Alert nearby areas and districts about the outbreak including cross border areas
- Give feedback to districts on surveillance and data quality findings
- Give districts regular, periodic feedback about routine control and prevention activities
- Conduct County level surveillance review meetings to include key community members and partners
- Produce a monthly county surveillance bulletin

### **Monitor & Evaluate**

- Monitor, evaluate and take action to improve program targets and indicators for measuring quality of the surveillance system for district and health care facilities
- Conduct regular supervisory visits with DSOs
- Monitor and evaluate timelines of response to outbreaks

- Provide regular assessment of staffing needs for IDSR implementation and inform the next level
- Assess acceptability of response to community and refine as needed
- Ensure involvement of partners in surveillance and response activities

***District Surveillance Officer:***

The District Surveillance Officer (DSO) is responsible to implement and coordinate IDSR activities at the district level. They detect, report and respond to priority diseases and public health events in the district. They report to the county surveillance officer but also to the district health officer as the immediate supervisor.

**Identify**

- Support HCF to verify alerts from the community
- Collect surveillance data from health care facilities and the community and review the quality
- Ensure reliable supply of data collection and reporting tools are available at reporting sites
- Ensure all healthcare facilities have materials for laboratory collection and transport
- Ensure reliable supply of data collection and reporting tools are available at reporting sites
- Participate in and support CEBS training with community members

**Report**

- Maintain a list of all reporting sites in the district
- Make sure healthcare facilities know and use standard case definitions for reporting priority diseases, conditions and events
- Ensure CEBS workers (CHVs, CHAs etc) have community based case definitions for reporting priority diseases, conditions and events
- Provide instructions and supervision for surveillance and reporting priority diseases and conditions for healthcare facilities and communities.
- Report data on time to the County Surveillance Officer (CSO)

**Analyze and Interpret**

- Use and refine the denominators e.g. catchment populations
- Aggregate data from healthcare facility reports and maintain an up to date archive of all data
- Analyze data by time, place and person and maintain an updated district analysis summary tables, graphs and charts for reported priority diseases, conditions and events
- Assist healthcare facilities to update graphs, tables, and charts to describe reported diseases, events and conditions
- Compare data and make conclusions about trends and thresholds

**Investigate and Confirm**

- Arrange and lead investigation of reported diseases, conditions or events
- Maintain an updated line list for cases of suspected priority diseases, conditions and events reported in the district
- Assist healthcare facility in safe collection, packaging, storage and transport of laboratory specimens for confirmatory testing
- Maintain an updated samples collected and results log at the district.

- Receive laboratory results from CSO, give feedback to healthcare facility
- Report findings of outbreak investigation to the CSO and DHO

### **Prepare**

- Participate in emergency preparedness and response committees
- Participate in risk mapping of potential hazards
- Organize and support District Outbreak and Rapid Response Teams
- Participate in and support training and simulation exercises for preparedness of health facilities and district staff

### **Respond**

- Together with CSO, select and implement appropriate public health response
- Plan timely community information and education activities for HCF and communities
- Document response activities based on IDSR outbreak reporting format (for Liberia)
- In case of epidemics, sends daily district sit-reps to the CSO

### **Communicate (Feedback)**

- Alert nearby areas and districts about outbreaks or events
- Give healthcare facilities regular feedback on surveillance activities, priority events and about routine control and prevention activities
- Give feedback on surveillance and data quality findings to DHO and CSO
- Support healthcare facilities to engage communities on surveillance activities
- Conduct regular district level surveillance review meetings to include key community members and partners

### **Monitor, Evaluate and Improve**

- Conduct regular supervisory visits to healthcare facilities
- Monitor and evaluate program timeliness and completeness of reporting from healthcare facilities in the district
- Monitor and evaluate timeliness of response to outbreaks
- Gather information from affected communities on needs and impact of response

### ***Health Facility Surveillance Focal Person***

The Surveillance Focal Person (SFP) is a clinician who has been identified as the focal person for reporting IDSR Case Alerts to the District Surveillance Officer (DSO). It is often the Officer in Charge. The SFP plays a role in verifying and reporting the Community Event-Base Surveillance (CEBS) alerts received by the community. Their responsibilities are:

### **Identify**

- Use standard case definitions to detect, confirm and record priority diseases or conditions
- Ensure specimen are collected safely, in correct packaging and storage
- Ensure transport of laboratory specimens for confirmatory testing
- Verify alert triggers from the community
- Co-organize and lead training of Community Health Assistants (CHAs)/Community Health Volunteers (CHVs) with the Community Health Surveillance Supervisor (CHSS)
- Ensure appropriate storage of surveillance materials



## **Report**

- Complete the weekly IDSR ledger and report it to DSO
- Report case-based information for immediately reportable diseases
- Feedback summary data to community level
- Pass all CEBS forms to the DSO

## **Analyze and Interpret**

- Prepare and update graphs, tables, and charts on healthcare facility walls to describe reported diseases, events and conditions
- From the analysis, report to the DSO any disease or condition that
- Exceeds an action threshold
- Occurs in locations where it was previously absent
- Presents unusual trends or patterns

## **Investigate and Confirm**

- Together with DSO undertake detailed case investigation of any persons with suspected priority diseases
- Report laboratory results when received to the CEBS worker

## **Prepare and Respond**

- Participate in emergency preparedness and response committees as required
- Participate in response training and simulation exercises
- Ensure healthcare facility has all essential supplies required

## **Communicate (Feedback)**

- Manage cases and contacts according to standard case management guidelines
- Take relevant additional control measures
- Participate as part of rapid response team

## **Proposed Roles of Local Authorities (Offices of Superintendent, Chiefs...) at County and district levels:**

- Mobilize support for the implementation of IDSR at the County and district levels
- Ensure adequate logistics and financial support for IDSR implementation
- Provide a legal/policy framework for District commissioners and county stakeholders to support the implementation of IDSR activities.

## **Role of External Partners**

The role of international and local partners in IDSR implementation amongst others shall be to:

- Collaborate with all tiers of government to improve disease surveillance and response activities by providing technical and logistic support.
- Support the establishment of IDSR focal points at all levels.
- Support research on IDSR.
- Serve on the NSTCC and county health coordination committees.
- Mobilize resources from other interested parties to support IDSR implementation.

## **Coordination**

**Coordination** refers to working or acting together effectively for the efficient use of available but limited resources and avoid redundancy of efforts. Examples of coordination mechanisms in Liberia; National Epidemic Preparedness Response Committee (NEPRC), Incidence Management System (IMS), National Health Coordination Committee, etc.

Coordination involves information sharing, joint planning, monitoring and evaluation in order to provide accurate, consistent and relevant data and information to policy-makers and stakeholders at regional, inter-country and national levels. To facilitate coordination and collaboration, a national, county and district multi-sectoral, multidisciplinary co-ordination body or committee is constituted. It is responsible for coordination of surveillance activities in close collaboration or synergy with the committee set up for epidemic response

Surveillance of communicable diseases requires concerted efforts and collaboration between stakeholders and partners in and between countries. At county level, inter-sectoral collaboration and coordination between key partners is crucial for the implementation of effective and comprehensive surveillance systems.

Various surveillance networks and partnerships exist at county level and between counties. The laboratory network is a good example of a country-level network, while collaboration on surveillance and response activities between countries bordering one another represents inter-country networking. Inter-sectoral collaboration is a necessity in order to implement early warning and response functions. Liberia has both **Technical and Policy Coordination Structures that support IDSR Implementation:**

- Legislation, Finance and Policy Makers: e.g. HSCC, HCC, NEPRC, IMS, ICC
- Technical: e.g. NTSCC, TCC, Technical Working groups

## **Partnership Coordination and Collaboration.**

The Ministry of Health shall be responsible for the coordination of the activities of all partners involved in IDSR implementation and resource mobilization using the existing mechanism at all levels.

## **Community partnerships**

There is no single formula for establishing beneficial partnerships with communities except perhaps that we must always include respect. The communities' role in Integrated Disease Surveillance and Response is as both full partner and beneficiary. We provide service to the community and they are a chief source of how we detect and respond to events of concern. Therefore, we need to involve key members and groups in the community to work with health facilities and districts in the planning, implementation, and evaluation of IDSR

## Exercise 2:

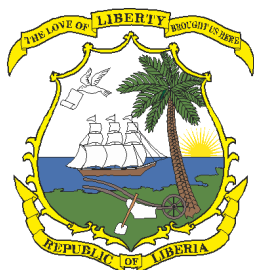
### **Instructions:**

- a. Divide participants into groups of four, based on IDSR staffing pattern: (DSOs, Health Facility staff, district authority, partners, etc.....) Other support structures include County and district authorities and partners)
- b. Divide a flip chart into 4 headings, DSO, Health Facility, County and District Leaders, Local and International Partners.
- c. Under each heading, participants should;
  - I. List 5 major responsibilities of DSO and Health Facility Focal Person
  - II. List 5 key roles county and district authorities could perform to support IDSR coordination and implementation in the county
  - III. List 5 key roles Local and International partners could perform to support IDSR coordination and implementation in the County
- d. List one coordination structure at county and district level that supports IDSR implementation and 3 key roles each

## MODULE 2

<b>Module facilitation time</b>	3 Hours 30 Minutes
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: 1hr Mins
<b>Group Work Exercises</b>	<ol style="list-style-type: none"><li>4. Exercise 1: Case study on source of information: 30 Mins.</li><li>1. Exercise 2: Update county procedures for surveillance and response 30mins.</li><li>3. Exercise 3: participants will answer questions about standard case definitions 30 Mins.</li><li>4. Exercise 4. Case study using the skills learn from module one 30Mins,</li></ol>
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Sheets</li><li>○ Flip Charts</li><li>○ Paper glue</li><li>○ Post it</li><li>○ Markers</li><li>○ CEBS Job Aid</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ Community Event Based Surveillance SOP</li></ul>

**Adapted November 2016**



## **2.0 Introduction**

*Ask the participants to open their copy of the IDSR matrix on page 22 of the IDSR technical guidelines. You should have one posted on the wall as a presentation aid. Point to the first column. Show participants the column called “Identify”. Remind them that each level of the health system has a role in detecting and identifying priority diseases. Ask a participant to read the section “Identify” on the “County” row to the entire group.*

\* \* \* \*

*Ask a participant to read the learning objectives to the group.*

## **2.1 Learning objectives**

In this module, you will learn and practice the following:

2. Standard Case definitions and how to use them to identify diseases, conditions and events for reporting to the health system
3. The role of Community Event Based Surveillance in IDSR
4. Update information about their catchment population

## **2.2 Use Standard case definitions to identify diseases, conditions, and events for reporting to the next level**

Provide guidance about using standard case definitions at the county, health facility and community levels.

You may also read this information on page 28 of the *National Technical Guidelines* and review the points in Annex 1A on page 77 - 79.

Give examples of case definitions for priority diseases in the national surveillance program. For example, ask participants to turn to the IDSR technical guidelines (page 149) where the case definitions begin. Ask them to find the standard case definition for **Ebola virus disease on page 183**. Ask a volunteer to read the definition for a **suspected case** to the group. Now ask for another volunteer to read the definition for a **confirmed case**. Ask the group why there are two different definitions. Now read the definition for viral haemorrhagic fever (Ebola):

### **Answer**

- **Suspected case:** Any person, alive or dead, with onset of fever and no response to treatment for the usual causes of fever in the area and at least one of the following signs: bloody diarrhea, bleeding from gums, bleeding into skin (purpural), bleeding into eyes, or urine OR clinical suspicion for Ebola or Margibi Virus Disease.
- **Confirmed case:** A suspected case with laboratory confirmation (positive IgM antibody, positive PCR from blood), or epidemiologic link to confirmed cases or outbreak.

Ask participants to name some of the priority diseases and work with them to find their case definitions from the IDSR technical guidelines

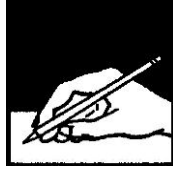
Ex: “Why is lab confirmation important with this disease?”

### **Possible answer:**

- *The suspected case definition is very broad and may include cases that are not actually diabetes, but will probably not miss any cases.*

Lead a guided discuss about identifying sources of information for disease events in a community.

When the participants have finished, they can begin Exercise 1.



### **Exercise 1**

***Notes to Facilitator:** Ask participants to break into groups of 2 or 3 to complete Exercise 1. (30-40 minutes)*

*Explain that suggestions for this exercise can be found in the Technical Guidelines. Ask them to think about their experiences and knowledge from working in their counties. How do they become aware of important health events? Explain that “sources of information” means all of the sites or people that can provide them with information that is relevant for the investigation. When you are investigating an outbreak, your sources of information should include several health levels, such as the community level and health facility. Ask participants to consider the types of information that can be gotten from these sources. For example, where would you go if you wanted to look at patient records? (Health facility)*

*Ask a representative from each group to give an answer for the following questions. Record the answers on the flipchart as lists. Sample answers are included below. If any correct answers are missing, add them to the list and discuss why they might be helpful. Question 3 will be unique for every participant. Encourage two or three groups to share their answers.*

#### **Case study: A cluster of deaths from a mysterious disease**

A local FM station, Radio Kintoma announced that a cluster of deaths from a mysterious disease occurred in Kpakpambu town, Kolahun District, Lofa County. The patients are presenting with high fever, severe headache, muscle pains and sore throat. According to the radio report, four adults and two children have died within the last four days from the same community. The district health authorities are now investigating the outbreak.

1. The district health team has been gathering information to verify the report on the radio. What are possible sources of information about health events in your county?

*Sample answers can include:*

***Health Facility Level:***

- *Health or patient records*
- *OIC/Lab personnel, EHT*

***Community-level informants:***

- *Agriculture Extension Workers/Forest Rangers*
- *Local leaders, Drug or medicine stores*
- *Vital events records*
- *CHC/CHDC or gCHVs*
- *Traditional healers*
- *Schools reporting unusual absence of pupils/ students from class:*
  - a. *Principal or teacher*

2. What type of information would you gather from each of the sources you have listed?

- *Any information from health records if they presented at a health facility*
- *Signs or symptoms*
- *Date when signs or symptoms appeared*
- *Age and gender of patient (demographics)*
- *Drug consumption patterns*
- *Assumed cause of death*
- *Unusual absence of pupils or students from school Households of the patients and deceased*
- *Number of persons in each household for contact listing*
- *Recent Travel history*

3. Think about the most recent outbreak or unusual health event that happened in your district. Describe the event and list the sources of information.



*Answers will vary depending on the participant's experience*

### **2.3 Update district procedures for surveillance and response**

*Provide a short presentation about improving procedures for surveillance in the district and involving the community. Allow participants to read this information from the Technical Guidelines on page 30.*

At least once a year, the district should update the information it has about its catchment area. This is so you will have up-to-date information about the target populations and public health activities in the district.

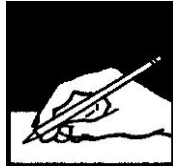
For example, you may want to update the population size, location and risk factors for target populations such as:

1. Children less than one year (infants)
2. Children less than 5 years of age
3. School-aged children
4. Women of childbearing age
5. All adults and children of different age groups
6. People living in refugee settlements in your district
7. People living in migrant mining communities; Fishing communities and plantation workers (mobile population)
8. Also include the location of major public health programs in your district such as public, private, and non-governmental organizations that provide clinical services or public health activities like safe drinking water projects, immunization services, maternal and newborn care, or feeding malnourished children.
9. Include in the update a list of the health facilities, Points of Entry and other locations that can report health information to the district. Make sure that they know the priority diseases, conditions and events that are of concern and provide them with information about the case definitions and reporting channel.

*You will present information about improving procedures for surveillance in the county/district and the importance of involving the community.*

*You may also refer participants for additional information from Section 1 of the National Technical Guidelines on page 29.*

*When you have finished, ask participants to begin Exercises 2 and 3. After about 15 minutes you can ask participants to stop and review Exercise 2 as a group.*



### **Exercise 2 (30-40 minutes)**

**Notes to Facilitator:** In this exercise, *participants* will review how standard case definitions are used in their district/county. This exercise will take 30-40 minutes

*Each participant will have a different answer. For questions 1 and 2 participants will be circling answers depending on their experiences in their counties. Sample answers for questions 3 and 4 are provided.*

*Ask participants to share their answers for question 1. Make a list of the priority diseases that are chosen. You could put a tally next to each disease that is chosen to demonstrate the number of counties that have chosen each disease. Discuss the diseases that have the most checks and the least number of checks. For example, if everyone chose malaria but only one district chose rabies, ask why there is a difference for that disease.*

*For question 2, ask the group to look at their lists and tell you which diseases they use standard case definitions for. Circle those diseases on the board. Discuss the diseases that were not circled. Ask why it is important for every district to use the same case definition for each disease.*

*For question 3, develop a range of times that people offer for updating their target population and list of reporting sites. The sample time frame is at least annually.*

*Ask participants to discuss why it is important to update their information about their catchment areas. For instance, why would it be important to update their lists if a natural disaster occurred? Also, what if the neighboring country or district had a conflict and there was a surge of refugees or Internally Displaced Persons into your district? What would you need to know about those populations? Where could you get that information?*

1. On the next page, look at the chart that lists priority diseases, conditions and events. Circle those that are included in the list of priority diseases, conditions and events in your district.

*Answers will be on their checklists*

2. Next to each disease that you circled in question 1, place a tick mark (✓) to show whether the reporting sites use a standard case definition for reporting that disease to the district.

*Answers will be on their checklists*

3. How often do you update the description of key target populations in your catchment area?

*At least annually. More frequently if a change occurred such as a disaster, or an influx of refugees/IDPs.*

4. How often do you update the list of reporting sites in the district?

*At least annually. More frequently if a change occurred such as a disaster, or an influx of refugees/IDPs.*

5. Do all sites know what diseases to report and the case definitions for reporting them?

*Answers depend on participant experience*

6. Do you include district laboratory sites in your list?

*Answers depend on participant experience*

Table 1.1: **Table 1.2** National priority diseases for IDSR reporting in Liberia, 2016

Immediately notifiable diseases and events (active surveillance)	Diseases or events of international concern reportable under IHR 2005	Routine reporting: other major diseases, events or conditions of public health importance
Acute Bloody Diarrhea ( <i>Shigella</i> ) Acute Flaccid Paralysis (AFP) Cholera (Severe AWD) Human Rabies Lassa Fever Maternal Deaths Measles Meningitis I Neonatal Deaths Neonatal Tetanus Viral Hemorrhagic Fevers (including Ebola Virus Disease) Yellow Fever Unexplained cluster of health events <b>Unexplained cluster of deaths</b>	Guinea Worm ( <i>Dracunculiasis</i> )  Human Influenza (due to a new subtype)  Severe Acute Respiratory Syndrome (SARS)  Smallpox  Other Public Health Event of International Concern (PHEIC) <b>Includes: infectious, zoonotic, food borne, chemical, radio nuclear, or due to unknown condition</b>	Acute Watery Diarrhea Acute Viral Hepatitis Adverse Events Following Immunization (AEFI) Cataract Diabetes Diarrhea with dehydration in <5 years Encephalitis Epilepsy HIV/AIDS (new cases) Hypertension Hookworm Injuries (RTAs, domestic violence) Malaria Malnutrition < 5 years Mental Health Onchocerciasis Pertussis (Whooping cough) Severe Pneumonia <5 years Schistosomiasis Sexual Assault STIs Trachoma Trypanosomiasis Tuberculosis Typhoid
Diseases targeted for eradication or elimination		
<b>Guinea worm</b>		



### Exercise 3

**Notes to Facilitator:** In this exercise, participants will practice finding case definitions in the Technical Guidelines.

The information for completing this exercise can be found in Annex 9 starting on page 149 to 193 the IDSR Technical Guidelines or to Annexes 1A and 1B (pages 77 through 83). Assist participants in finding the missing information if they are struggling.

The purpose of this exercise is to show participants where to find information about case definitions for confirmed and suspected cases at the Health Facility and Community levels. Reiterate to the class the importance of using a consistent case definition every time so that cases can be compared across sites.

The first example for cholera has been done for you. Please note that the standard case definition for cholera begins with “any person aged 5 years or more”. This is intentional. As explained in the technical Guidelines, other enteric diseases may cause watery diarrhea, especially in children less than 5 years of age. By excluding children younger than 5, we increase the chance of diagnosing an actual case of cholera and not a different enteric disease.

**Table 1.2: ANSWER. Using Standard Case Definitions**

Disease	Defining a confirmed case	Defining a suspected case	
		Health facility	Community
Cholera	<i>A suspected case in which Vibrio cholerae has been isolated in the stool.</i>	<i>Any person aged 5 years or more with severe dehydration or dies from acute watery diarrhea.</i>	<i>Any person 5 years of age or more with lots of watery diarrhea</i>
Meningococcal meningitis	<i>A suspected case confirmed by isolation of N. meningitides from CSF or blood</i>	<i>Any person with sudden onset of fever (&gt;38.5<sup>0</sup>C rectal or 38.0<sup>0</sup>C axillary) and one of the following signs: neck stiffness, altered consciousness or other meningeal signs</i>	<i>Any person with fever and neck stiffness</i>
Acute hemorrhagic fever syndrome*  *Probable case definition should be added  Contact should also be added	<i>A suspected or probable case with laboratory confirmation</i>	<i>Illness with onset of fever and no response to usual causes of fever in the area, and at least one of the following signs: bloody diarrhea, bleeding from gums, bleeding into skin (purpura) bleeding into eyes and urine</i>	<i>Any person who has an unexplained illness with fever and bleeding or who died after an unexplained severe illness with fever and bleeding</i>
Poliomyelitis	<i>A suspected case with virus isolated in stool</i>	<i>Any child less than 15 years of age with sudden onset of paralysis (AFP) or person of any age in whom the clinician suspects polio</i>	<i>Any child with a sudden onset of acute paralytic disease</i>

Disease	Defining a confirmed case	Defining a suspected case	
		Health facility	Community
Ebola	<p>A probable or suspected case with two laboratory confirmation (positive IgM antibody, positive PCR or viral isolation), or epidemiologic link to confirmed cases or outbreak.</p> <p><b>Note:</b> During an outbreak, these case definitions may be changed to correspond to the local event.</p> <p>All persons who had physical interaction with the body fluids, body, linens or shared utensils and living area with a case live or dead (probable, suspected and confirmed) should be observed for 21 days (contact) while the RRT await the test result. If two negative results, contact tracing should stop immediately.</p>	<p><b>Suspected:</b> Any person live or dead with fever &gt;38.0 C and had contact with suspected, probable or confirmed case (live or dead) or any person with sudden onset of fever &gt;38.0 C and three of the following symptoms (headache, muscle pains, sore throat, diarrhea, vomiting, loss of appetite) or a person with unexplainable bleeding.</p> <p><b>Probable:</b> Any person with fever &gt; 38.0 C or one of the following symptoms; bloody diarrhea, vomiting, headache, bleeding into skin, joint pains) and a recent travel history (within 21 days before the onset of symptoms) to an outbreak area or history of having contact with a confirmed case.</p>	<p><b>Suspected case:</b> Any person live or dead with high fever and had contact with suspected, probable or confirmed case (live or dead) or any person with sudden onset of fever and three other symptoms (headache, muscle pains, sore throat, diarrhea, vomiting, loss of appetite) or a person with unexplainable bleeding.</p> <p><b>Probable:</b> Any person with high fever or one of the following symptoms (joint pains, sore throat, unexplained bleeding, headache, vomiting) that have a recent travel history (within 21 days before the onset of symptoms) to an Ebola epidemic area or have come in close contact with a suspected or confirmed case</p>
Dracunculiasis	A person presenting with a skin lesion with itching and a blister living in endemic area	Any person exhibiting or having a history of a skin lesion with the emergence of a worm	A person presenting with a skin lesion with itching and a blister living in an

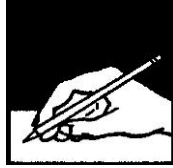
Disease	Defining a confirmed case	Defining a suspected case	
		Health facility	Community
			<i>endemic area</i>
Neonatal tetanus	<i>Any newborn with a normal ability to suck and cry during the first two days of life, and who, between the 3rd and 28th day of age, cannot suck normally, and becomes stiff or has convulsions or both.</i>	<i>Any newborn normal in the 1<sup>st</sup> 2 days and unable to suck or feed thereafter from 3 to 28 days after birth</i>	<i>Any newborn who is normal at birth and then after 2 days, becomes stiff and unable to suck or feed or has convulsions</i>

## 2.4 The role of Community Event Based Surveillance (CEBS) in IDSR

CEBS is the foundation of IDSR. The engagement and participation of the community in surveillance ensures additional sources of information are engaged and linked to IDSR.

This includes routine detection and reporting the occurrence of all suspected cases of priority diseases and events of public health concern as well as actively finding suspect cases in the community through household visits and rumor investigations.

Increased surveillance may be required among certain groups of people including healthcare workers, school children, animal health workers and travelers coming from countries affected by a disease outbreak, communities along the borders, mobile fishing communities, palm plantation workers, motor bike riders and any vulnerable populations



#### Exercise 4

**Notes to Facilitator:** *This exercise asks participants to utilize all of the skills they have learned in Module 1.*

*Ask participants to read the case study and then discuss the questions in a small group of 2 or 3 people.*

*When participants have finished the exercise, ask for a group representative to present his or her answer for each question. Allow different groups to respond for each question.*

*Answers have been provided below. After groups give their answers, ask if there is anything to add. If the sample answer is different, discuss why it is the correct answer.*

### **Case Study: Suspicious death in private medical centre, Gbarnga, Bong County**

On the 17th of January 2010 (3.00 am), a 23 year-old woman named Lorpu died from viral hemorrhagic fever. Her death occurred within 48 hours of admission to a private hospital. Bong County had been experiencing viral hemorrhagic fever outbreak among the population. So the District Health team was asked to investigate Lorpu's death.

The team learned that Lorpu was first admitted for her illness to a private medical centre in Gbarnga city on 11 January 2010. She said her symptoms began on 8 January 2010. Her main complaints were severe abdominal pain, high fever and vomiting. She developed persistent high fever and weakness and was referred to a private hospital on 15 January 2010.

At the private hospital, the attending physician suspected hemorrhagic illness because the patient reported exposure history to a relative who died from bleeding one week after providing care. Lorpu was involved in providing care at home.

The team also learned that the patient had been in close contact with her relative who died of bleeding illness on 06 January 2010 (2.00 am).

Due to the circumstances of her death and exposure, the private hospital immediately alerted the District health authorities after Lorpu's death.

\* \* \*

You are a member of the district rapid response team in the district. Based on the information in the case report, please answer the following questions:

1. What would be your suspected case definition?

*(Please see Technical guidelines for more information on Lassa fever)*



**Lassa fever case:** Any person from a Lassa endemic region with sudden onset of fever ( $\geq 38^{\circ}\text{C}$ ) and jaundice with one of the following signs: general malaise, headache, muscle or joint pain, vomiting, abdominal pain and diarrhea and abnormal bleeding (from the eyes, mouth, nose, rectum, and/or vagina),

AND

One or more of the following:

- Close contact (within 1 meter) with a person (e.g. caring for, speaking with, or touching) who is a suspected, probable, or confirmed Lassa fever case;
- Exposure (e.g. handling, slaughtering, butchering, preparation for consumption) to rodents or their remains or to environments contaminated by their feces in an area where Lassa fever infections in animals or humans have been suspected or confirmed in the last month;
- Close contact with a confirmed Lassa fever infected rodent;
- Handling samples (animal or human) suspected of containing Lassa fever virus in a laboratory or other setting.

2. What sources of information would you consult during the investigation?

*Sample answers could include:*

- Hospital records
- Medical officers and nurses at the private hospital
- Family members
- Contact tracing- who else had been exposed to the relative who died a week prior to Lorpu's illness and those that were in close contact with Lorpu
- Travel history
- Forest Ranger/agriculture Extension workers in the market town

3. What actions should be taken to improve reporting from the private health facilities where she sought care?

*This answer will vary by participant. Ask for several responses and allow the group to discuss them.*

*Possible answers include:*

- Ensure that the private hospital has the correct contact information for the district surveillance officer
- The private hospital could be given training in IDSR to ensure that they have the standard case definitions and alert thresholds for priority diseases.

- *Ensure that the private hospital is given feedback after they have reported a disease so that they know their information was utilized. They will be more likely to report again in the future if they know that their efforts are contributing to improved health outcomes.*
4. What steps would you take to improve community based surveillance for suspected cases or deaths due to priority diseases, conditions, or events?

**Points to remember:**

1. Use standard case definitions to ensure that all suspected cases are recorded accurately across your district.
2. Update the information about your catchment area at least once a year so that you know who your target population is and the ongoing public health activities.
3. Community Events Based Surveillance (CEBS) is the foundation of IDSR

## Annex 2: Identify cases of priority diseases, conditions and events

### Identify cases of priority diseases, conditions and events

Module 2



### Introduction

- i. Each level of the health system has a role in detecting and identifying priority diseases or events.
- ii. Communities are represented by local services such as CHVs/CHAs, key informants, schools, etc and have a duty to report cases to health facilities.
- iii. Health facilities use the standard case definition to identify/verify and diagnose priority diseases or event then report to District level
- iv. District Level receives reports from health facilities and send to county level as well as undertake appropriate analysis/action
- v. County is responsible for collecting and analyzing data from districts and report to national level, responding to outbreaks and providing feedback to districts.
- vi. National level sets policies and allocate resources, reports on priority diseases and events of public health concern to WHO. <sup>2</sup>

### Contents and Method of presentation

- This module two (2) comprises four (4) exercises which can be found in the Participants manuals.

### Learning Objectives

- In this module, you will learn and practice the following:
  - i. definitions and how to use them to identify diseases, conditions and events for reporting to the health system.
  - ii. The role of Community Based Event Surveillance in IDSR
  - iii. Report events or hazards that are not specifically included in the formal reporting system

### Points to Remember

- Use standard case definitions to ensure that cases and suspected cases are recorded accurately across your community and health facility
  
- Update the information about your catchment area at least once a year so that you know your target populations and the ongoing public health activities

# MODULE 3

## IDSR Laboratory specimen collection, handling, documentation and transportation

**Module facilitation** 3 Hours 10 Minutes

**Total time**

**Introductory Presentation and questions** Introductory presentation and plenary: 20 mins

**Group Work Exercises**

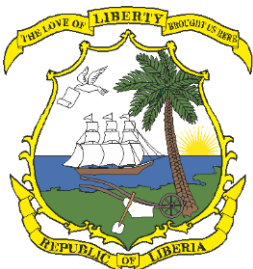
1. Exercise 1: Role and responsibility of stakeholders in specimen collection:
2. Exercise 2: Appropriate specimen collection
3. Exercise 3: Laboratory confirmation for priority diseases
4. Safe and proper specimen handling and documentation
5. Specimen transportation

**Logistic Requirements**

- Sheets
- Flip Charts
- Paper glue
- Pens/markers
- Triple packaging materials
- Specimen collection guide/SOPs
- IDSR case alert forms
- Laboratory request and submission forms
- IDSR Technical Guidelines Liberia July 2016
- Community Event Based Surveillance
- Liberia Epidemic Preparedness and Response (EPR) Plan

**References documents**

Developed 2016



### **3.0 Introduction**

*Ask the participants to open their copy of the IDSR Matrix on page 22 of the guidelines. You should have one posted on the wall as a presentation aid. Point to the first column; show participants the column called “Identify” and highlight that specimen collection falls under that column. Remind them that with the exception of ‘Community and Points of Entry’, each level of the health system has a role to play in specimen collection for laboratory (lab) diagnosis of IDSR priority diseases. In this module, as with the entire course, they will focus on the county level. Ask a participant to read the section “Identify” on the “County” row to the entire group.*

*You may use the Power Point presentation or the facilitator’s manual alone.*

*Emphasize these points in your presentation:*

- *There are several diseases or conditions with signs and symptoms that are the same or similar to other diseases or conditions. For example, a child with fever and rash over the entire body might be diagnosed with measles, even though there could be several causes for the child’s clinical presentation.*
- *Laboratory confirmation of diagnoses of diseases, conditions and events under surveillance is essential for disease surveillance because laboratory results help to:*
  - *Accurately diagnose illness in an individual patient, and*
  - *Verify the cause (or aetiology) of a suspected outbreak.*
- *Laboratory diagnosis is the basis for confirmation of 9 out of the 14 priority diseases and conditions.*
- *The quality of lab results obtained is only as good as the quality of samples sent to the lab.*
- *Timely collection and transportation of samples to the lab is paramount to obtaining the right/ accurate/ representative results.*
- *Proper specimen collection with respect to; the appropriate sample in the right tube/ container labeled correctly and completely, with a completely filled case alert and lab submission form and transported under the right conditions, are very important and greatly aid in timely lab diagnosis and confirmation. This ultimately supports timely surveillance, response, and minimizes delays.*
- *Adequate and precise communication with the transporters and the testing labs especially when high priority samples are collected and sent to the lab is important to enable timely diagnosis and response.*

### **3.1 Learning objectives**

*Ask a participant to read the learning objectives to the group.*

*This module will describe and allow you to practice the following skills:*

- 1. Identification of the appropriate specimen to collect and specimen container to use when suspecting a priority disease*
- 2. Safe & proper specimen collection and handling (labeling, packaging) for priority diseases.*
- 3. Proper documentation during specimen collection and handling including adequate filling of the IDSR case alert and lab submission form*
- 4. Proper specimen transportation and appropriate referral labs*
- 5. Communication with specimen transporter and testing laboratory.*

*This course presents the main steps needed, after identification of suspects, to enable laboratory diagnosis and confirmation of priority diseases, which include:*

- Roles and responsibilities of stakeholders in IDSR specimen collection*
- Collecting appropriate specimens, using appropriate specimen collection containers/tubes*
- Safe and proper specimen handling*
- Proper documentation*
- Specimen transportation*
- Supply of materials*
- Communication with the transportation team and the testing laboratory*

\* \* \* \*

### **3.2 Roles and responsibilities of stakeholders in IDSR specimen collection**

*Provide a short presentation on the roles and responsibilities of the various stakeholders in IDSR specimen collection, handling and documentation. Emphasize these points in your presentation.*

- *Knowing the roles and/or responsibilities of the respective stakeholders ensures that expectations from stakeholders are clear and avoids duplication of efforts or task shifting assumptions*
  - *This prevents shifting of blame in-case of undone tasks and offers stakeholders an opportunity to take responsibility.*
- *Emphasize that execution of some roles and/ or responsibilities like specimen collection is solely based upon competence and confidence to perform such roles*
  - *This is usually obtained through adequate training and practice.*

*Categorize the different roles/responsibilities in specimen collection and handling, and state the respective stakeholders involved, including:*

- *Personnel at the community or health facility level*
  - *Case/ suspect identification*
  - *Preparation for specimen collection*
  - *Specimen collection, labelling and packaging*
  - *Appropriate filling of required documents including IDSR case alert and lab submission form*
  - *Communicating with the transporter and testing laboratory*
- *Transporter*
  - *Timely and proper transportation of specimen under cold chain (2-8°C)*
- *Personnel at testing laboratory*
  - *Specimen reception*
  - *Conducting appropriate laboratory analysis*
  - *Timely reporting of laboratory results to appropriate stakeholders*
- *County Health Team (CHT)/ County Diagnostic Officer (CDO)*
  - *Monitoring, supervising and supporting personnel in the community and at health facilities*
  - *Distribution of specimen collection materials to facilities and/or specimen collectors*
  - *Distribution of specimen collection guides, SOPs and IDSR case alert and lab submission forms*

- *Overseeing communication with specimen transporters and with the testing laboratory*
- *Dissemination of laboratory results/ feedback to the respective facilities or personnel*
- *Communication with the national lab team*

*In this section, highlight the existing testing capacity in country with respect to tests available at each public health laboratory, and also specify the tests that are referred out of the country. This helps to know where to send specimens and to understand the prolonged turn-around-time for samples referred out of the country. (As seen on page 88.)*

*Ask the participants to consider a situation where a facility X has a functional laboratory with newly recruited laboratory personnel who have not yet been trained on IDSR specimen collection, however, the OIC of the same facility was trained and is confident in specimen collection but quite busy. Who do they think should collect a specimen from a suspected EVD case seen at a health facility and why?*

**Possible answer:**

*The OIC should collect the specimen given that he/she is trained and confident in IDSR specimen collection. In spite of the fact that he/she is busy, it is also in his/her best interests to confirm if the patient is suffering from one of the epidemic prone diseases and manage accordingly. Having the newly recruited lab personnel collecting a specimen from an EVD suspect without specialized training in this would pose a threat of contamination and health worker infection if at all they are able to collect a specimen, among others.*



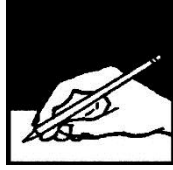
### **3.3 Appropriate specimen collection**

*Provide a short presentation about the appropriate specimen for each priority disease, stating the disease/condition, possible specimen types, appropriate specimen container and any critical information like time, number of specimens and interval of specimen collection if more than one specimen is needed. Explain that this information can be found in the IDSR Technical Guidelines: Annex 1G (page 89). Also, explain that this information and the specimen collection procedure are also available in the IDSR specimen collection charts and SOPs.*

- *Use as much pictorial in the presentation as possible, indicating pictures of the appropriate specimen collection containers.*
- *Emphasize the need to have all required materials in place before starting specimen collection to avoid omission of essential steps, panicking, potential contamination and prolonged pain to the patient.*
- *Highlight the need for proper specimen collection (the right specimen collected at the right time in the right container following the stipulated procedure) as it affects the quality of samples and in many cases the quality and timeliness of laboratory results.*
- *Also emphasize the need to have the specimen collection charts and SOPs displayed in the facility's specimen collection area to serve as a quick reference and reminder to the specimen collectors.*

*When you have finished, ask participants to begin Exercise 1. After about 20 minutes you can ask participants to stop and review Exercise 1 as a group.*

After completing exercise 1, let participants individually (not in groups) begin Exercise 2. After about 10 minutes you can ask participants to stop and review Exercise 2 altogether.



## Exercise 1

### **Notes to Facilitator:**

In this exercise, participants will work in a group of 3 to 4 people and practice finding information from the National Technical Guidelines about what is needed for laboratory confirmation of priority diseases. Explain that they will practice this skill by choosing 4 priority diseases from their county and complete the table below using information from the National Technical Guidelines (Annexes 1F and 1G). Many people will use the same diseases. The groups will choose the diseases and then each member will fill out the table for 1 of the diseases.

*Explain that Poliomyelitis has been completed for them. Introduce the Poliomyelitis example and present each column for the group.*

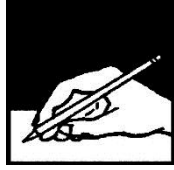
*References for this exercise include Annexes 1F, 1G and 9G of the National Technical Guidelines.*

*To conclude the exercise, ask participants to share one disease they chose until you have listed all of the diseases chosen by the group. Ask for a volunteer to tell the group the different specimens that are required to confirm the diseases that you have listed. Ask why it is important to know what specimens are required to perform a lab test.*

*Ex: Clinicians and/or lab technicians will have to know what specimen is required and how to collect it in order to submit an accurate specimen for testing.*

**Table 1.3: Laboratory Confirmation for Priority Diseases (See Page 88-89 of the IDSR)**

<b>Suspected disease or condition</b>	<b>Diagnostic test</b>	<b>Appropriate specimen(s) to collect</b>	<b>Appropriate specimen container</b>	<b>Quantity of specimen</b>	<b>Lab to send specimens to</b>
Poliomyelitis / Acute Flaccid Paralysis (AFP)	PCR Virus culture	1.Stool 2.Whole blood	1.Stool container 2.Red-topped (plain) blood tube	1.~5g 2.~3-5mLs	NRL
Ebola Virus Disease (EVD)	PCR	1.Whole blood for live alerts  2.Oral swab for dead alerts	1. EDTA (purple topped) tubes  2. Oral swab kit, with viral transport media	1. ~3-5mls  2. Swab repeatedly	NRL Bong EVD lab Tappita EVD lab ELWA 3 lab <i>Depending on one's location</i>



## Exercise 2

*Notes to Facilitator:* In this exercise asks participants to further utilize the skills they have learned about appropriate specimen collection. Ask participants to read the case study and then discuss the questions in small groups of 2 or 3 people. When participants have finished the exercise, ask for a group representative to present his or her answer for each question. Allow different groups to respond to each question.

*Answers have been provided below. After groups give their answers, ask if there is anything to add. If the sample answer is different, discuss with them why you think the sample answer is correct.*

### Case Study:

On 9<sup>th</sup> October, 2011, a 19 year old man from Buchanan, Grand Bassa, named Sundaygar Cooper, suddenly developed a fever. He was taken to Well Baby clinic in Grand Bassa where he was given treatment for malaria and a possible bacterial infection, as they are the usual causes of fever in the area. Unfortunately, his condition did not respond to the treatment, and he started excreting bloody diarrhoea, bloody urine with mild bleeding from the gum. He was then rushed to the LGH in Grand Bassa.

\* \* \*

You are working at LGH-Grand Bassa and are requested to collect a sample from Mr. Cooper. Based on the information in the case report, please answer the following questions:

5. What specimen(s) should you collect to confirm the diagnosis and why?

*(Please see Annex 1G of the IDSR Technical Guidelines for more information)*

- *Blood (Whole blood)*
- *Reason: Suspected Viral hemorrhagic fever specifically Ebola, in a live alert*

*[Some participants may want to collect several blood samples to test for Lassa fever as well, that too is ok. The tube type is the same as that used for EVD specimen collection]*

6. What specimen container should be used to collect the specimen?

- *EDTA/Purple-topped tube*

- *3-5ml of blood*

7. Where in Liberia would you send such samples for laboratory testing?(See 1F page 88)

*7.0 NRL – LIBR, Margibi*

*7.1 ELWA 3 lab*

*7.2 Tappita (JFD) EVD lab*

*7.3 Bong (Phebe hospital) EVD lab*

### **3.4 Safe and proper specimen handling**

*Provide a short presentation about safe and proper specimen handling for IDSR priority diseases.*

*State that specimen handling includes:*

- *Specimen labeling*
  - *Specimen should be labeled with*
    - *Patient's name*
    - *Patient's unique ID (IDSR ID)*
    - *Sample type and the test needed (e.g; Blood - Yellow fever, stool - cholera)*
  - *Emphasize the need to use a permanent marker to label the specimen tubes/ containers in a legible manner. In the absence of a permanent marker, a piece of plaster (used for wound dressing) can be stuck on the specimen container or tube and the label written on that.*
- *Specimen packaging*

*Explain that for IDSR priority diseases, we use triple packaging (explain/ demonstrate this)*

- *Triple packaging involves use of the following*
  - *Primary container: This is where the sample container is placed*
  - *Secondary container: This is where the primary container containing the tube/ container having the sample, is placed.*
  - *Tertiary container: This is where the secondary container with it's contents is placed.*

*Explain that in the absence of appropriate containers to use for triple packaging, plastic bags can replace the primary and secondary container.*

*Emphasize the need to ensure that specimen handling is safe and properly done to avoid;*

- *Exposure of stakeholders (specimen collectors, transporter, testing lab personnel and the public) to potentially infectious material.*
- *Loss of specimens during transportation e.g spilling, thus causing delays in testing (specimen rejected or wasted during transportation, necessitating collection of another specimen).*
- *This causes delays in confirming the cause or an outbreak, patient management and outbreak response, and yet transmission is potentially ongoing.*

*When you have finished, proceed to the section on documentation. Exercises will be done at the end of this section.*

### 3.5 Proper documentation

*Provide a short presentation about proper documentation during specimen collection and handling for IDSR priority diseases.*

*Explain that:*

- *Proper documentation is very pertinent to timely diagnosis and response (patient isolation, contact tracing)*
- *Every section of the IDSR case alert and lab submission form is aimed at proper patient identification and allowing for appropriate response measures, if necessary.*

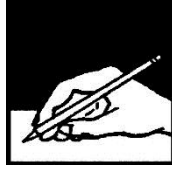
*Emphasize the need to:*

- *Completely fill all sections of the IDSR case alert and lab submission form*
- *Use upper case/ capital letters as much as possible while filling the form, to ease legibility.*
- *Use a pen or ball ink to fill the form and avoid unnecessary crossings as much as possible.*
  - *In case of crossing, cross out the section with one clear line and re-write in the nearest available space.*
    - *Do not attempt to overwrite on the crossed-out section.*
- *Use the most current/ updated IDSR case alert and lab submission form*
  - *Mention the latest version available at the time*
  - *Have specimen ledgers or registers for documentation of all IDSR specimens given to the transporter to take to the testing lab, daily. This allows for tracing missing specimens and eases follow-up on feedback from the lab*

*Ask the participants to consider a situation where a specimen that is not labelled and has an incompletely filled (missing name or ID or address) or no form at all, has a positive Ebola lab test result. What challenges do they anticipate in this situation?*

***Possible answer:*** *Identifying the patient, isolation and contact tracing would be impossible and would necessitate active surveillance and most likely repeated testing. This would necessitate a lot of resources and would cause a lot of panic, which could have been avoided had there been proper documentation.*

*When you have finished, ask participants to begin Exercises 3, 4 and 5, one at a time. After about 10 minutes you can ask participants to stop and review each Exercise, altogether, and thereafter proceed to the next Exercise.*



### Exercise 3

**Notes to Facilitator:** *This exercise asks participants to utilize the skills they have learned on specimen handling and documentation. Ask participants to read the case study and then individually label the sample container and fill the form, while you lead them through each section. Answers have been provided below. Walk around, check progress of participants and support those who are lagging behind or who need help.*

#### **Case Study:**

On 29<sup>th</sup> August, 2016, Nancy Mulbah, a 22 year old female from Soul Clinic in Paynesville suddenly developed fever with jaundice, headache, weakness, vomiting and diarrhoea. She had no history of travel. She was accompanied to JDJ Hospital, the same day (29/08/2016) where Dr. Marie Flomo (0778866521) attended to her. She was then referred to the lab and had a blood sample taken by Mary Johnson (0777711232), to test for Yellow fever.

*Ask participants to assume that this is the first case of this kind this year at this facility.*

Label the sample container and complete the case alert and lab submission form

*Expectation:*

*A red-topped tube should be labelled using either a permanent marker or plaster with:*

*Patient's name (**Nancy Mulbah**)*



*IDSR ID (Patient's unique ID) (**MON-JDJ-0001**)*

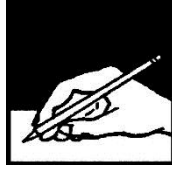
*Sample type and test requested (**Blood – Yellow fever**); as indicted below:*





All sections of the IDSR case alert and lab submission form should be filled, except the section “For Lab only”. An example of a completed form is below: (See Annex 11B).

		<b>Liberia IDSR Case Alert and Lab Submission Form</b>				
<b>NOTE: Send a copy of this form to the DSO. A copy of this form should also accompany every lab sample</b>						
Reporting Date:		IDSR-ID:		Patient Record ID:		
29 / 08 / 2016		MON - JDJ - 0001		JDJ-026		
Day Month Year		County Code Facility Code		Case ID		
<b>DISEASE REPORTING</b>						
Reporting Health Facility:		Reporting District:		Reporting County:		
JDJ HOSPITAL		SOMALIA DRIVE		MONTSERRADO		
Disease or condition of alert* (select one):						
<input type="checkbox"/> Acute Bloody Diarrhea (Shigellosis)		<input type="checkbox"/> Meningitis		<input type="checkbox"/> Member of Unexplained Cluster of Death		
<input type="checkbox"/> Cholera (AWD)		<input type="checkbox"/> VHF (EVD)		<input type="checkbox"/> Member of Unexplained Cluster of Disease		
<input type="checkbox"/> Human Rabies		<input checked="" type="checkbox"/> Yellow Fever		<input type="checkbox"/> Other:		
<input type="checkbox"/> Lassa Fever		<input type="checkbox"/> Maternal Death		Specify: _____		
<input type="checkbox"/> Measles		<input type="checkbox"/> Neonatal Death				
<small>*Report Acute Flacid Paralysis (AFP) and Neonatal Tetanus on disease specific forms</small>						
Crossed International Border in last 1 month: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				Case detected at community level: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
<b>PATIENT DEMOGRAPHICS</b>						
Patient First Name:		Patient Last Name:		Patient Sex:	Patient Age:	
NANCY		MULBAH		<input type="checkbox"/> Male <input checked="" type="checkbox"/> Female	22 <input checked="" type="checkbox"/> Years <input type="checkbox"/> Months <input type="checkbox"/> Days	
Date of Birth:		County of Residence:		District of Residence:		
00 / 00 / 0000		MONTSERRADO		COMMON WEALTH		
Day Month Year						
Community of Residence:		Locating Information*:				
SOUL CLINIC		UNKNOWN				
<small>*If applicable, include head of household, phone number, and name of mother if young</small>						
<b>CLINICAL INFORMATION</b>						
Date of onset:		Date seen:		In/out-Patient:	Outcome:	Classification:
29 / 08 / 2016		29 / 08 / 2016		<input type="checkbox"/> Inpatient <input checked="" type="checkbox"/> Outpatient	<input checked="" type="checkbox"/> Alive <input type="checkbox"/> Dead	<input type="checkbox"/> Probable <input checked="" type="checkbox"/> Suspected
Day Month Year		Day Month Year				
Reporting Person Name:		Phone Number:		Comments:		
MARIE FLOMO		077886652		NONE		
Person Collecting Specimen Name:		Phone Number:				
MARY JOHNSON		0777711232				
<b>Only for disease of this alert:</b>						
Vaccination History: # Vaccination:						
<input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown						
Date of Last Vaccination:						
/ /						
Day Month Year						
Date of Specimen Collection:		Date Specimen sent to Lab:		Specimen Type*:		
29 / 08 / 2016		29 / 08 / 2016		BLOOD		
Day Month Year		Day Month Year				
<small>*Throat swab, oral swab, rectal swab, serum, blood, stool, CSF</small>						
<b>FOR LAB ONLY: complete this section, enter into the database, and file.</b>						
Laboratory Name:		Date Specimen Received:			Specimen Condition:	
		/ /			<input type="checkbox"/> Adequate <input type="checkbox"/> Inadequate	
Date Specimen Tested:		Type of Tests Performed:		Specimen ID:		
/ /						
Day Month Year						
Final Lab Results:		Date Results reported:				
		/ /				
		Day Month Year				



#### Exercise 4

*Notes to Facilitator:* This exercise asks participants to utilize the skills they have learned on specimen handling and documentation, when limited or no patient identifying information is available. Ask participants to read the case study and then individually label the sample container and fill the form, while you lead them through each section. Answers have been provided below. Walk around, check progress of participants and support those who are lagging behind or who need help.

#### **Case Study:**

A young girl is brought by an ambulance to Kungbor community clinic, on 15<sup>th</sup> Jan, 2015. She has a fever, red eyes and a generalized rash. She is unresponsive and cannot answer any questions. She was not accompanied to the hospital by any family members or neighbour. A blood sample was taken by Mr. Ben Sessay (0886412319). The treating clinician is Michael Vaye, his phone number is 0778866555. This is the second case of this kind the clinic has received.

Label the sample container and complete the case alert and lab submission form

*Expectation:*

*A red-topped tube should be labelled using either a permanent marker or plaster with:*

*Patient's name (**Unknown**)*

*IDSR ID (**GBP-KCC-002**)*

*Sample type and test requested (**Blood – Measles**);*

*All sections of the IDSR case alert and lab submission form should be filled, except the section "For Lab only". An example of a completed form is below:*



# Liberia IDSR Case Alert and Lab Submission Form



NOTE: Send a copy of this form to the DSO. A copy of this form should also accompany every lab sample

<b>Reporting Date:</b> 15 / 01 / 2015	<b>IDSR-ID:</b> GBP - KCC - 002	<b>Patient Record ID:</b> KCC-009
<small>Day Month Year</small>	<small>County Code Facility Code Case ID</small>	

### DISEASE REPORTING

<b>Reporting Health Facility:</b> KUNGBOR COMM. CLINIC	<b>Reporting District:</b> KONGBA	<b>Reporting County:</b> GBARPOLU
<b>Disease or condition of alert* (select one):</b>		
<input type="checkbox"/> Acute Bloody Diarrhea (Shigellosis)	<input type="checkbox"/> Meningitis	<input type="checkbox"/> Member of Unexplained Cluster of Death
<input type="checkbox"/> Cholera (AWD)	<input type="checkbox"/> VHF (EVD)	<input type="checkbox"/> Member of Unexplained Cluster of Disease
<input type="checkbox"/> Human Rabies	<input type="checkbox"/> Yellow Fever	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Lassa Fever	<input type="checkbox"/> Maternal Death	<i>Specify:</i> _____
<input checked="" type="checkbox"/> Measles	<input type="checkbox"/> Neonatal Death	
<small>*Report Acute Flaccid Paralysis (AFP) and Neonatal Tetanus on disease specific forms.</small>		
<small>Crossed International Border in last 1 month: <input type="checkbox"/> Yes <input type="checkbox"/> No</small>		
<small>Case detected at community level: <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</small>		

### PATIENT DEMOGRAPHICS

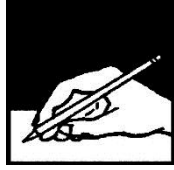
<b>Patient First Name:</b> UNKNOWN	<b>Patient Last Name:</b> UNKNOWN	<b>Patient Sex:</b> <input type="checkbox"/> Male <input checked="" type="checkbox"/> Female	<b>Patient Age:</b> UNKNOWN	<input type="checkbox"/> Years <input type="checkbox"/> Months <input type="checkbox"/> Days
<b>Date of Birth:</b> 00 / 00 / 0000	<b>County of Residence:</b> UNKNOWN	<b>District of Residence:</b> UNKNOWN		
<small>Day Month Year</small>				
<b>Community of Residence:</b> UNKNOWN	<b>Locating Information*:</b> UNKNOWN			
	<small>*If applicable, include head of household, phone number, and name of mother if young</small>			

### CLINICAL INFORMATION

<b>Date of onset:</b> 00 / 00 / 0000	<b>Date seen:</b> 15 / 01 / 2015	<b>In/out-Patient:</b> <input type="checkbox"/> Inpatient <input checked="" type="checkbox"/> Outpatient	<b>Outcome:</b> <input checked="" type="checkbox"/> Alive <input type="checkbox"/> Dead	<b>Classification:</b> <input type="checkbox"/> Probable <input checked="" type="checkbox"/> Suspected
<small>Day Month Year</small>	<small>Day Month Year</small>			
<b>Reporting Person Name:</b> MICHAEL VAYE	<b>Phone Number:</b> 0778866555	<b>Comments:</b> YOUNG GIRL BROUGHT BY AMBULANCE. FOUND UNCONSCIOUS BY THE ROAD		
<b>Person Collecting Specimen Name:</b> BEN SASSAY	<b>Phone Number:</b> 0886412319	<b>Vaccination History: # Vaccination:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input checked="" type="checkbox"/> Unknown		
		<b>Date of Last Vaccination:</b> / / <small>Day Month Year</small>		
<b>Date of Specimen Collection:</b> 15 / 01 / 2015	<b>Date Specimen sent to Lab:</b> 15 / 01 / 2015	<b>Specimen Type*:</b> BLOOD		
<small>Day Month Year</small>	<small>Day Month Year</small>	<small>*Throat swab, oral swab, rectal swab, serum, blood, stool, CSF</small>		

### FOR LAB ONLY: complete this section, enter into the database, and file.

<b>Laboratory Name:</b>	<b>Date Specimen Received:</b> / /	<b>Specimen Condition:</b> <input type="checkbox"/> Adequate <input type="checkbox"/> Inadequate
	<small>Day Month Year</small>	
<b>Date Specimen Tested:</b> / /	<b>Type of Tests Performed:</b>	<b>Specimen ID:</b>
<small>Day Month Year</small>		
<b>Final Lab Results:</b>	<b>Date Results reported:</b> / /	
	<small>Day Month Year</small>	



## Exercise 5

**Notes to Facilitator:** This exercise asks participants to utilize the skills they have learned on specimen handling and documentation. Ask participants to read the case study and then individually label the sample container and fill the form, while you lead them through each section. Answers have been provided below. Walk around, check progress of participants and support those who are lagging behind or who need help.

### Case Study:

A 2 y/o girl – **Kou Paye**, is brought by an ambulance to JFK hospital, on 28<sup>th</sup> June, 2014 as a referral from Kakata. She is dehydrated with severe acute watery diarrhoea that started 2 days back. She resides in Community X in Kakata, Margibi, one of the hotspots for cholera outbreaks. The attending doctor is Flomo Y Flomo (0770826354). Louisa K (0770448989), a nurse at the hospital helped collect the sample from the patient, that day. The sample was sent to the testing lab the same day. This is the fifth case of this kind to be received at JFK, this year.

State the appropriate specimen to be collected, label the specimen container and complete the laboratory submission form

*Expectation:*

*A red-topped tube should be labelled using either a permanent marker or plaster with:*

*Patient's name (Kou Paye)*

*IDSR ID (Patient's unique ID)(MON-JFK-005)*

*Sample type and test requested (Stool – Cholera)*

*All sections of the IDSR case alert and lab submission form should be filled, except the section "For Lab only". An example of a completed form is below:*



# Liberia IDSR Case Alert and Lab Submission Form



NOTE: Send a copy of this form to the DSO. A copy of this form should also accompany every lab sample

<b>Reporting Date:</b> 28 / 06 / 2014 <small>Day Month Year</small>	<b>IDSR-ID:</b> MON - JFK - 005 <small>County Code Facility Code Case ID</small>	<b>Patient Record ID:</b> JFK-0467
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### DISEASE REPORTING

<b>Reporting Health Facility:</b> JFK HOSPITAL	<b>Reporting District:</b> CENTRAL MONROVIA	<b>Reporting County:</b> MONTSERRADO
<b>Disease or condition of alert* (select one):</b>		
<input type="checkbox"/> Acute Bloody Diarrhea (Shigellosis)	<input type="checkbox"/> Meningitis	<input type="checkbox"/> Member of Unexplained Cluster of Death
<input checked="" type="checkbox"/> Cholera (AWD)	<input type="checkbox"/> VHF (EVD)	<input type="checkbox"/> Member of Unexplained Cluster of Disease
<input type="checkbox"/> Human Rabies	<input type="checkbox"/> Yellow Fever	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Lassa Fever	<input type="checkbox"/> Maternal Death	<i>Specify:</i> _____
<input type="checkbox"/> Measles	<input type="checkbox"/> Neonatal Death	_____
<small>*Report Acute Flacid Paralysis (AFP) and Neonatal Tetanus on disease specific forms</small>		
Crossed International Border in last 1 month: <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		Case detected at community level: <input type="checkbox"/> Yes <input type="checkbox"/> No

### PATIENT DEMOGRAPHICS

<b>Patient First Name:</b> KOU	<b>Patient Last Name:</b> PAYE	<b>Patient Sex:</b> <input type="checkbox"/> Male <input checked="" type="checkbox"/> Female	<b>Patient Age:</b> 2 <input checked="" type="checkbox"/> Years <input type="checkbox"/> Months <input type="checkbox"/> Days
<b>Date of Birth:</b> 00 / 00 / 0000 <small>Day Month Year</small>	<b>County of Residence:</b> MARGIBI	<b>District of Residence:</b> KAKATA	
<b>Community of Residence:</b> COMMUNITY X		<b>Locating Information*:</b> UNKNOWN	
<small>*If applicable, include head of household, phone number, and name of mother if young</small>			

### CLINICAL INFORMATION

<b>Date of onset:</b> 26 / 06 / 2014 <small>Day Month Year</small>	<b>Date seen:</b> 28 / 06 / 2014 <small>Day Month Year</small>	<b>In/out-Patient:</b> <input type="checkbox"/> Inpatient <input checked="" type="checkbox"/> Outpatient	<b>Outcome:</b> <input checked="" type="checkbox"/> Alive <input type="checkbox"/> Dead	<b>Classification:</b> <input type="checkbox"/> Probable <input checked="" type="checkbox"/> Suspected
<b>Reporting Person Name:</b> Flomo Y. Flomo	<b>Phone Number:</b> 0770826354	<b>Comments:</b> NONE		
<b>Person Collecting Specimen Name:</b> LOUISA K	<b>Phone Number:</b> 0770448989	<b>Vaccination History: # Vaccination:</b> <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown		
<b>Date of Last Vaccination:</b> / / <small>Day Month Year</small>				
<b>Date of Specimen Collection:</b> 28 / 06 / 2014 <small>Day Month Year</small>	<b>Date Specimen sent to Lab:</b> 28 / 06 / 2014 <small>Day Month Year</small>	<b>Specimen Type*:</b> STOOL		
<small>*Throat swab, oral swab, rectal swab, serum, blood, stool, CSF</small>				

### FOR LAB ONLY: complete this section, enter into the database, and file.

<b>Laboratory Name:</b> _____	<b>Date Specimen Received:</b> / / <small>Day Month Year</small>	<b>Specimen Condition:</b> <input type="checkbox"/> Adequate <input type="checkbox"/> Inadequate
<b>Date Specimen Tested:</b> / / <small>Day Month Year</small>	<b>Type of Tests Performed:</b> _____	<b>Specimen ID:</b> _____
<b>Final Lab Results:</b> _____	<b>Date Results reported:</b> / / <small>Day Month Year</small>	

### 3.6 Specimen transportation

Provide a short presentation about proper specimen transportation and referral laboratories and processes, for IDSR priority diseases. Explain that for most of the priority diseases, laboratory identification and confirmation is based on isolation of the live pathogen, therefore, it is very important that organisms are preserved as much as possible, during transportation.

Emphasize the following:

- The need to transport specimens under cold chain
  - Preserves organisms/ pathogens and therefore facilitates isolation and identification in the laboratory
  - Harsh environmental conditions like extreme heat destroy the organisms.
- The need to use transport media while transporting specimen for cholera (Cary Blair Media), acute bloody diarrhea (Cary Blair Media), Meningitis (Transport Media) and EVD oral swab (Viral Transport Media)
  - Transport media preserves especially delicate organisms
- The need to send specimens to the lab as soon as possible as delays lead to deterioration of specimen quality, stress and death of organisms and increase the potential for obtaining false/ unrepresentative results upon testing in the laboratory.

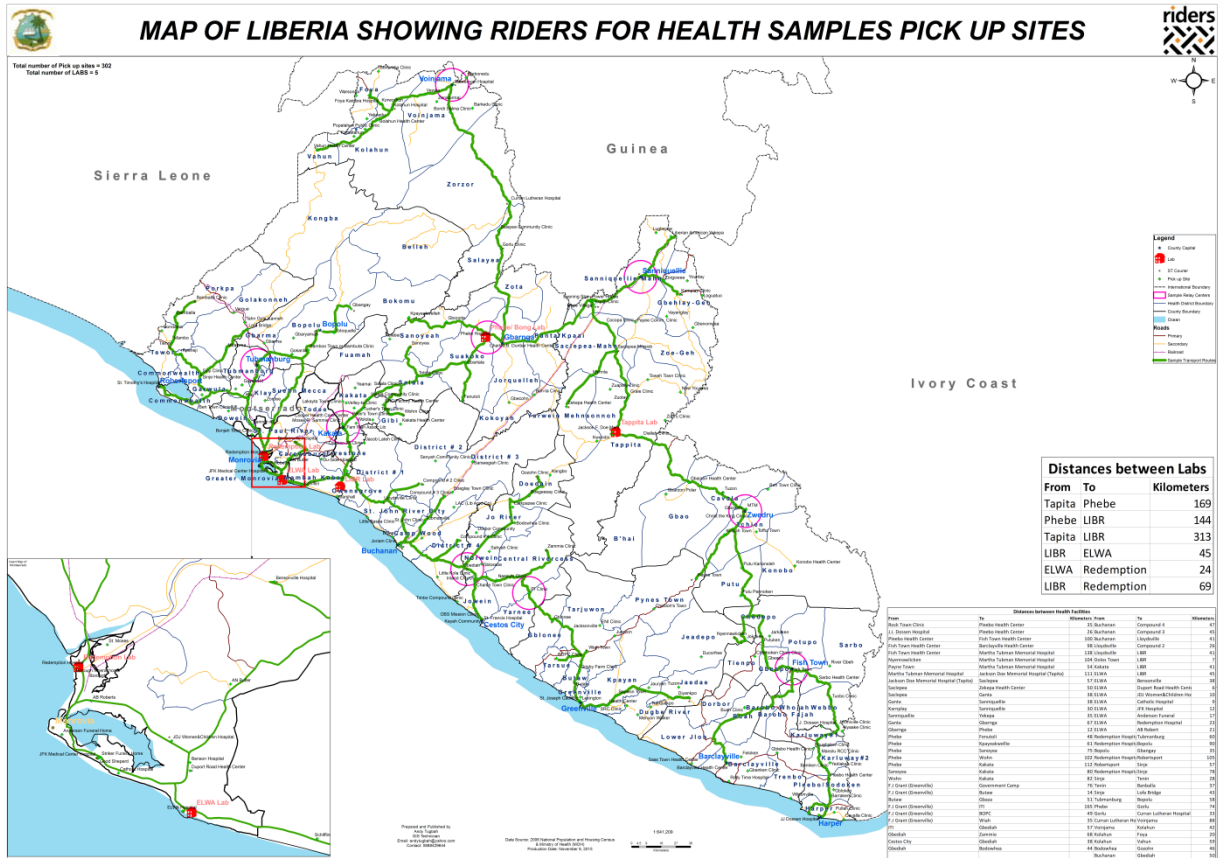
Explain that:

- The transporter should be informed as soon as specimen collection is started
- Specimen batching at facility level (with the aim of accumulating specimens and sending many at ago) is not allowed
  - It causes unnecessary delays that are also costly (e.g, large scale outbreak)
  - Samples should be sent to the appropriate laboratory as soon as collected, whenever possible.

Ask the participants to consider the impact of delayed diagnosis of the first Ebola case in any given EVD cluster. Let them discuss the possible effects of this.

The following pages contain specific information on Riders for Health pick up points and contact personnel. Go through it with the participants

## A map of Liberia showing current specimen pick-up and drop-off points for Riders for Health



A table showing Rider’s pick-up points and focal persons per county

County	Courier Name	CUG phone number	Base station/Hubs	Regular Pickup sites	Distance from base Station (km)	Time from base Station
Bomi	Amos Washington Dukuly	0775770109	Tubmanburg, LGH	Tubmanburg, LGH	0	0
				Simby	45	54 Mins
				Sass Town	49	59 Mins
				IOM Adm. Building	5	6 Mins
				Jenneh #3	46	55 Mins
Total sites				5		

	Isaac Dowah	0776541592	Tubmanburg LGH	Tubmanburg LGH	0	0
				gayah hill	27	32 Mins
				Mecca	54	1 Hr, 5 Min
				Goghan Town	29	35 Mins
				Beh town	46	55 Mins
	Total sites(excludes base)	4				
	Mannah K. Sennise			Tubmanburg LGH	0	0
	Musa K. Fofana	0776361715	Tubmanburg LGH	Simedarby	45	54 Mins
				Beafine	20	24 Mins
				Vongeh	42	50 Mins
Zordee				33	40 Mins	
Total sites(excludes base)				4		
Bong	Jessy Kumakeh Kolleh	0886871523/0 777934368	Fenutoli	Fenutoli	0	0
				Senutolee	50	1 Hr
				Gbatala	29	35 Mins
				Gbeconhn	61	1 Hr13 mins
				Total sites	4	
	Saturday V. S. Quellie	0770750193	Phebe	Phebe	0	0
				CB Dunbar	13	15 Mins
				Bahpa	54	1 Hr, 5 Mins
				Totota	69	1 Hr, 23 Mins
				Salala	78	1 Hr, 34 Mins
	Total sites	5				
	Aram S. Sackie	0770750192	Sanoyea	Sanoyea	0	0
				Gbonota Clinic	38	45 Mins
				Kelebei	83	1 Hr, 40 mins
	Total sites	3				
Gbarpolu	Henry Siafa	0886249600/0 886037379	Bopulo	Bopulo- Chief Jallah	0	0
				Gbarma	76	1 Hr, 31 mins
				Gbangay	79	1Hr, 35Mins
				Total sites	3	
	Vicman Nyanquoi	0886411931	Koabor	Bopolu Health C	0	0
				Gokala	45	54 Mins
				Totoquelleh	31	37 Mins
				Bambuta	25	30 Mins
				Gbayamah	50	1 Hr
	Total sites	5				
Paul Morris	0880747015	Guonwolawola	Guonwolawola	0	0	
Total sites	1					
Grand Cape Mount	Aaron Seh Jumah	0886381239	Varguaye	Varguaye	0	0
				Lofa Bridge	30	36 Mins
				Tahn	15	18 Mins
				Mbaloma	70	1 Hr, 24 Mins
				Total sites	4	
	Sarnor Sekou Wiles	0886088573	Damballa Health center	Damballa	0	0
				Bamballa	35	42 Mins
				Sinje	100	2 Hrs
	Total sites	3				
	Ronald Foley Sambola, JR	0776612498/0 886612498	Mambo Health center	Mambo Health center	0	0
Tiene Community health center				5	6 Mins	



				Devox village clinis	10	12 Mins
				Kpenegi clinic	20	24 Mins
			Total sites	4		
	Augustine Mambu Koroma	0776902886	Robert sport	Robert sport	0	0
				Jundu	50	1 Hr
				St. Timothy	50	1 Hr
				Sinje	65	1 Hr, 18 Mins
				Total sites(excludes Sinje)	3	
Grand Bassa	Fayian Boakai	0770756294/ 0770415375/0 880960909	District #3 clinic	Comp. #3 Clinic	0	0
				LAC hosp.	38	46 Mins
				Buchanan	72	1 hr, 27 Mins
				Boeglay town clinic	26	31 Mins
				Barsegiah clinic	50	1 Hr
		Total sites	5			
	Patrick Willie Debah	0770198310	SATMH Mittal Steel hospital	SATMH Mittal Steel hospital	0	0
				Boklay town Clinic	15	18 Mins
				Llodyville Clinic	35	42 Mins
				Little Bassa clinic	61	1 Hr, 13 ins
				Jacob Larteh clinic	34	41 Mins
				Owensgrove Clinic	20	24 Mins
		Total sites	6			
	Kermei Nowomu	0770756296/0 776250602	District #2 clinic	District #2 clinic	0	0
				St. John clinic	26	31 Mins
				Senyah Clinic	18	22 Mins
				Edina clinic	39	47 Mins
		Total sites	3			
	Genesis Garjay	0777810032	District # 4 clinic	District # 4 clinic	0	0
				Little Kola	50	1 Hr
				Ceeybah clinic	50	1 hr
				Libinco clinic	29	35 Mins
		Total sites	4			
	Anthony Nyenti Sieh JR.	0770750175/0 770253821/08 88042475	SATMH Mittal Steel hospital	Lib. Gov't Hospital	0	0
Stephen Acha Bowin	0770469346/0 775296776	Joriam Clinic		9	11 Mins	
		Wellbaby Clinic		10	12 Mins	
		CEM Clinic		8	10 Mins	
		Tubmanville Clinic		7	8 Mins	
		Arcelormittal Hospital		10	12 Mins	
		St. Peter Catholic Hosp.		8	95 olicC	
		Camphor Mission Clinic		29	35 Mins	
				Total sites	8	
Grand Gedeh	Ernest Musue	0770756284/ 08861224831/ 0775075031	Martha Tubman hospital	0	0	
			Konabo	80	1 Hr, 36 Mins	
			Bah	40	48 Mins	
			Total sites	3		

	Sunnay Totaye Wonsiah	0770756285/	Martha Tubman hospital	MTMH	0	0
				Zleh Town clinic	47	56 Mins
	Grabriel Paye Sunh	0770756286/0880919329	Martha Tubmanburg hospital	Gbarzon Polar	71	1 Hr, 25 Mins
				Putu Pennoken	68	1 Hr, 22 Mins
				Putu Kalwleh Town	53	1 Hr, 4 Mins
				Total sites(excludes MTMH)	4	
	Omega Tommy Nimely	0770756278/	Barclayville county health seat	MTMH	0	0
				Christ the King Hospital	5	6 Mins
	Daniel Wesseh Donyen	0770756279/0886956512	Barclayville county health seat	Tuzon Clinic	25	30 Mins
				Kumah	30	36 Mins
				Gboleken	15	18 Mins
				B&P clinic	6	7 Mins
				Galapo	6	7 Mins
				Total sites(excludes MTMH)	6	
Grand Kru	Daniel Wesseh Donyen	0770756279/0886956512	Barclayville county health seat	Barclayville county health seat	0	0
				Bueh	47	56 Mins
				Grand Cess	32	38 Mins
				Sass Town	44	53 Mins
				Gbleebo	35	42 Mins
				Total sites	5	
	ABU Selekie Talawallay	0777522871	Voinjama	Barclayville county health seat	0	0
				Grand Cess health C	32	38 Mins
				SassTown	44	53 Mins
				Wilsonville	35	42 Mins
				Gbehken	17	20 Mins
				Feloken	16	19 Mins
				Total sites(excludesBarclayvile)	5	
Lofa	Momo Kpadebah	0886791754/0775797474	Ganglota clinic	Tellewoyan Hosp.	0	0
				Bondi Clinic	30	36 Mins
				Barkedu Clinic	30	36 Mins
				Sarkonnedu Clinic	30	36 Mins
				Vezela Clinic	30	36 Mins
				Zenalomai Clinic	35	42 Mins
				Total sites	6	
				Foryah	30	36 Mins
				Salayea	67	1 Hr, 20 mins
				Total sites	2	
	Worloba Monbolia Barhar	0880462681	Carren Lutheran hosp	Carren Lutheran hosp		
				Golu	75	1 Hr, 30 mins
				Total sites	2	
	Edwin Tamba Nyumah	0775724215	Foya	Foya	0	0
				New Foyah	1	1 Min
				foryah Mehdicomma	50	1 Hr
				Kolahun Health	40	48 Mins
				Faryah Saluba	45	54 Mins
				Total sites	5	
	Francis Boakai	0886892501	Vahun,	Vahun Health Center	1	1 Min

	Kamara			Kamatahun	50	1 Hr
			Total sites	2		
	Kamara Isaac Boakai	0886859384	Kolahun	Kolahun Hosp.	0	0
				Bolahun H/C	45	54 Mins
				Balahun Faith Clinic	35	42 Mins
				Popalahun Clinic	25	30 Mins
				Korworhun Clinic	30	36 Mins
			Total sites	5		
Margibi	Aaron Kollie Papaye	0886794300	Kakata	CH Rennie	0	0
				City Clinic	3	7 Mins
				Barkolleh	5	6 Mins
				Cinta	27	32 Mins
				Kakata Health center	5	6 Mins
				KRTTI	3	4 Mins
				New destiny	4	5 Mins
				Weala	26	31 Mins
				Gbeyta	28	34 Mins
				Kendei	25	30 Mins
				Total sites	10	
	Tarnue Seymour	0886474055/077474055	Kakata - CH Rennie hospital	CH Rennie Hospital	0	0
				Laykateh	17	20 Mins
				PPAL	3	4 Mins
				Tube F. Home	7	8 Mins
				kakata Health	5	6 Mins
				Barkolleh	3	4 Mins
				St. Margretta	1	1 Mins
				City Clinic	5	6 Mins
				Moses clinic	4	5 Mins
				Total sites(excludes CH Rennie)	8	
	Josephus Sabate Kambo	0770750184	Worhm town	Worhm town	0	0
				Peter Town	10	12 Mins
Vakama				12	14 Mins	
SRC				20	24 Mins	
Yanwelle				24	29 Mins	
Gleegbah				18	22 Mins	
Total sites				6		
Jerry Sackie Somabai	0776525614/0886982691	Dollo's town	Dollo's town	0	0	
			Cotten Tree	13	16 Mins	
			Duside Hospital	30	36 Mins	
			Unification Town	8	10 Mins	
			Kelvin Clinic	29	35 Mins	
			Dolo Hospital	9	11 Mins	
			Charlesville	34	41 Mins	
			Total sites	7		
Maryland	Augustine Mieh Bobby	0770756295/0880898121/0777853682	Pleebo Health centre	Pleebo Health centre	0	
				St. francis	4	5 Mins
				Cavalla	9	11 Mins
				Rock town	20	24 Mins
				Kunocudi	15	18 mins
				Boniken	12	14 Mins
				Yediken	15	18 Mins
				Total sites	7	

				Manolu	23	28 Mins
			Total sites	8		
	Romeo Clarke	0770756331/0 880972246	JJ Dorsen Hospital	JJ Dorsen Hospital	0	
				Pougbacken	40	48 Mins
				Karluken	50	1 Hr
				Little Wlebo	20	24 hr
			Total sites	4		
	Patrick Kla Harris	0770756283/0 886686296	JJ Dorsen Hospital	JJ Dorsen Hospital	0	0
				Sacred heart	2	2 Mins
				Pullah	15	18 Mins
				Cavalla	20	24 Mins
				Rock Town	20	24 Mins
				Barraken	15	18 Mins
				Gbloken	28	34 Mins
				Old Sodoken	22	26 Mins
			Total sites(excludes JJ)	7		
	Alexander Smith	0770756219/0 888222582	Redemption	Redemption Hospital	0	0
	Fahnbulleh Mohn Emmanuel	0770756220/0 886115965/07 76106603	Duport road Clinic	Borough funeral home	7	8 Mins
				Caprhart Funeral home	8	10 Mins
				St. Moses	13	15 Mins
				Duport Road	24	29 Mins
			Total sites	5		
	Emmanuel Kanneh	0770756221/0 888726272/07 70322738	Bensonville Hospital	Bensonville Health Center		
				Duport Road	34	41 Mins
				AN Butler	17	20 Mins
			Total sites	3		
	Astron Armah	0770756223	JF Kennedy Hospital	JF Kennedy Hospital	0	0
	Promise Klehkleh	0770944649	JF Kennedy Hospital	NDS	1	1 Min
				Anderson Funeral Home	5	6 Mins
				Samuel Striker Funeral Home	3	7 Mins
				Good Sherpard	2	2 Mins
				Catholic Hospital	6	7 Mins
			Total sites	6		
	Sumowui Papa Flomo	0770756224/0 886445881/07 76802109	JDJ Hospital	JDJ Hospital	0	0
				AB Roberts Funeral Home	14	17 Mins
				ST. Moses funeral Home	8	10 Mins
				Duport Road funeral	8	10 Mins
			Total sites(excludes St Moses)	3		
	Peterson B. Sando	0770224889	ELWA	ELWA	0	0
			Total sites	1		
Nimba	Karplah Wonnah P.	0777049219/0 886644480	Tappita	Tappita	5	6 Mins
				CONSOLATA CLINIC	7	8 Mins
				DIALAH CLINIC	11	13 Mins
				MID-BAPTIST	2	2 Mins

			CLINIC		
			ZODRU CLINIC	35	42 Mins
			ZUAPLAY CLINIC	32	38 Mins
			GRAIE CLINIC	32	38 Mins
			ZUOLAY CLINIC	26	31 Mins
			Kwendin	7	8 mins
			Gland's Town Clinic	35	42 Mins
			Total sites	10	
Morrison Saye Bamakpe	0880981311/0 776107361	Ganta - Hospital	Ganta - Hospital	0	0
			Ganta ETU	2	2 Mins
			GCC	10	12 Mins
			Agape	8	10 Mins
			Evening Star	4	5 Mins
			Power House	4	5 Mins
			Kozononway	7	8 Mins
			New Man	10	12 Mins
			Bonah	5	6 Mins
			KL Foundation	6	7 Mins
			Equip	8	10 Mins
					Total sites
Mrs. Sarah Wonlebay Mecco	0770326236	Sanniquellie	Sanniquellie	0	0
			ST. MARY CLINIC	4	5 Mins
			DUO-TIAYEE CLINIC	27	32 Mins
			GANTA COMMUNITY	56	1 hr, 7 Mins
		Total sites	3		
Oscar Nohnbalikeh	0770763820	Yarwin Mehnsnonoh	Yarwin Mehnsnonoh	0	0
			Ganta hospital	98	1 Hr, 56 Mins
			Zekepa	109	2 hrs, 11 Mins
			Saclepea	98	1 Hr, 58 Mins
		Total sites(excludes Ganta)	3		
Lafayette Sehgren	0770750208	Gbehlay - Geh	Gbehlay - Geh	0	0
			DUOPLAY CLINIC	18	22 Mins
			GARPLAY CLINIC	20	24 Mins
			Slogonplay	17	20 Mins
			Give them hope	4	5 Mins
			youhnlay	23	28 Mins
			Luogoatuo	38	46 Mins
			Zorgowee	27	32 Mins
			Kpairplay	15	18 Mins
			Vayendlay	29	35 Mins
		Total sites	9		
Anthony Dolo	0770750204	Sanniquelle - Mah	Sanniquelle - Mah	0	0
			YMCA CLINIC	42	50 Mins
			ARCELOR MITTAL	45	54 Mins
			LUGBEHYEE CLINIC	55	1 Hr, 6 Mins
			Free pencostal	40	48 Mins
		Total sites(excludes Sanniquelle)	4		
Alfred Dainsee	0770750205	Saclepea - Mah	Saclepea - Mah	0	0

				DNMC	1	1 Min
				BAHN	18	22 Mins
				Flumpa	24	29 Mins
				Beindin	30	36 Mins
				Karwee	20	24 Mins
				Duayee	5	6 Mins
				Kpaycuo	21	25 Mins
				Duo	25	30 mins
				Zahnbanlah	15	18 Mins
			Total sites( excludes Duo)	9		
Rivercess	Ricky Alamadine	0770756231/0 770192704	ST Francis Hospital	St. Francis Hospital	0	0
				Open Bible	15	18 Mins
				Gbediah Town	50	1 Hr
				Inlane	45	54 Mins
				Total sites	4	
	Eric Puepuhea Reeves	0770756232/0 888341037	Zammie town clinic	Zammie town clinic	0	0
				Kploah Community	50	1Hr
				ITI	55	1 Hr, 6 Mins
				Gbediah Clinic	57	1 Hr, 8 Mins
				Total sites	4	
	Alexander Neor Oldpa	0770756233/0 886091001	Bodowehea clinic	Bodoweah	0	0
				Larkpazee	55	1Hr, 6 Mins
				Gediah town clinic	187	3 Hr, 44 Mins
				Kayah	154	3 Hrs, 5 Mins
				Total sites	4	
	Anthony Boby Watson	0770756234/0 777815599	Gbediah ETU	Gbediah ETU	0	0
				Gbleoe	11	13 minns
				Sayah town clinic	22	26mins
				Total sites	3	
	Emmanuel Jackson	0770756235/0 770443462	ST Francis Hospital	St. Francis Hospital	0	0
Open Bible				15	18 Mins	
Gbediah Town clinic				50	1 Hr	
Timbo Compound				52	1 Hr, 2 Mins	
			Total sites(excludes ST Francis)	3		
Abraham Kesseh	0770756236/0 886459053	Gozohn clinic	Gozohn clinic	0	0	
			Boegeezay	150	3 Hrs	
			Kangbo clinic	204	4 Hrs, 5 Mins	
			Total sites	3		
RiverGee	Samuel W. Freeman	0770756287/0 886561794	Fishtown health centre	Fish town Health Center	0	0
				Fish town Hospital	3	4 Hrs
				Sarbo Health Center	22	26 Mins
				RiverGbeh Clinic	45	54 Mins
				Total sites	4	
	Dylyenyenoh Weah	0770756288/0 886601264/07 77141146	Fishtown health centre	Fishtown health centre	0	0
				Tuobo	42	50 Mins
				Jimmyville	56	1 Hr, 7 Mins
				Nyaaken	66	1 Hr, 19 Mins
				Total sites(excludes Fishtown)	3	
Mich Martin Zorh	0770756292/0 886318386	Fishtown health centre	Fishtown health centre	0	0	
			Gbeapo	23	28 Mins	

				Cheboken	38	46 Mins
				Jarkaken	45	54 Mins
				Putuken	52	62 Mins
			Total sites(excludes Fishtown)	4		
Sinoe	Jerry Gbarduo Enoch	0770756237/0 886973417/07 75033965	Tarsue- BOTC clinic	BOTC Clinic	0	0
				Grigsby farm clinic	35	42 Mins
				Butaw clinic	45	54 Mins
				Weah Town	22	26 Mins
				Paris	35	42 Mins
				Total sites	5	
	James Magbe	0770756238/0 886482593/07 76510670	Karquekpo clinic	Karquekpo clinic	0	0
				Juayan clinic	45	54 Mins
				Kwitatuson clinic	20	24 Mins
				Menwah Walker clinic	35	42 Mins
				Setra Kru clinic	36	43 Mins
				Total sites	5	
	Thomas Karpeh	0770756239/0 880139359/07 76910533	Jaedae	G/Camp clinic	0	0
				Diyankpo clinic	30	36 Mins
				Tuzon	87	1 Hr, 44 Mins
				Total sites	3	
	Nehemiah Sargbe	0770756240/ 0886902945/0 776758937	Greenville	F. J. Grante Hospital	0	0
				Lexington clinic	35	42 Mins
				St. joseph Catholic clinic	11	13 Mins
				Total sites	3	
	Kortee Jorgbor	0770756241/0 886520520/07 70275428/088 8329727	Togbahville clinic	Togbahville clinic	0	0
				Jokoken clinic	75	1 Hr, 30 Mins
				Nyenawliken	58	1 Hr, 10 Mins
				Total sites	3	
	Jerome Teah Teah	0770756242/	Jedepo	Jedepo	0	0
				Doukofree	78	1 Hr, 34 Mins
				Total sites	2	
Augustine Saylee	0770756243/0 880531699	Payne town clinic	Pyne town clinic	0	0	
			Pelloken clinic	74	1 Hr, 29 Mins	
			Chebioh town	63	1 Hr, 16 Mins	
			Total sites	3		
Edwin Tainsaye	0770756244/0 886320126	Tubmanville clinic	Tubmanville clinic	0		
			Kabada clinic	9	11 Mins	
			Saywon town clinic	11	13 Mins	
			SRC Clinic	33	40 Mins	
			Kilo town clinic	24	29 Mins	
			Panama clinic	6	7 Mins	
			Total sites	6		
Brown Karmoh	0770756245/0 886418902/08 80651390	Wiah town clinic	Wiah town clinic	0		
			ENI clinic	34	41 Mins	
			RTM Clinic	21	25 Mins	
			Jacksonville	51	1 Hr, 1Min	
			Juarzon clinic	35	42 Mins	
			Total sites	5		
			<b>Grand Total</b>	<b>302</b>		

### **NOTES : CALL BASED SCHEDULE**

1. There is a total of 302 sites covered including the couriers base stations/hubs
2. Facilities within 50km reach from the hub/ courier base station are covered.
3. Some Sites along the way to the Lab (next drop off/ relay center) may be over the recommended 50km reach and are covered in the Courier's fixed schedule
4. Average speed is 50km/hr during dry season and this is reduced in the wet season to match the road conditions
5. This is a call based schedule and calls are received sporadically from the pickup sites
6. Calls for samples received after 4pm - samples to be picked up early next morning. The courier leaves base station/hub by 7am
7. Courier should not leave base station/hub to transport samples after 6pm
8. Courier should find lodging when dark and not safe to travel back to base station after samples delivery
9. All bikes to be parked by 6pm for courier safety and security reasons

### **NOTES : FIXED SCHEDULE (Major routes)**

1. The fixed schedule involves couriers transporting samples from their base stations/hubs to the next drop off/relay center/Lab
2. There is a total of 64 Hubs/ couriers base stations that are covered
3. Some samples are collected from the sites surrounding the Couriers base station are transported to the huds/base station first en-route to the next drop off/relay center/Lab by 7am the next morning
4. Morning samples collected from hub/ base station and surrounding sites - courier leaves the base station/hub by 11 am in the morning
5. Afternoon samples collected from the base station and surrounding sites - courier leaves base station by 2pm in the afternoon
6. Courier should not leave hub/ base station to transport samples after 6pm
7. Courier should find lodging when dark and not safe to travel back to base station after samples delivery
8. All bikes to be parked by 6pm for courier safety and security reasons

When you have finished, move to the next section on supply of materials.



### **3.7 Supply of specimen collection materials**

Provide a short presentation about supply of specimen collection materials for IDSR priority diseases.

Explain that specimen collection materials include:

- Specimen containers/ tubes
- Specimen labeling materials
- Specimen packaging (triple packaging) materials
- Case alert and lab submission forms

Emphasize that:

- Samples are as good as the type or quality of container used to collect them
- Use of wrong containers greatly impedes testing
- Timely and regular stock taking (and documentation) prevents stock-outs

Explain the supply chain that is in use in the county, sighting the source of the respective supplies

*For example:*

*Materials: From National level to County Team level/ County Ware house level to Facility level*

*Requests for supply: From Facility level to CHT (CDO) to County Warehouse to National level*

### 3.8 Communication

Provide a short presentation about proper communication during specimen collection and handling for IDSR priority diseases.

Explain that:

- Good communication with all stakeholders is paramount to having an efficient surveillance system
- The transporter needs to be informed about the need for specimen transportation as soon as specimen collection begins
  - This minimizes delays
- The testing lab needs to be informed about the specimen so that they can prepare to receive it and test as soon as possible.
- In the event that there is a very high priority / high suspect specimen, the focal person for the transporter should be informed right away to make special arrangements for immediate transportation to the laboratory.
  - The testing lab too should be informed to prepare and test the specimen as a high priority.

Display contacts of key stakeholders like lab leads, transporter's focal person, testing lab focal persons. At this point, you may want to re-display slides on lab capacity and focal persons, specimen referral system and communication as they have contacts of stakeholders.

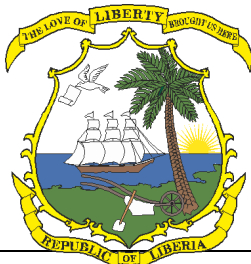
Emphasize the need to have all stakeholders' contacts displayed in a very visible manner in the health facility, preferably at the specimen collection area.

# MODULE 4

## Report priority diseases, conditions and events

<b>Module facilitation time</b>	3 Hours 50 Minutes
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: 20 Mins
<b>Group Work Exercises</b>	6. Exercise 1: 30 Mins. 7. Exercise 2: 30 Mins 8. Exercise 3: <b>30 Mins</b>
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Sheets</li><li>○ Pens</li><li>○ Pencil</li><li>○ Flip Charts</li><li>○ A pair of scissors</li><li>○ Paper glue</li><li>○ Seizer</li><li>○ Post it</li><li>○ Markers</li><li>○ Vehicle</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ Community Event Based Surveillance</li><li>○ Liberia Epidemic Preparedness and Response (EPR) Plan</li><li>○ MNDSR technical guidelines and SOPs</li></ul>

**Adapted November 2016**



#### 4.0 Introduction

*You may refer to the power Point presentation or use the facilitator’s manual only*

*Explain*

Facilitator’s Manual 4:1

*Emphasize these points in your presentation:*

- *Every level of the health system has a role in carrying out ongoing surveillance for priority diseases, conditions and events.*
- *If a disease is identified at a local level, for example, but the information is not reported to the next level, an opportunity for timely response is lost.*
- *Gathering data about diseases, conditions and events in a community health facility, district, county helps the health management teams to use the data for action and to:*
  - *Identify emerging problems and plan appropriate responses*
  - *Take action in a timely way*
  - *Monitor disease trends in the area*
  - *Evaluate the effectiveness of the response*
- *What is reported to each level and how often is usually guided by national policy. The policy will specify whether the data should be reported immediately, weekly, monthly, or quarterly. Refer to IDSR technical guidelines for reporting requirements*
- *How the information is reported depends on the capacity in your area. For example, reporting may be done by electronic methods such as email or other electronic transmission, by regular mail, or by radiophone or cell phone SMS text reporting.*
- *The decision about what, when and where to report disease information will depend on specific disease control priorities and activities in the country.*
- *This module focuses on requirements for immediate reporting with case-based data and regular (weekly, monthly or quarterly) reporting of summary data.*

- *In addition to priority diseases that are targets of national policy, districts should also report any unusual event that has the potential to affect human health.*

\* \* \* \*

*Ask a participant to read the learning objectives from Section 2 page 32 of the IDSR Technical Guidelines for the group.*

#### **4.1 Learning objectives**

This module will describe and enable you acquire and practice skills to:

1. Immediately report information about acute epidemic-prone diseases or events.
2. Immediately report information about diseases with potential to be public health events of national or international concern.
3. Regularly report summary disease information to the next level.
4. Improve the flow of data to improve timely reporting in your area.

#### **4.2 Immediately report information about acute epidemic-prone diseases or events**

*Define immediate reporting and explain how it is often called case-based reporting.*

*Emphasize these points in your presentation:*

- ***Immediate reporting*** means that information about a disease, condition, or event is reported to the next level as soon as an epidemic-prone disease is suspected or is otherwise required to be reported immediately because it is a potential public health event of national or International concern. ***Refer to page 33 of IDSR technical guidelines***
- *The information that is reported immediately is often referred to as **case-based reporting**. This means that specific information about each case is included in the report. The*

*information is obtained through a preliminary investigation of the suspected case and includes:*

- *Patient geographical location*
- *Patient identification and demographic information*
- *Information about onset of symptoms, vaccine history and information about any relevant risk factors*
- *Laboratory results*

<p><i>Show a copy of a case-based reporting form to the participants and emphasize complete filling of all the required variables</i></p>
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*Ask participants to review the list of immediately reportable diseases and events on page 70 of the IDSR technical guidelines. Ask participants to count the number of immediately reportable diseases that are present in their district. Ask for answers and discuss why it is important to report these diseases/conditions and events immediately.*

*Ask participants to review an immediate case-based reporting form (IDSR case alert and lab submission form) which can be found in Annex 11B page 203 of the National Technical Guidelines.*

### ***Diseases Requiring Immediate Reporting in Liberia***

- *Acute Flaccid Paralysis (AFP)*
- *Acute Watery Diarrhea / Cholera*
- *Diarrhea with blood*
- *Human Rabies*
- *Maternal Death*
- *Measles*
- *Meningitis*
- *Neonatal Death*
- *Neonatal Tetanus*
- *Viral Hemorrhagic Fevers (EVD, Lassa Fever, Marburg, and Yellow Fever)*

### **4.3 Report summary information for priority diseases, conditions and events**

*Present information about reporting case-based information to the next level. Explain the purpose and procedures for reporting summary information to the next level. Explain the importance of reporting zeros on the forms to demonstrate that data is not missing and the form is complete. Explain that participants can find this information in the National Technical Guidelines on page 36.*

#### **4.3.1 Summary information** *(refer to page 35 of the IDSR technical guidelines)*

Is the total number of cases and deaths seen in a particular time period (for example, weekly, monthly, or quarterly). This information is important for detecting emerging diseases or other health events and should be analyzed and used for action. For example, weekly reporting provides data for monitoring trends of diseases or conditions in order to detect epidemics. Monthly reporting about other endemic diseases is used for monitoring progress with or impact of prevention and control activities. It may also assist the other levels in detecting emergent or unusual events.

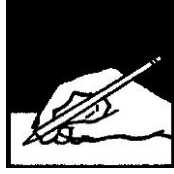
#### **4.3.2 Zero reporting** *(refer to page 36 of the IDSR technical guidelines)*

Means that you should record a 0 (zero) on the reporting form when no cases of an immediately reportable disease have been diagnosed during the week. Submitting a zero for each immediately reportable disease when no cases were detected during the week tells the staff at the next level that a complete report has been filed. If no information has been received during the week do not enter “0”. A dash “-” indicates no data has been received.

*Turn to page 70 of the IDSR technical guidelines for more information*

### **4.4 Diseases Requiring Immediate Reporting in Liberia**

*Refer to page 70 of the IDSR technical guidelines*



### Exercise 1

*Notes to Facilitator: Exercise 1 has two parts.*

*For Part A, ask participants to get into groups of three or four people to fill out the table.*

Participants will complete the table of priority diseases in their district and later compare with the list in the IDSR technical guidelines on page 70

#### Part A:

**Table 2.1** Reporting Priority Disease Information to the next level in your County

Disease, condition or event	Immediate reporting (Yes or No)	Weekly reporting (Yes or No)	Monthly reporting (Yes or No)



*When the groups have completed the exercise, conduct a short feedback exercise. Ask by show of hands:*

1. How many of you said cholera was a priority disease in your district? (How many said Meningococcal meningitis...etc)
2. Ask for volunteers to answer questions about how often you report to the next level?  
Does this match the frequency in the Guidelines?

**Part B:**

*Notes to Facilitator:* For Part B, participants will work alone. Ask them to answer the following questions using information from their own county/district or health facility. When they have completed the exercise, ask people to share their answers. When a participant offers his/her answer, acknowledge them and then ask the group to discuss alternative methods or answers.

1. What diseases or conditions do you report to the next level at least daily? Weekly? Is there a standard form that you use? What methods of communication do you normally use for weekly reporting?

*Answers will vary*

2. What diseases or conditions do you report to the next level at least monthly? Is there a standard form that you use? What methods of communication do you normally use for monthly reporting?

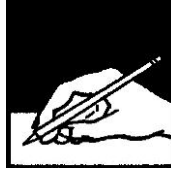
*Answers will vary*

3. What diseases do you report immediately in your district? Do you report case-based data?

*Answers will vary*

4. Have you ever reported an unusual event or cluster due to an unknown cause? What were the signs and symptoms that you reported?

*Answers will vary*



## Exercise 2 (20 minutes)

**Notes to Facilitator:** For this exercise, ask participants to break into small groups of about four people. Read the case scenarios and answer questions that follow. Each person will read the case studies to themselves and then the group will answer the questions together. Explain that they can find more information about this in the *National Technical Guidelines* on page.

### Instructions

In this exercise, participants will indicate whether a disease, condition or event requires immediate, weekly or monthly reporting, or if the event is a possible public health event of international concern.

This exercise has two case studies. Read each case story and answer the questions that follow.

### References

The completed Table 2.1

1. Annex 2A: IDSR immediate case-based reporting form in the *National Technical Guidelines*
2. Annex 2B: IDSR case-based laboratory reporting form in the *National Technical Guidelines*
3. Annex 2C: IHR (2005) decision instrument in the *National Technical Guidelines*

### Case 1

On 1 April 2010, Korpo, a 25 year old meat seller from Gelemai town, Kolahun District, Lofa County reported to Gordorlahun Health center complaining that she has had watery diarrhea for the last day. She had also vomited twice that morning. She lived in the same household with her three children, husband and her step-mother. There have been episodes of cholera in the neighboring Foya district in the last 3 months. Korpo travelled there three days ago to go to her auntie's funeral.

1. When should the health worker report this case to the next level?

*Immediately*

2. What information should be collected and reported about this case?

*Look for answers from Section 9 page 153 of the IDSR technical guidelines*

3. Use information from Korpo's case to record information on the form that is on the next page. You may need to leave some rows blank because you may not have all of the information you need.

***\*Shade boxes to indicate unknown information***



# Liberia IDSR Case Alert and Lab Submission Form



NOTE: Send a copy of this form to the DSO. A copy of this form should also accompany every lab sample

Reporting Date: / / <small>Day Month Year</small>	IDSR-ID: - - <small>County Code Facility Code</small>	Patient Record ID:  <small>Case ID</small>
---	---	--

**DISEASE REPORTING**

Reporting Health Facility:	Reporting District:	Reporting County:
Disease or condition of alert* (select one):		
<input type="checkbox"/> Acute Bloody Diarrhea (Shigellosis)	<input type="checkbox"/> Meningitis	<input type="checkbox"/> Member of Unexplained Cluster of Death
<input type="checkbox"/> Cholera (AWD)	<input type="checkbox"/> VHF (EVD)	<input type="checkbox"/> Member of Unexplained Cluster of Disease
<input type="checkbox"/> Human Rabies	<input type="checkbox"/> Yellow Fever	<input type="checkbox"/> Other: _____
<input type="checkbox"/> Lassa Fever	<input type="checkbox"/> Maternal Death	<i>Specify:</i> _____
<input type="checkbox"/> Measles	<input type="checkbox"/> Neonatal Death	

\*Report Acute Flacid Paralysis (AFP) and Neonatal Tetanus on disease specific forms

Crossed International Border in last 1 month:  Yes  No      Case detected at community level:  Yes  No

**PATIENT DEMOGRAPHICS**

Patient First Name:	Patient Last Name:	Patient Sex:	Patient Age:
		<input type="checkbox"/> Male <input type="checkbox"/> Female	<input type="checkbox"/> Years <input type="checkbox"/> Months <input type="checkbox"/> Days
Date of Birth:	County of Residence:	District of Residence:	
/ / <small>Day Month Year</small>			
Community of Residence:	Locating Information*:		

\*If applicable, include head of household, phone number, and name of mother if young

**CLINICAL INFORMATION**

Date of onset:	Date seen:	In/out-Patient:	Outcome:	Classification:
/ / <small>Day Month Year</small>	/ / <small>Day Month Year</small>	<input type="checkbox"/> Inpatient <input type="checkbox"/> Outpatient	<input type="checkbox"/> Alive <input type="checkbox"/> Dead	<input type="checkbox"/> Probable <input type="checkbox"/> Suspected
Reporting Person Name:	Phone Number:	Comments:		<i>Only for disease of this alert:</i>
				Vaccination History: # Vaccination: <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Unknown
Person Collecting Specimen Name:	Phone Number:			Date of Last Vaccination: / / <small>Day Month Year</small>
Date of Specimen Collection:	Date Specimen sent to Lab:	Specimen Type*:		
/ / <small>Day Month Year</small>	/ / <small>Day Month Year</small>	*Tissue swab, oral swab, rectal swab, serum, blood, stool, CSF		

**FOR LAB ONLY: complete this section, enter into the database, and file.**

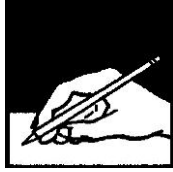
Laboratory Name:	Date Specimen Received:	Specimen Condition:
	/ / <small>Day Month Year</small>	<input type="checkbox"/> Adequate <input type="checkbox"/> Inadequate
Date Specimen Tested:	Type of Tests Performed:	Specimen ID:
/ / <small>Day Month Year</small>		
Final Lab Results:	Date Results reported:	
	/ / <small>Day Month Year</small>	

## 4.5 Improve routine reporting practices

*Present the following information about improving reporting practices in your area and making strong links to improve community-based surveillance. Explain that this information can be found on page 36 of the IDSR National Technical Guidelines.*

*Emphasize these points in your presentation:*

- *In many health facilities, more than one person is responsible for recording information about patients seen in the facility. For example, the clinician records the patient's name and diagnosis on a patient chart. Later in the day, the registrar transfers information from the chart to the register and then tallies the number of cases and deaths seen in an outpatient and inpatient services. Then, each week, month and quarter, the M&E or Statistician will calculate summaries for all the diseases and records the totals in reporting ledger. If the health facility has a computer for keeping individual patient records, surveillance data is extracted from the records as necessary for weekly, monthly and quarterly reporting.*
- *Make sure that the flow of information is reliable whether it is within a facility, between reporting sites in a district, between the community and the district, and from district to the national level. If facilities or districts do not have the necessary forms or procedures for reporting, they may not report on time, and an opportunity is missed for taking action.*
- *In many cases, health events will be known in the community before cases reach a health facility. Building good working relationships with community informants ensures that information about health events, especially unusual or unexplained events, reaches health authorities in time to take action to prevent unnecessary illness and death.*



### **Exercise 3**

*Notes to Facilitator:* Explain that Exercise 3 is a checklist that participants will fill out using information from their own counties or facilities.

*They will determine if the following forms are available in their counties, in what format and what they do when they run out of these forms.*

*Ask participants to volunteer some of their answers to generate a discussion to identify forms that are usually available, those that are not usually available and some of the problem solving actions that participants have done.*

*Explain to participants that they should ask you for a definition if they don't recognize the name of a form. Show them how to look for the form in the National Technical Guidelines.*

**Table 2.3: Checklist for Reporting Forms in your County**

Reporting form	Are these forms available at your work place?		How do you report data if paper or electronic means are not available?
	Paper form	Electronic	
Community Trigger & Referral			
Case-based reporting & Lab Submission			
Outbreak Line list <sup>1</sup>			
Weekly County Data collection and reporting ledger			
Weekly District Data collection and reporting ledger			
Weekly Health facility Data collection and reporting ledger			
Routine monthly form			

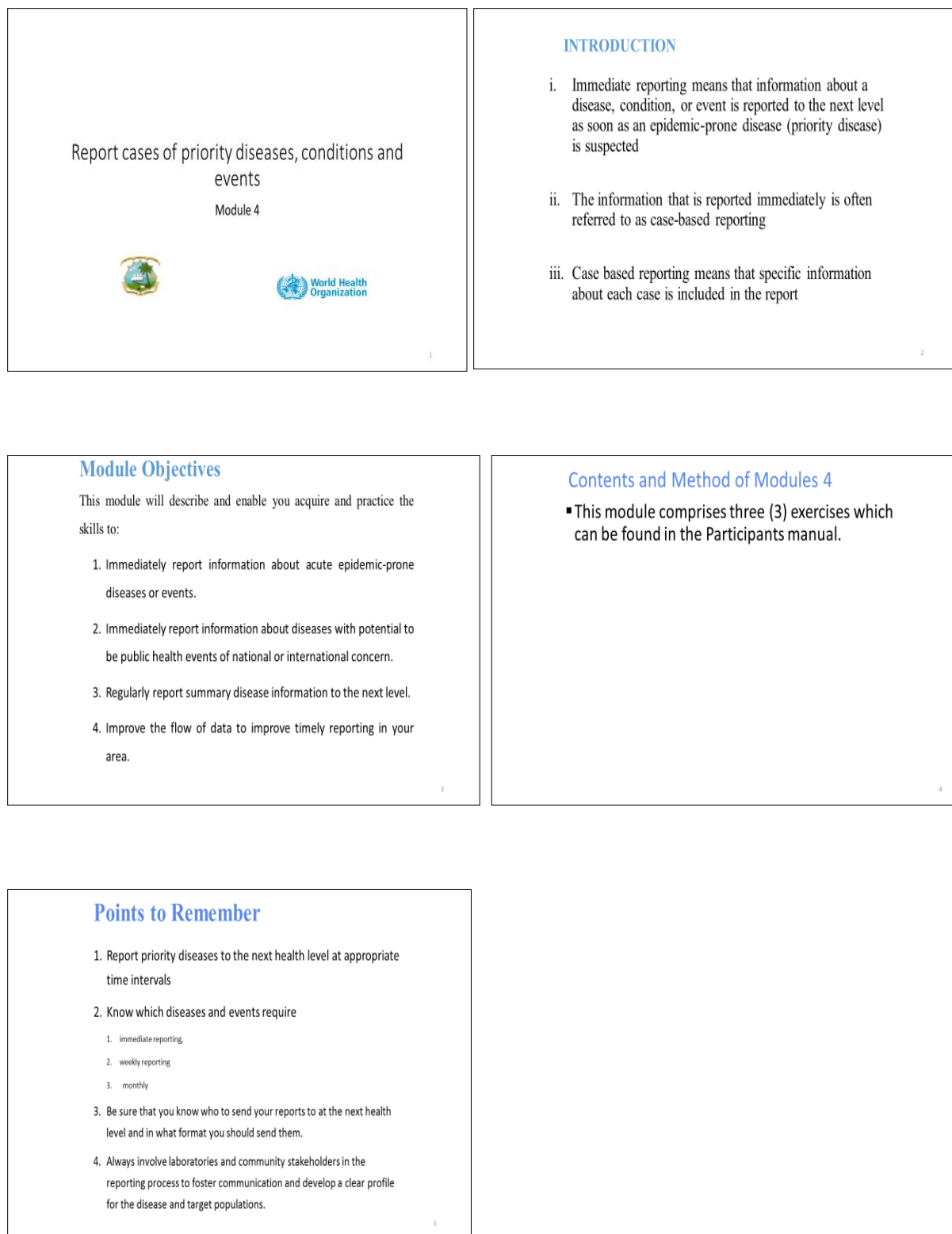
**Points to remember:**

1. *Report priority diseases to the next health level at appropriate time intervals*
2. *Know which diseases and events require immediate reporting, weekly reporting and which ones can be reported monthly*
3. *Be sure that you know who to send your reports to at the next health level and in what format you should send them.*
4. *Always involve laboratories and community stakeholders in the reporting process to foster communication and develop a clear profile for the disease and target populations.*

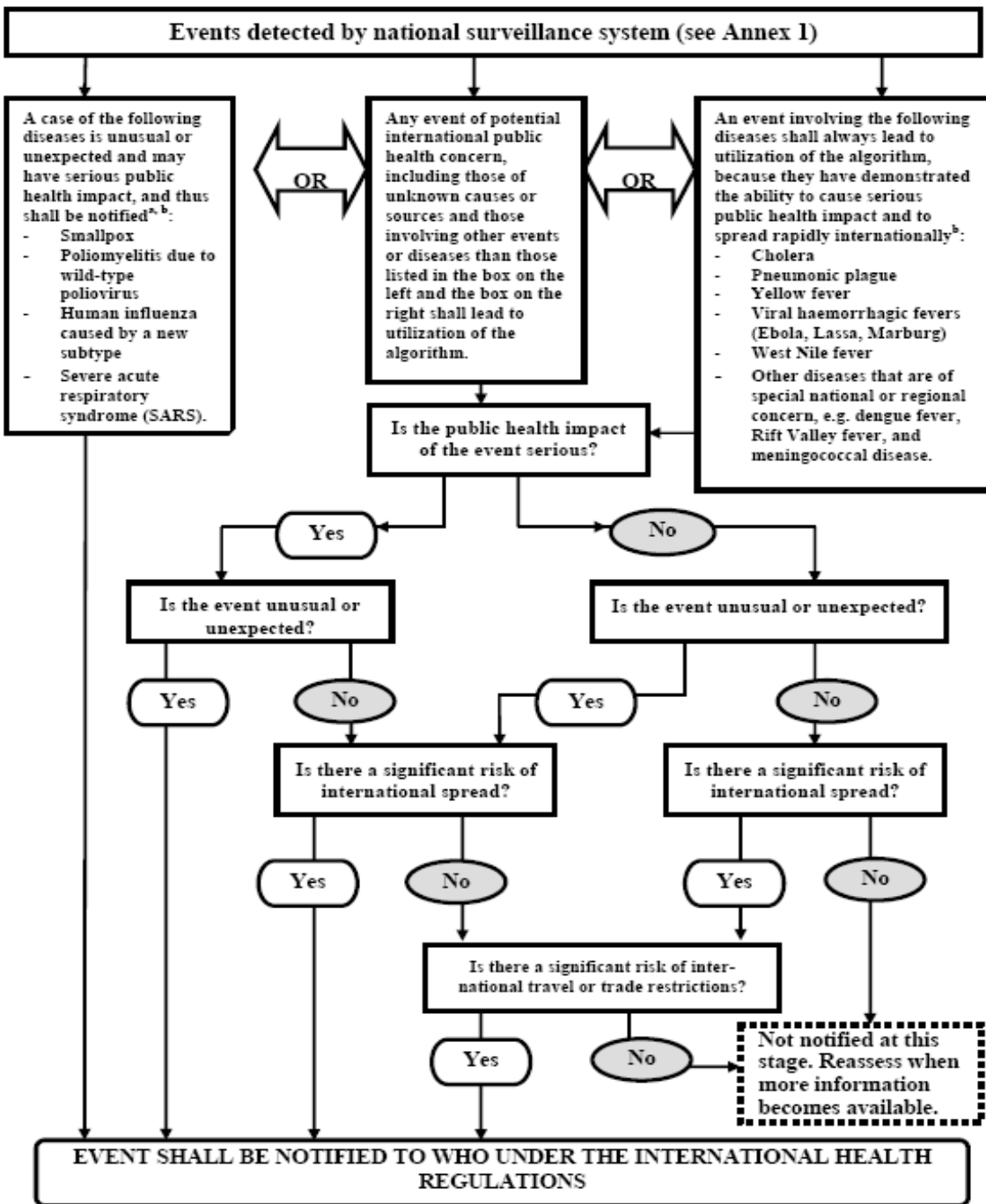
**Report Priority diseases, conditions and events**

<sup>1</sup> A line list is a chart of cases that includes important demographic data, such as name or identification number, age, sex, date of onset, date of death and case classification. Typically, new cases are added to a line listing as they are identified.





**Figure 1: IHR Decision Instrument**



<sup>a</sup> As per WHO case definitions.

<sup>b</sup> The disease list shall be used only for the purposes of these Regulations.

**EXAMPLES FOR THE APPLICATION OF THE DECISION INSTRUMENT FOR THE ASSESSMENT AND NOTIFICATION OF EVENTS THAT MAY CONSTITUTE A PUBLIC HEALTH EMERGENCY OF INTERNATIONAL CONCERN**

*The examples appearing in this Annex are not binding and are for indicative guidance purposes to assist in the interpretation of the decision instrument criteria.*

**DOES THE EVENT MEET AT LEAST TWO OF THE FOLLOWING CRITERIA?**

<b>Is the public health impact of the event serious?</b>	
	<b>I. Is the public health impact of the event serious?</b>
	1. <i>Is the number of cases and/or number of deaths for this type of event large for the given place, time or population?</i>
	2. <i>Has the event the potential to have a high public health impact?</i>

THE FOLLOWING ARE EXAMPLES OF CIRCUMSTANCES THAT CONTRIBUTE TO HIGH PUBLIC HEALTH IMPACT:

- ✓ Event caused by a pathogen with high potential to cause epidemic (infectiousness of the agent, high case fatality, multiple transmission routes or healthy carrier).
- ✓ Indication of treatment failure (new or emerging antibiotic resistance, vaccine failure, antidote resistance or failure).
- ✓ Event represents a significant public health risk even if no or very few human cases have yet been identified.
- ✓ Cases reported among health workers.
- ✓ The population at risk is especially vulnerable (refugees, low level of immunization, children, elderly, low immunity, undernourished, etc.).
- ✓ Concomitant factors that may hinder or delay the public health response (natural catastrophes, armed conflicts, unfavorable weather conditions, multiple foci in the State Party).
- ✓ Event in an area with high population density.
- ✓ Spread of toxic, infectious or otherwise hazardous materials that may be occurring naturally or otherwise that has contaminated or has the potential to contaminate a population and/or a large geographical area.

	3. <i>Is external assistance needed to detect, investigate, respond and control the current event, or prevent new cases?</i>
--	--

	<p>THE FOLLOWING ARE EXAMPLES OF WHEN ASSISTANCE MAY BE REQUIRED:</p> <ul style="list-style-type: none"> <li>✓ Inadequate human, financial, material or technical resources – in particular: <ul style="list-style-type: none"> <li>– Insufficient laboratory or epidemiological capacity to investigate the event (equipment, personnel, financial resources)</li> <li>– Insufficient antidotes, drugs and/or vaccine and/or protective equipment, decontamination equipment, or supportive equipment to cover estimated needs</li> <li>– Existing surveillance system is inadequate to detect new cases in a timely manner.</li> </ul> </li> </ul>
	<p><b>IS THE PUBLIC HEALTH IMPACT OF THE EVENT SERIOUS?</b></p> <p><b>Answer “yes” if you have answered “yes” to questions 1, 2 or 3 above.</b></p>

<p><b>Is the event unusual or unexpected?</b></p>	<p><b>II. Is the event unusual or unexpected?</b></p>
	<p>4. <i>Is the event unusual?</i></p> <p>THE FOLLOWING ARE EXAMPLES OF UNUSUAL EVENTS:</p> <ul style="list-style-type: none"> <li>✓ The event is caused by an unknown agent or the source, vehicle, route of transmission is unusual or unknown.</li> <li>✓ Evolution of cases more severe than expected (including morbidity or case-fatality) or with unusual symptoms.</li> <li>✓ Occurrence of the event itself unusual for the area, season or population.</li> </ul>
	<p>5. <i>Is the event unexpected from a public health perspective?</i></p> <p>THE FOLLOWING ARE EXAMPLES OF UNEXPECTED EVENTS:</p> <ul style="list-style-type: none"> <li>✓ Event caused by a disease/agent that had already been eliminated or eradicated from the District Party or not previously reported.</li> </ul>
	<p><b>IS THE EVENT UNUSUAL OR UNEXPECTED?</b></p> <p><b>Answer “yes” if you have answered “yes” to questions 4 or 5 above.</b></p>

<b>Is there a significant risk of international spread?</b>	<b>III. Is there a significant risk of international spread?</b>
	<i>6. Is there evidence of an epidemiological link to similar events in other Countries ?</i>
	<i>7. Is there any factor that should alert us to the potential for cross border movement of the agent, vehicle or host?</i>
	<p>THE FOLLOWING ARE EXAMPLES OF CIRCUMSTANCES THAT MAY PREDISPOSE TO INTERNATIONAL SPREAD:</p> <ul style="list-style-type: none"> <li>✓ Where there is evidence of local spread, an index case (or other linked cases) with a history within the previous month of: <ul style="list-style-type: none"> <li>– international travel (or time equivalent to the incubation period if the pathogen is known)</li> <li>– Participation in an international gathering (pilgrimage, sports event, conference, etc.)</li> <li>– Close contact with an international traveler or a highly mobile population.</li> </ul> </li> <li>✓ Event caused by an environmental contamination that has the potential to spread across international borders.</li> <li>✓ Event in an area of intense international traffic with limited capacity for sanitary control or environmental detection or decontamination.</li> </ul>
<p><b>IS THERE A SIGNIFICANT RISK OF INTERNATIONAL SPREAD?</b></p> <p><b>Answer “yes” if you have answered “yes” to questions 6 or 7 above.</b></p>	

<b>Risk of international restrictions?</b>	<b>IV. Is there a significant risk of international travel or trade restrictions?</b>
	<i>8. Have similar events in the past resulted in international restriction on trade and/ travel?</i>
	<i>9. Is the source suspected or known to be a food product, water or any other goods that might be contaminated that has been exported/imported to/from other Countries ?</i>

*IDSR flow of information at each level of Liberia’s public health system found on page 71 of the IDSR National Technical Guidelines*

# MODULE 5

## Analyze and Interpret Data

<b>Module facilitation time</b>	8 Hours 50 Minutes
<b>Introductory Presentation and questions</b>	Introductory presentation : 10 Minutes
<b>Group Work Exercises</b>	<ol style="list-style-type: none"><li>9. Exercise 1: Collect and organize data – 1 hour</li><li>10. Exercise 2: Enter and cleaning of data – 1 hour</li><li>11. Exercise 3: Analyzing by time, place and person – 1 hour</li><li>12. Exercise 4: Draw conclusion from analysis – 1 hour</li><li>13. Exercise 5: Summarize results to guide public health action – 1 hour</li></ol>
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Notebook</li><li>○ Pen</li><li>○ Graph sheets</li><li>○ Pencils</li><li>○ Erasers</li><li>○ Ruler</li><li>○ Poster sheets</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li></ul>

Adapted 2016



## 5.0 Introduction

*Begin this module by distributing graph paper to the participants if it is available. Otherwise, the participants will use the spaces provided to them in their modules.*

*Please note that this module may require more time to complete than the other modules.*

*During the following exercises, you could ask participants how they interpret the results of the data that they are analyzing and possible actions that they could take resulting from the analysis.*

*You may use the Power Point presentation or the facilitator's manual alone.*

*Emphasize the following points in your presentation:*

- *Organizing and analyzing data is an important function of surveillance. Data analysis provides information for taking relevant, timely and appropriate public health action. For example, analysis of surveillance data allows for:*
  - *Observing trends over time and alerting health workers about emergent events or unusual patterns.*
  - *Identifying geographic areas of higher risk.*
  - *Characterizing personal variables such as age, gender or occupation that place a person at higher risk for the disease or event.*
- *The importance of providing feedback on data quality at all levels*
- *The importance of communicating the significance of the analysis within the context*

*Present a short lecture to orient participant to Table 4 of the National Technical Guidelines on page 39. Explain the three types of analysis (Time, Place and Person) the objectives for each type of analysis and tools and methods that can be used for each of the three types (**Person, Place and Time**)*

*In general, analyzing routine surveillance data should include the following questions:*

1. *Have any of the priority diseases or other events of public health concern been detected during the reporting period (week, month or quarter)? Is a disease outbreak or unusual event of public health concern suspected?*
2. *Of the cases, deaths or events detected, how many were confirmed?*



3. *Where did the cases occur?*
4. *How is the observed situation in comparison to the situation of the previous reporting periods for the year? For example, when compared to the last reporting period, is the problem increasing?*
5. *Are the trends stable, improving or worsening?*
6. *Is the reported surveillance information representative enough of the reporting site's catchment area? Out of all the sites that should report, what proportion has actually reported?*
7. *How timely were the data received from the reporting sites?*
8. *Do I need to contact the reporting site to ask for additional information?*

*Each site that collects or receives data should prepare and follow an analysis plan for analyzing routine surveillance information (refer to Annex 3 of the National Technical Guidelines).*

\* \* \* \*

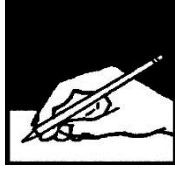
*Ask a participant to read the learning objectives for the module.*

## **5.1 Learning objectives**

This module will describe and enable you to acquire knowledge and practice skills to:

Organize and analyze data as an important function of surveillance. Data analysis provides information for taking relevant, timely and appropriate public health action. The following procedures should take place:

- Receive, handle and store data from reporting sites
- Enter and clean the data
- Analyze data by time; place and person (see Table 3.0 below)
- Draw conclusions from analysis
- Summarize results to guide public health action



### Exercise 1

*Notes to Facilitator:* Facilitate an introductory exercise. Group participants by county, and provide each group with copies of their county-specific maternal and neonatal death line list data. Ask each group to discuss the maternal and neonatal death reports by person, place and time. Read out loud the following questions, and facilitators should rotate through groups to ensure each group stays on track. Allow ten minutes for discussion:

*This exercise will demonstrate the various questions that surveillance data can help us address.*

1. How often do you analyze surveillance data?

*Answers will vary*

2. Do you analyze trends with the surveillance data? If so, for which diseases or conditions?

*Answers will vary*

3. Do you analyze surveillance data by place? If so, for which diseases or conditions?

*Answers will vary*

4. Do you locate geographic areas of higher risk for the particular disease?

*Answers will vary*

To conclude this exercise, re-emphasize the main points from the introduction. Explain that **surveillance data is data for action**. Explain that this module will help participants better track the disease burden in their areas and develop appropriate action steps.

## **5.2 Collect and organize data**

*Present a short lecture based on the information in section 3 page 37 of the IDSR National Technical Guidelines. This brief but important lecture helps participants understand the flow of information in their own national system. Describe the flow of information from Figure 1 on page 34 of the IDSR National Technical guidelines. Emphasize both the reporting and feedback loops.*

- *The routine flow of surveillance data is usually from each reporting site to its immediate supervisor (usually the next higher level within the health system).*
- *At the health facility level, both in-patient and outpatient areas are surveillance sites, and information collected from these sites is compiled, analysed and then forwarded to the DSO and at the same time send their data to the facility's Surveillance Focal person.*
- *The DSO collects the data from the health facilities in its catchment area and then aggregates the data to send to the County Surveillance Officer (CSO).*
- *CSO will merge, aggregate and send their reports to the Disease Prevention and Control (DPC) of the Ministry of Health.*

**Note: Facilitators should stress collaboration among M&E officers, data managers, surveillance officers and all other actors at each level of the health system.**

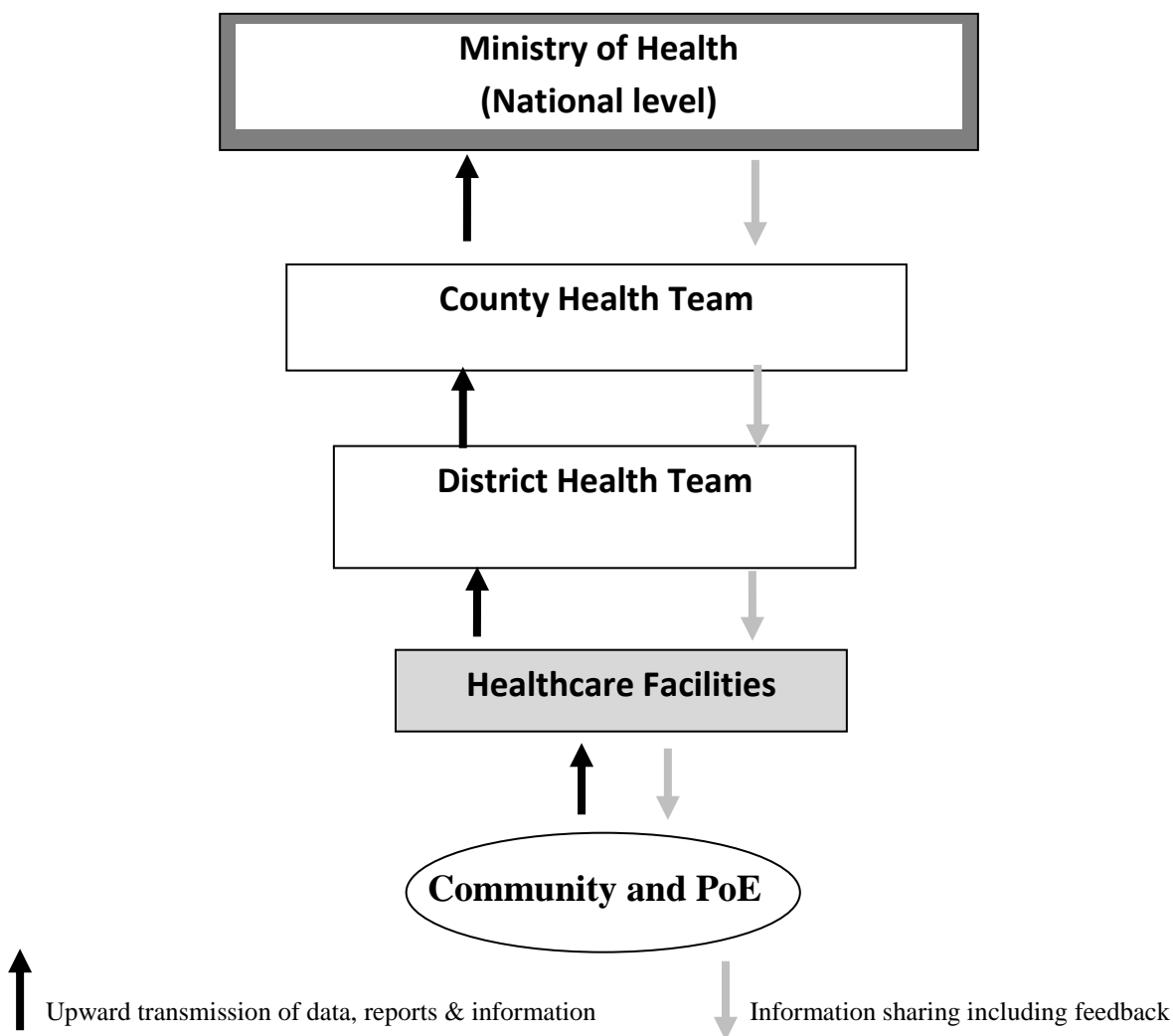


## Exercise 2

This exercise shows the flow of surveillance data in a health system. Look at the diagram below. Then answer the following questions. This exercise will take 10-15 minutes

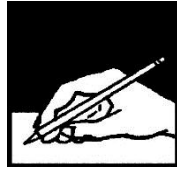
*Detailed flow chart is found in the IDSR technical guidelines on 34*

### IDSR Routine Data Flow



*This will be facilitated as a role play*

1. Locate your level on this diagram. Record the names of some of the sites that report surveillance data to you routinely. Also record the number of sites that report to you.
2. Is there a designated focal person for surveillance and response at each of the site(s) that report to you?
3. How do you communicate with these site(s)?
4. How is data delivered to you from these site(s)? For example, do you receive data electronically (email), by telephone or paper-based by hand?
5. Do you provide feedback to those sites about the reporting?
6. Where do you send your aggregated reports?
7. How do you communicate with the level above when you send your aggregated reports?
8. Do you routinely receive feedback about those reports?
9. Do you know where to report a public health event of national or international concern?



### Exercise 3

**Notes to Facilitator:** Participants will review a health facility ledger and a sample IDSR Database, and laboratory information in order to prepare themselves for reviewing and analyzing routine data. They will find the relevant information from each dataset and record it appropriately in the form. This skill is critical to providing accurate and consistent data analysis and reporting.

Conclude the exercise by discussing participants' answers. Review the correct answers with participants. End the exercise by emphasizing the information in the National Technical Guidelines in sections 3 on receiving, handling and storing data as well as entering and cleaning data.

**Table 2.1: Data set of diseases/syndromes from a health facility ledger**

ID No.	Date of attendance	Name	Village	Sex	Age	Suspected disease/syndrome
01	6/5/10	A.M.	C	M	6 months	Lassa
02	6/5/10	T.F.	A	M	2 yrs	Measles
03	6/5/10	N.N.	C	M	22 yrs	Lassa
04	6/5/10	Y.E.	C	F	28 yrs	Malaria
05	6/5/10	I.L.	B	F	7 months	Meningitis
06	6/5/10	R.E.	B	F	8 months	Lassa
07	6/5/10	K.L.	D	F	4 yrs	Malaria
08	6/5/10	A.D.	A	M	13 yrs	Malaria
09	6/5/10	A.W.	D	F	15 yrs	Acute Flaccid Paralysis
10	6/5/10	A.K.	D	F	24 yrs	Meningitis
11	7/5/10	A.D.	A	M	22 yrs	Dysentery

ID No.	Date of attendance	Name	Village	Sex	Age	Suspected disease/syndrome
12	7/5/10	A.M.	A	F	9 months	Lassa
13	7/5/10	A.B.	C	M	11 months	Measles
14	7/5/10	B.M.	C	F	24 yrs	Lassa
15	7/5/10	C.J.	C	F	21 yrs	Malaria
16	7/5/10	D.W.	A	F	16 yrs	Tuberculosis
17	7/5/10	D.Z.	B	M	2yrs	Diarrhoea
18	8/5/10	D.K.	C	M	1 yr	Measles
19	8/5/10	E.F.	B	F	1 yr	Malaria
20	8/5/10	E.V.	C	M	11 months	Lassa
21	8/5/10	F.M.	B	M	15 yrs	Malaria
22	8/5/10	G.M.	B	F	18 yrs	Dysentery
23	8/5/10	H.K.	B	M	5 yrs	Lassa
24	8/5/10	J.F.	C	M	1 yr 10 mths	Diarrhoea
25	8/5/10	J.B.	A	M	16 yrs	Injury
26	8/5/10	J.F.	C	F	25 yrs	Haemorrhagic fever
27	8/5/10	J.M.	B	F	17 yrs	Malaria
28	9/5/10	J.D.	C	F	4 months	Meningitis
29	9/5/10	J.M.	B	M	3 yrs	Abscess
30	9/5/10	K.Y.	B	M	12 yrs	Meningitis
31	9/5/10	K.F.	B	F	2 yrs 10 mths	Malaria
32	9/5/10	M.K.	A	F	16 yrs	Cholera
33	9/5/10	M.W.	B	F	1 yr 8 mths	Pneumonia
34	9/5/10	M.W.	B	F	21 yrs	Tuberculosis
35	9/5/10	M.M.	A	M	1 yr 5 mths	Severe diarrhoea
36	9/5/10	B.D.	A	M	11 mnths	Lassa
37	9/5/10	P.K.	B	F	1 yr	Malaria
38	9/5/10	K.R.	A	F	2 yrs 5 mths	Lassa
39	10/5/10	K.A.	D	M	26 yrs	Lassa

ID No.	Date of attendance	Name	Village	Sex	Age	Suspected disease/syndrome
40	10/5/10	A.K.	D	F	4 yrs	Pneumonia
41	10/5/10	A.W.	D	F	3 yrs	Lassa
42	10/5/10	A.D.	A	F	2 yrs	Diarrhoea
43	10/5/10	E.R.	C	F	16 yrs	Lassa

**Table 2.2: Sample IDSR Lassa fever Line list**

S/N	IDSR Unique ID	Full Name	Sex	Age	Age Type	Town/Village/Community of Residence	Reporting County	Reporting Health District	Date Onset	Epi week	Date of Reporting	Outcome	Was Specimen collected?
1		AD	F	38	Year	GANTA	Bong	Suakoko	04-Jan-15	1	04-Jan-16	Dead	Yes
2		AW	F	30	Year	Ganta city	Nimba	Sanniquelleh Mah	04-Jan-16	1	07-Jan-16	Dead	Yes
3		AK	M	36	Year	NIGERIAN FPU	Bong	Jorquelleh	20-Feb-16	7	20-Feb-16	Alive	Yes
4		AD	M	25	Year	KOKOYAH ROAD	Bong	Suakoko	01-Apr-16	13	04-Apr-16	Alive	Yes
5		AM	F	20	Year	SUAKOKO TOWN	Bong	Suakoko	08-Apr-16	14	16-Apr-16	Alive	Yes
6		AB	M	48	Year	Glenlue	Nimba	Sanniquelleh Mah	10-Apr-16	14	13-Apr-16	Alive	Yes
7		BM	F	11	Year	Henry's Town	Gbarpolu	Bopolu	29-Feb-16	9	28-Feb-16	Alive	Yes
8		CJ	M	19	Year	New Kakata	Margibi	Kakata	07-Mar-16	10		Alive	Yes
9	NIMB863	DW	M	22	Year	Wuo town	Nimba	Sanniquelleh Mah	14-Mar-16	11	18-Mar-16	Dead	Yes
10		DZ	M	38	Year	Yekepa	Nimba	Sanniquelleh Mah	06-Apr-16	14	10-Apr-16	Alive	Yes
11		DK	M	54	Year	Gwelay	Nimba	Saclepea - Mah	16-Aug-16	33	19-Aug-16	Dead	Yes
12		EF	M	20	Year	Gbarnga	Grand Bassa	Buchanan	12-May-16	19	22-May-16	Dead	Yes
13		EV	M	13	Year	VAKPEH TOWN	Bong	Fuamah	29-Jan-16	4	29-Jan-16	Dead	Yes
14		FM	M	44	Year	Buchanan	Montserrado	Bushrod	15-Feb-16	7	22-Feb-16	Alive	Yes
15		GM	M	49	Year	Bahn	Nimba	Sanniquelleh Mah	12-Feb-16	6	17-Feb-16	Alive	Yes
16		HK	F	31	Year	BELLEMUE	Bong	Suakoko	31-Mar-16	13	07-Apr-16	Alive	Yes
17		JF	M	37	Year	PHEBE AIRSTRIP	Bong	Suakoko	04-Apr-16	14	04-Apr-16	Alive	Yes
18		JB	F	17	Year	Guinea Road (Ganta)	Nimba	Sanniquelleh Mah	14-Apr-16	15	20-Apr-16	Alive	Yes
19		JF	M	32	Year	SUAKOKO	Bong	Suakoko	21-Jan-16	3	21-Jan-16	Dead	No
20		JM	M	49	Year	Henry's Town	Gbarpolu	Bopolu	26-Feb-16	8	28-Feb-16	Alive	Yes
21		JD	F	27	Year	Voipa	Nimba	Yarwinmenso nnon	12-Mar-16	10	22-Mar-16	Alive	Yes
22		JM	M	27	Year	Toweh Yard (Ganta)	Nimba	Sanniquelleh Mah	21-Apr-16	16	28-Apr-16	Alive	Yes
23		KY	M		Year	NP	Bong		10-Feb-16	6			Yes
24		KF	F	38	Year	FROG ISLAND	Bong	Suakoko	25-Feb-16	8	28-Feb-16	Dead	Yes
25		MK	F	25	Year	NYALLA	Bong	Suakoko	15-Apr-16	15	19-Apr-16	Alive	Yes
26		MW	F	38	Year	Wuo town	Nimba	Sanniquelleh Mah	17-Feb-16	7	19-Feb-16	Dead	No
27		MW	F	29	Year	Guahn	Nimba	Saclepea -	29-Feb-16	9	01-Mar-16	Dead	Yes



						Community		Mah					
28		MM	F	13	Year	Henry's Town	Gbarpolu	Bopolu	28-Feb-16	8	28-Feb-16	Alive	Yes
29		MN	M	38	Year	NIGERIAN FPU	Bong	Jorquelleh	10-Feb-16	6	13-Feb-16	Dead	Yes
30		MK	M	45	Year	ZENALORMAI	Lofa	Voinjamin	25-Apr-16	17		ALIVE	Yes
31		MW	M	30	Year	Balagwalasu	Lofa	Zorzor	04-Feb-16	5		Dead	Yes
32		MK	M	35	Year	THOMAS FARM	Bong	Suakoko	09-Jan-16	1	13-Jan-16	Dead	Yes
33		MF	M	41	Year	NIGERIAN FPU	Bong	Jorquelleh	19-Feb-16	7	19-Feb-16	Alive	Yes
34		NK	F	20	Year	SUGAR HILL	Bong	Suakoko	29-Jan-16	4	11-Feb-16	Alive	Yes

**Table 2.3: Laboratory Results for Lassa fever**

S/N	IDSR Unique ID	Full Name	Sex	Age	Age Type	Town/Village /Community of Residence	Reporting County	Reporting Health District	Date of Reporting	Date specimen collected	Date specimen received in Lab	Date tested	Lab Result RT-PCR
1		AD	F	38	Year	GANTA	Bong	Suakoko	1/4/16	1/1/16			Not Tested
2		AW	F	30	Year	Ganta city	Nimba	Sanniquelleh Mah	1/7/16	1/7/16			Not Tested
3		AK	M	36	Year	NIGERIAN FPU	Bong	Jorquelleh	2/20/16	2/20/16	2/20/16	2/21/16	Negative
4		AD	M	25	Year	KOKOYAH ROAD	Bong	Suakoko	4/4/16	4/9/16	4/9/16	4/13/16	Pending
5		AM	F	20	Year	SUAKOKO TOWN	Bong	Suakoko	4/16/16	4/20/16			Pending
6		AB	M	48	Year	Glenlue	Nimba	Sanniquelleh Mah	4/13/16	4/13/16	4/15/16	4/27/16	Pending
7		BM	F	11	Year	Henry's Town	Gbarpolu	Bopolu	2/28/16	3/2/16		3/16/16	Negative
8		CJ	M	19	Year	New Kakata	Margibi	Kakata		3/18/16	3/18/16	3/23/16	Negative
9	NIMB863	DW	M	22	Year	Wuo town	Nimba	Sanniquelleh Mah	3/18/16	3/18/16			Negative
10		DZ	M	38	Year	Yekepa	Nimba	Sanniquelleh Mah	4/10/16	4/15/16	4/18/16	4/27/16	Pending
11		DK	M	54	Year	Gwelay	Nimba	Saclepea -Mah	8/19/16	8/19/16			Not Tested
12		EF	M	20	Year	Gbarnga	Grand Bassa	Buchanan	5/22/16	5/25/16	5/25/16		Not Tested
13		EV	M	13	Year	VAKPEH TOWN	Bong	Fuamah	1/29/16	1/29/16			Not Tested
14		FM	M	44	Year	Buchanan	Montserrado	Bushrod	2/22/16	3/17/16	3/17/16	3/23/16	Indeterminate
15		GM	M	49	Year	Bahn	Nimba	Sanniquelleh Mah	2/17/16	2/17/16			Negative
16		HK	F	31	Year	BELLEMUE	Bong	Suakoko	4/7/16	4/9/16	4/9/16	4/13/16	Pending
17		JF	M	37	Year	PHEBE AIRSTRIP	Bong	Suakoko	4/4/16	4/9/16	4/9/16	4/13/16	Pending
18		JB	F	17	Year	Guinea Road	Nimba	Sanniquelleh Mah	4/20/16	4/25/16	5/3/16	5/12/16	Pending
19		JF	M	32	Year	SUAKOKO	Bong	Suakoko	1/21/16				Not Tested
20		JM	M	49	Year	Henry's Town	Gbarpolu	Bopolu	2/28/16	3/2/16		3/16/16	Negative
21		JD	F	27	Year	Voipa	Nimba	Yarwinmensonnon	3/22/16	3/22/16	3/25/16	4/3/16	Pending
22		JM	M	27	Year	Toweh Yard	Nimba	Sanniquelleh Mah	4/28/16	4/28/16	5/3/16	5/12/16	Pending
23		K Y	M		Year	NP	Bong			2/21/16			Negative
24		KF	F	38	Year	FROG ISLAND	Bong	Suakoko	2/28/16	3/7/16	3/7/16	3/7/16	Negative
25		MK	F	25	Year	NYALLA	Bong	Suakoko	4/19/16	4/20/16	4/23/16	4/27/16	Pending
26		MW	F	38	Year	Wuo town	Nimba	Sanniquelleh Mah	2/19/16				Not Tested
27		MW	F	29	Year	Guahn Community	Nimba	Saclepea -Mah	3/1/16	3/1/16		3/9/16	Negative
28		MM	F	13	Year	Henry's Town	Gbarpolu	Bopolu	2/28/16	3/2/16		3/16/16	Negative
29		MN	M	38	Year	NIGERIAN FPU	Bong	Jorquelleh	2/13/16	2/17/16		2/20/16	Positive
30		MK	M	45	Year	ZENALORMAI	Lofa	Voinjamin		5/1/16	5/7/16	5/12/16	Pending
31		MW	M	30	Year	Balagwalasu	Lofa	Zorzor		2/7/16			
32		MK	M	35	Year	THOMAS	Bong	Suakoko	1/13/16	1/15/16			Not

						FARM								Tested
33		MF	M	41	Year	NIGERIAN FPU	Bong	Jorquelleh	2/19/16	2/19/16	2/19/16	2/20/16		Negative
34		NK	F	20	Year	SUGAR HILL	Bong	Suakoko	2/11/16	2/21/16	2/23/16	2/23/16		Negative
35		NG	F	30	Year	compound#3	Grand Bassa	District 3	6/1/16	6/1/16	6/1/16	6/10/16		Negative
36		NM	F			Henry's Town	Gbarpolu	Bopolu	2/28/16	3/2/16		3/16/16		Negative
37		NS	M	3	Year	Mission Camp	Grand Bassa	District 3	5/14/16	5/14/16	5/14/16			Not Tested
38		NN	F	35	Year	TOTOTA	Bong	Suakoko	1/19/16	1/19/16				Not Tested
39		NS	F	27	Year	SUAKOKO	Bong	Suakoko	1/21/16	1/21/16				Not Tested

1. Using data from a health facility ledger, sample IDSR line list and Laboratory Results databases, create one harmonized standard analysis dataset for the Lassa Fever Cases
2. Identify errors in the data, looking for issues such as nonsensical dates, duplicates, missing information, or incorrect IDs
3. Each group should develop a recommendation to provide feedback to the reporting unit



#### Exercise 4

### 5.3 Analyze data by person, place and time

**Notes to Facilitator:** Review with participants the purpose for analyzing data by person, place and time and interpreting data based on the disease/condition of concern. Base the short lecture on the information in section 3 page 38 of the National Technical Guidelines, review the line list in table 3.1 and use it to answer the following questions. Assist the participants in completing the exercise by demonstrating efficient and accurate methods for reviewing a complex line list.

The participants should be able to:

- Refer to the Montserrado IDSR line list and distribute the number of cases by person (age and sex), place (health district), and time (disease occurrence over period).
- Enter the data in the appropriate column of table 3.2
- Complete the totals columns

**Table 3.1 Montserrado IDSR Line list**

S/N	Reporting Date	Epi week	IDSR ID	Health Facility Name	District of Report	Disease	Full Name	Sex	Age	Age Type	Outcome	Final Classification
1	8-Jan-16	1		All Grace Clinic	Commonwealth	Measles	AD	M	2	Month	Alive	Suspected
2	5-Jan-16	1	LR30-000027	RH Fugerson	Somalia Drive	Measles	AS	M	1	Year	Alive	Suspected
3	4-Jan-16	1	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AT	F	14	Year	Alive	Suspected
4	9-Jan-16	1	LR30-000182	Lofa Medical Clinic	Bushrod	Measles	AS	M	5	Year	Alive	Suspected
5	8-Jan-16	1	LR30-000183	Lofa Medical Clinic	St Paul	AWD	BW	F	40	Year	Alive	Suspected
6	12-Jan-16	2	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AL	F	16	Year	Alive	Suspected
7	12-Jan-16	2	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AT	M	9	Year	Alive	Suspected
8	12-Jan-16	2	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AE	M	9	Year	Alive	Suspected
9	12-Jan-16	2	LR30-000057	Duport Road Health Center	St Paul	Rabies	AP	M	20	Year	Alive	Suspected
10	13-Jan-16	2	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AT	M	9	Year	Alive	Suspected
11	23-Jan-16	3	LR30-000057	Duport Road Health Center	Somalia Drive	Rabies	AL	M	6	Year	Alive	Suspected
12	19-Jan-16	3	LR30-000057	Duport Road Health Center	Somalia Drive	Rabies	AG	M	30	Year	Alive	Suspected
13	19-Jan-16	3	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AF	M	30	Year	Alive	Suspected
14	21-Jan-16	3		Topoe Village Comm Clinic	Somalia Drive	Measles	AY	M	1	Year	Alive	Suspected
15	18-Jan-16	3	LR30-000054	ELWA Hospital	Commonwealth	Measles	AK	M	2	Month	Alive	Suspected
16	30-Jan-16	4	LR30-000057	Duport Road Health Center	Somalia Drive	Rabies	AB	F	4	Year	Alive	Suspected
17	28-Jan-16	4		MSF Children Hospital	Somalia Drive	Neonatal Tetanus	AD	M	4	Day	Alive	Suspected
18	26-Jan-16	4		NP	Todee	AWD	AK	M	7	Year	Alive	Suspected
19	29-Jan-16	4	LR30-000032	Redemption Hospital	Bushrod	Measles	AW	M	1	Year	Alive	Suspected
20	29-Jan-16	4	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AL	F	19	Year	Alive	Suspected
21	6-Feb-16	5	LR30-000030	Slipway Clinic	Bushrod	Measles	AM	M	1	Year	Alive	Suspected
22	1-Feb-16	5	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AZ	F	4	Year	Alive	Suspected
23	6-Feb-16	5	LR30-000030	Slipway Clinic	Bushrod	Measles	AP	M	2	Month	Alive	Suspected
24	4-Feb-16	5	LR30-000032	Redemption Hospital	Bushrod	Measles	AD	F	9	Year	Alive	Suspected
25	2-Feb-16	5	LR30-000032	Redemption Hospital	Bushrod	Measles	AB	M	1	Year	Alive	Suspected
26	7-Feb-16	5	LR30-000030	Slipway Clinic	Bushrod	Measles	AK	M	4	Year	Alive	Suspected
27	2-Feb-16	5	LR30-000033	Clara Town Health Center	Bushrod	Measles	AW	M	1	Year	Alive	Suspected
28	1-Feb-16	5	LR30-000032	Redemption Hospital	Bushrod	Maternal Death	BK	F	18	Year	Dead	Suspected
29	4-Feb-16	5	LR30-000031	Soniwein Health Center	Central Monrovia	Measles	BR	M	4	Month	Alive	Suspected

30	2-Feb-16	5	LR30-000029	Chocolate City Health Center	Somalia Drive	Measles	BB	M	4	Month	Alive	Suspected
31	10-Feb-16	6	LR30-000056	Bensonville Hospital	Careysburg	Measles	AM	M	1	Year	Alive	Suspected
32	8-Feb-16	6	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AG	M	33	Year	Alive	Suspected
33	12-Feb-16	6	LR30-000008	SOS Medical Center	Central Monrovia	Measles	AK	F	12	Year	Alive	Suspected
34	9-Feb-16	6	LR30-000030	Slipway Clinic	Bushrod	Measles	AT	F	5	Year	Alive	Suspected
35	13-Feb-16	6		Logan Town Com Clinic	Bushrod	Measles	BB	F	3	Year	Alive	Suspected
36	8-Feb-16	6	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	DM	M	9	Year	Alive	Suspected
37	12-Feb-16	6	LR30-000168	JDJ Hospital	Somalia Drive	Neonatal Death	EK	M	8	Day	Dead	
38	9-Feb-16	6	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	EK	M	16	Year	Alive	Suspected
39	8-Feb-16	6	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	EN	F	4	Year	Alive	Suspected
40	8-Feb-16	6	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	FK	M	11	Year	Alive	Suspected
41	18-Feb-16	7	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AZ	F	4	Year	Alive	Suspected
42	18-Feb-16	7	LR30-000057	Duport Road Health Center	Commonwealth	Rabies	AB	M	29	Year	Alive	Suspected
43	20-Feb-16	7	LR30-000168	JDJ Hospital	Somalia Drive	Neonatal Death	AB	F	3	Day	Dead	

**Table 5.2 a: ANSWER. Distribution of Measles cases by Age and Sex in Montserrado, 2016**

<b>Age group</b>	<b>Female</b>	<b>Male</b>	<b>Total</b>
Less than 1 year	<i>1</i>	<i>7</i>	<i>8</i>
1 – 10 years	<i>7</i>	<i>15</i>	<i>22</i>
11 – 20 years	<i>5</i>	<i>3</i>	<i>8</i>
21 – 30 years	<i>0</i>	<i>3</i>	<i>3</i>
Above 31 years	<i>1</i>	<i>1</i>	<i>2</i>
<b>Total</b>	<i>14</i>	<i>29</i>	<i>43</i>

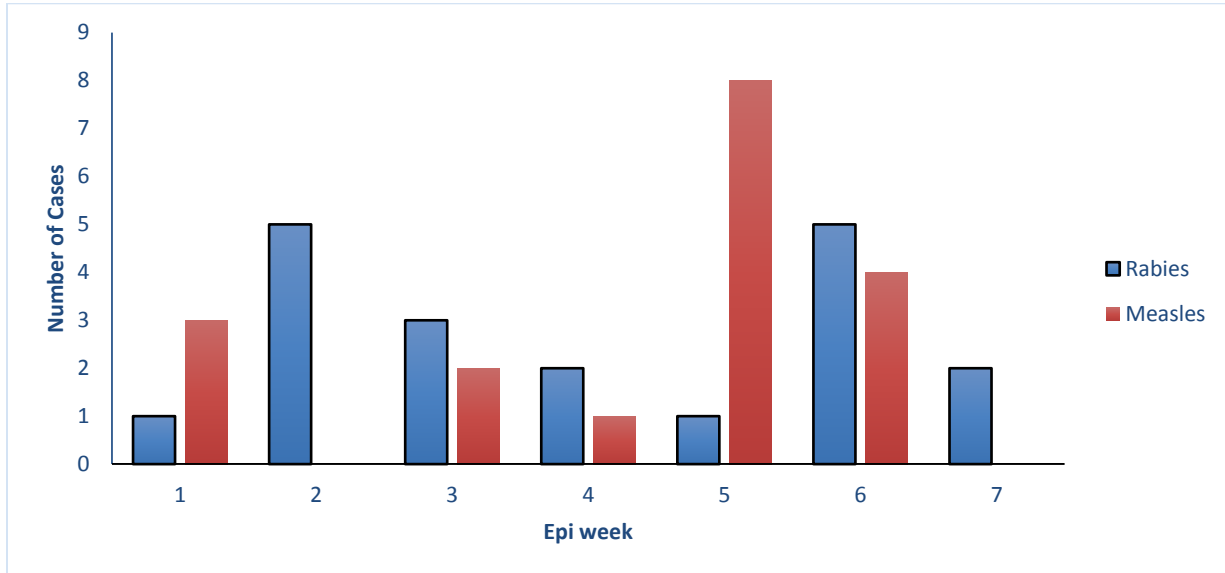
**Table 5.2 b: ANSWER. Distributions of priority diseases reported by health district in Montserrado, 2016**

<b>Health District</b>	<b>Number of cases</b>	<b>Percentage</b>
Bushrod	<i>11</i>	<i>25%</i>
Careysburg	<i>1</i>	<i>2%</i>
Central Monrovia	<i>2</i>	<i>4%</i>
Commonwealth	<i>17</i>	<i>39%</i>
Somalia Drive	<i>9</i>	<i>20%</i>
St. Paul	<i>2</i>	<i>4%</i>
Todee	<i>1</i>	<i>2%</i>
<b>Total</b>	<b><i>43</i></b>	<b><i>100%</i></b>

**Table 5.2 c: ANSWER. Distribution of priority diseases, Montserrado, 2016**

<b>Disease</b>	<b>Disease freq.</b>	<b>Percentage</b>
Measles	18	41.9%
Rabies	<i>19</i>	<i>44%</i>
AWD	<i>2</i>	<i>16%</i>
Maternal Death	<i>1</i>	<i>2%</i>
Neonatal Death	<i>2</i>	<i>5%</i>
Neonatal Tetanus	<i>1</i>	<i>2%</i>
<b>Total</b>	<b><i>43</i></b>	<b><i>100</i></b>

**Table 5.2d: ANSWER. Distributions of Measles and Rabies by Epi week, Montserrat, 2016**



1. Describe the features of the graph you have drawn
2. Using the map of Montserrat County, make a spot map of the measles cases and identify potential hotspots or areas of concerns (facilitator will provide map)
3. From the Montserrat County IDSR line list, which age groups and sex of patients are seen most often?

*Most frequent age group of patients seen range from 1-10 years of age.*

*Males sought medical care in health facilities in Montserrat more compare to females.*

3. What conclusion can you make from the table 3.2b, c about the patients?
  - i. *Commonwealth district has the most number of patients attending to medical care while Careysbury and Todee less number of patients.*

- ii. *Most of the cases recorded in the line list during Epi week 1 to 7 are Rabies accounting for 44% and Measles 41.9% followed by AWD, Neonatal Death and Neonatal Tetanus and Maternal Death.*

*You might want to gather more information on why Rabies has more cases and why the remaining diseases have lesser cases. Also, inquiring about contributing factors leading to such high number of rabies cases in each of the health districts. You can also find out about geography.*

#### **5.4 Use thresholds for public health action**

Present information on using thresholds for public health action. Ask participants to define thresholds and ask where they can find the thresholds for priority diseases. Explain the difference between alert thresholds and epidemic thresholds.

- Thresholds are markers that indicate when something should happen or change. They help surveillance and program managers answer the question, “When should I take action, and what will that action be?”
- Thresholds are based on information from two different sources:
  - A situation analysis describing who is at risk for the disease, what are the risks, when is action needed to prevent a wider outbreak, and where do the diseases usually occur?
  - International recommendations from technical and disease control program experts.

*In this course, we will discuss two types of thresholds: an alert threshold and an epidemic threshold. Not every disease or condition uses both types of thresholds, although each disease or condition has a point where a problem must be reported and an action taken.*

##### **5.4.1 An alert threshold**

*Refer to page 40 of the IDSR technical guidelines*

##### **5.4.2 An epidemic threshold**

*Refer to page 40 of the IDSR technical guidelines*

Several thresholds have been proposed for action based on disease surveillance findings. For rare diseases or diseases targeted for eradication, detection of a single case suggests an epidemic. In such situations, one case is unusual and is a serious event. This is because these rare or targeted diseases have the potential for rapid transmission or high case fatality rates.

6. In other situations, a number of cases will trigger a response. For example, the epidemic threshold for cerebrospinal meningitis in countries of the meningitis belt is 10 cases per 100,000 population, and the alert threshold is 5 cases per 100,000.
7. In practice, the national level is responsible for communicating the thresholds for priority diseases to all reporting sites in the health system. This surveillance information can be used for action at the level where it is collected. Periodically, surveillance thresholds are assessed and reset at national or international levels according to the observed trends of the diseases, events or conditions under surveillance.
8. Suggested thresholds for taking action in specific diseases or conditions are discussed in Annex 9 of the National Technical Guidelines.





### Exercise 5

**Notes to Facilitator:** Ask participants to read about using data for action in IDSR guidelines. When they have finished the reading, review with them the definitions of “alert threshold” and “epidemic threshold.” Highlight that the use of thresholds is a core element of IDSR because this is a reminder to use data for action.

If you run short of time, you might do this exercise in a small group. Instruct participants to get into groups of 3 or 4 people. Ask the groups to assign 1 or 2 of the diseases to each participant in the group. After each participant has found and recorded the information, participants can present what they found to the others in the group.

#### 5.5 Alert and Action Thresholds

Fill in the blank spaces in Table 3.4. Refer to the information provided in the TG guidelines in Annex 1A. Also refer to, “Summary guidelines for priority diseases and conditions” in Annex 9. The row for cholera is completed for you as an example.

**Table 3.4 ANSWER: Use thresholds for public health action**

Disease or event	Alert Threshold: /district / week	Actions to be Taken	Action/epidemic threshold	Actions to be Taken
Acute Bloody Diarrhea (Shigellosis)	5 suspected cases	<i>Get this from Annex 9A</i>	1 confirmed case	<i>Get this from Annex 9A</i>
Acute Flaccid Paralysis (Poliomyelitis)	1 suspected case		1 confirmed case	
Cholera (severe Acute Watery diarrhea)	1 suspected case		1 confirmed case	
Human Rabies	1 suspected case		1 confirmed case	
Lassa Fever	1 suspected case		1 confirmed case	

Maternal death	1 confirmed case			
Measles	1 suspected case		5 or more suspect cases OR 3 or more confirmed cases in a district in a month	
Meningitis	2 suspected cases		Population $\geq 30,000$ : 15 cases per 100,000 per week  Population $< 30,000$ :  5 cases per week	
Neonatal death	1 confirmed case			
Neonatal tetanus	1 suspected case		1 confirmed case (through investigation form Annex 11P)	
Viral Hemorrhagic Fevers: (including Ebola Virus Disease)	1 suspected case		1 confirmed case	
Yellow Fever	1 suspected case		1 confirmed case	
Unexplained cluster of health events or disease	1 suspected cluster		1 confirmed cluster	
Unexplained cluster of deaths	1 suspected cluster		1 confirmed cluster	



### Exercise 6

**Notes to Facilitator:** The participants will read through the case study and use table 3.3 to answer the questions that follow. Ask participants to complete the tables. Be sure that they are drawing a proper graph and not just a sketch. Distribute graph paper for this exercise.

Define an epidemic curve:

*An **Epidemic curve** provides basic information such as incubation period, link to source, and progress of the outbreak. It can demonstrate the time and severity of the peak or peaks and can be useful for showing the effect over time after the introduction of an intervention.*

*To conclude the exercise, review each question and answer with the participants. Prepare a slide or sheet to put onto a projector so that you can show the correct answers to the participants.*

***Side note: If a particular person is struggling with basic math concepts, provide individual help so that the participant is not embarrassed in front of colleagues.***

Mr. Mulbah, is an acting CSO, and wants to conduct a review of IDSR data in their area. Mulbah has brought together his colleagues from the county team, along with his counterparts at the district and facility levels. The first step Mr. Mulbah wants to take is review and identify the diseases and conditions which met or exceeded alert and action thresholds for the past 2 EPI weeks.

1. You are the DSO in one of the Districts in Mr. Mulbah's jurisdiction. Give Mr. Mulbah some help by identifying the diseases which should have triggered an alert or action at the end of EPI week 1.
2. Explain to Mr. Mulbah the rationale for each alert and epidemic threshold you identified
3. When was the alert threshold for measles exceeded?
4. When was the epidemic threshold for measles exceeded?

5. Propose to Mr. Mulbah the next steps he should take to respond to each of the epidemic thresholds.

**Table 3.3: Line list of cases reported by Montserrado County, EPID week 1 - 2, 2016.**

S/N	REPORTING DATE	EPI WEEK	IDSR ID OR EPID	HEALTH FACILITY NAME	COUNTY OF REPORT	DISTRICT OF REPORT	DISEASE	FULL NAME	SEX	AGE	Lab. Result	DATE OF ONSET OF ILLNESS	OUTCOME
2	1/5/16	1	LR30-000032	REDEMPTION HOSP	MONTSERRADO	BUSHROD	MEASLES	VN	F	3yr	Positive	02/01/2016	ALIVE
3	1/5/16	1	LR30-000027	R H FERGUSON	MONTSERRADO	SOMALIA DRIVE	MEASLES	AS	M	1yr	Positive	03/01/2016	ALIVE
4	1/6/16	1		MSF CHILDREN HOSP	MONTSERRADO	CENTRAL MONROVIA	MEASLES	JM	M	1yr	Negative	03/01/2016	ALIVE
5	1/8/16	1		ALL GRACE CLINIC	MONTSERRADO	COMMONWEALTH	MEASLES	AD	M	2mnts	Negative	04/01/2016	ALIVE
6	1/9/16	1	LR30-000182	LOFA MEICAL CLINIC	MONTSERRADO	BUSHROD	MEASLES	AS	M	5yr	Positive	28/12/2015	ALIVE
7	1/4/16	1	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	RABIES	PP	M	5yr			ALIVE
8	1/4/16	1	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	RABIES	UA	M	4yr			ALIVE
9	1/4/16	1	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	RABIES	GM	M	19yr			ALIVE
10	1/4/16	1	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	RABIES	JG	F	10yr			ALIVE
11	1/4/16	1	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	RABIES	AA	F	14yr			ALIVE
12	1/5/16	1			MONTSERRADO	ST PAUL	Cholera	JC	F	21yr	Positive	04/01/2016	ALIVE
13	1/5/16	1			MONTSERRADO	ST PAUL	Cholera	HC	F	23yr	Negative	04/01/2016	ALIVE
14	1/8/16	1	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	RABIES	NK	F	33yr			ALIVE
15	1/8/16	1			MONTSERRADO	ST PAUL	Cholera	BW	F	40yr	Negative	08/01/2016	ALIVE
16	1/9/16	1	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	SOMALIA DRIVE	RABIES	GK	M	2yr			ALIVE
17	1/10/16	1	LR30-000019	JFK HOSPITAL	MONTSERRADO	CENTRAL MONROVIA	MD	WB	M	42yr		10/01/2016	
18	1/8/16	1	LR30-000057	DUPORTROAD CLINIC	MONTSERRADO	COMMONWEALTH	MEASLES	PW	F	6yr	Positive	05/01/2016	ALIVE
19	1/15/16	2	LR30-000031	SONNIWEAN H/C	MONTSERRADO	CENTRAL MONROVIA	MEASLES	BH	M	3yr	Positive	13/01/2016	ALIVE
20	1/17/16	2		ALL GRACE CLINIC	MONTSERRADO	COMMONWEALTH	MEASLES	DS	F	2yr	Negative	14/01/2016	ALIVE
21	1/11/16	2	LR30-000019	JFK HOSPITAL	MONTSERRADO	CENTRAL MONROVIA	MD	PH	F	29yr		11/01/2016	
22	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	AFP	EA	M	9yr	Negative		ALIVE
23	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	AFP	EE	M	9yr	Negative		ALIVE
24	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTSERRADO	COMMONWEALTH	AFP	DF	M	36yr	Negative		ALIVE

25	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	AFP	PV	M	7yr	Negative		ALIVE
26	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	AFP	GK	M	2yr	Negative		ALIVE
27	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	AFP	DY	M	6yr	Negative		ALIVE
28	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	RJ	F	16yr	Positive		ALIVE
29	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	TT	F	10yr	Positive		ALIVE
30	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	NG	F	26yr	Negative		ALIVE
31	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	RJ	F	16yr	Negative		ALIVE
32	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	RB	F	18yr	Negative		ALIVE
33	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	LP	F	30yr	Negative		ALIVE
34	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	LZ	F	2yr	Negative		ALIVE
35	1/11/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Bloody Diarrhea	TD	F	18yr	Positive		ALIVE
36	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	AT	M	9yr	Positive		ALIVE
37	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	MK	M	2yr	Negative		ALIVE
38	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	MB	M	45yr	Negative		ALIVE
39	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	AH	M	9yr	Negative		ALIVE
40	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	MD	M	2yr	Negative		ALIVE
41	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	MH	M	4yr	Negative		ALIVE
42	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	AG	F	16yr	Positive		ALIVE
43	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Lassa	SM	F	16yr	Negative		ALIVE
44	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	SM	F	16yr	Positive		ALIVE
45	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	AH	F	16yr	Negative		ALIVE
46	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	SN	F	23yr	Positive		ALIVE
47	1/12/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	ST PAUL	Yellow Fever	AP	M	20yr	Negative		ALIVE
48	1/12/16	2			MONTERRADO	ST PAUL	Cholera	BC	F	20yr	Negative	12/01/2016	ALIVE
49	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	AW	M	9yr	Negative		ALIVE

50	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	ZU	M	2yr	Negative	ALIVE
51	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	IV	M	35yr	Negative	ALIVE
52	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	AT	M	9yr	Negative	ALIVE
53	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	IN	M	35yr	Negative	ALIVE
54	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	SS	F	30yr	Negative	ALIVE
55	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	GF	F	50yr	Negative	ALIVE
56	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	FC	F	17yr	Negative	ALIVE
57	1/13/16	2	LR30-000057	DUPORT ROAD HEALTH CENTER	MONTERRADO	COMMONWEALTH	Yellow Fever	SA	F	30yr	Negative	ALIVE

*Without data analysis, we do not have information for action*



**Points to remember:**

1. Data analysis is a critical aspect of surveillance
2. There are several methods available to you for analyzing data depending on the information you are trying to present. For example, if you want to analyze a disease profile for a district, you can create a spot map for a visual representation of cases by location.
3. After you have compiled and analyzed data you can summarize your findings and use them for public health action.

## Annex 5: Analyze and Interpret Surveillance Data Presentation

Analyze and Interpret  
Surveillance Data

Module 5



1

### INTRODUCTION

Data for surveillance is analyzed using three major categories

- i. Person (Who is affected by the disease?)
- ii. Place (Where is the outbreak?)
- iii. Time (When did the outbreak occur?)

2

### Learning Objectives

- This module will describe and enable you to acquire knowledge and practice skills to:
  - Organize and analyze data as an important function of surveillance. Data analysis provides information for taking relevant, timely and appropriate public health action. The following procedures should take place:
    - Receive, handle and store data from reporting sites
    - Enter and clean the data
    - Analyze data by time; place and person (see Table 3.0 below)
    - Draw conclusions from analysis
    - Summarize results to guide public health action

3

### Contents and Method of Modules 5

- This module comprises of six (6) exercises which can be found in the participants.

4

### Points to remember

1. Data analysis is a critical aspect of surveillance
2. There are several methods available to you for analyzing data depending on the information you are trying to present. For example, if you want to analyze a disease profile for a district, you can create a spot map for a visual representation of cases by location.

- After you have compiled and analyzed data you can summarize your findings and use them for public health action.

5

Thank you

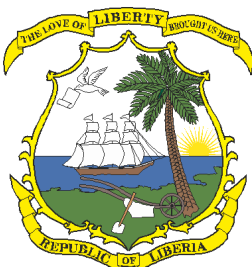
6

# MODULE 6

## IDSR Investigate and confirm suspected cases, outbreaks or events

<b>Module facilitation time</b>	3 Hours 40 Minutes
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: 1 hr 10 Mins
<b>Group Work Exercises</b>	14. Exercise 1: Steps of Outbreak Investigation 30 Mins. 15. Exercise 2: Finding laboratory information during outbreak 30 Mins 16. Characterizing Outbreak by Data Analysis 30 Mins 17. Identify Outbreak Response Action 30 Mins 18. Writing Outbreak Report 30 Mins
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Note book</li><li>○ Pen</li><li>○ Pencils</li><li>○ Erasers</li><li>○ Flip Charts</li><li>○ Markers</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ VHF's case investigation form</li></ul>

Adapted November 2016





## 6.0 Introduction

*Introduce this module with a brief presentation based on Section 4 of the National IDSR Guidelines. You may use both the Power Point presentation and facilitator's guide or one of the two.*

Read this section to the participants:

- The results of an investigation of the causes of an outbreak or other public health events lead to identification and assessment of people exposed to the disease or affected by the unusual health event.
- The investigation provides relevant information for taking immediate action and improving longer-term prevention activities.
- The steps for conducting an investigation of a suspected outbreak or other acute health event can also be used to investigate other public health problems in the district such as detection of an increase in a chronic or non-communicable disease.

The purpose of an investigation is to:

- Verify the outbreak or the public health event and risk.
- Identify and treat additional cases that have not been reported or recognized.
- Collect information and laboratory specimens for confirming the diagnosis.
- Identify the source of infection or cause of the outbreak.
- Describe how the disease is transmitted and the populations at risk.
- Select appropriate response activities to control the outbreak or the public health event

Question:

Lead a discussion by asking for participants to volunteer answers to the following questions:

1. What is the purpose of investigating an outbreak? Why can't you take action on just a rumor or report only?
2. What do you think would be important steps to investigate a reported outbreak?

\* \* \* \*

*Ask a participant to read the learning objectives to the group.*

## **6.1 Learning objectives**

This module will describe and enable acquire and practice skills to:

1. Decide to investigate an outbreak
2. Verify and report an outbreak or public health event
3. Characterize the outbreak (describe what is happening)?
4. Plan to conduct a response
5. Analyze the investigation results to determine the cause of the outbreak or event
6. Prepare an outbreak report

**References:** Sections 4 and 9 of the *National Technical Guidelines*. Note that each disease specific guideline includes specific information about collecting and handling laboratory specimens for confirming suspected cases.

Your will also present information about the International Health Regulations (IHR (2005)) and the IHR decision instrument (see Annex 2A of the <i>National Technical Guidelines</i> ).
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## **6.2 Decide to investigate a reported outbreak or public health event**

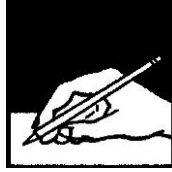
An investigation provides important and relevant information for deciding on how to respond to the suspected outbreak or public health event.

Brainstorm on the steps for investigating and confirming an outbreak include.

*Answer:*

- 1. Decide to investigate because an alert threshold has been reached or there is an unusual pattern or event. Be sure to use the IHR (2005) decision instrument when required.*
- 2. Record rumors*
- 3. Verify the information to ensure accuracy.*
- 4. Prepare to conduct the investigation*
- 5. Confirm the outbreak with laboratory testing*
- 6. Carry out the recommended response*
- 7. Gather information about the cases and deaths on relevant forms*
- 8. Evaluate the response.*

*Explain to participants that in this module they will work on two or three case studies that illustrate the steps involved in investigating an outbreak or public health event.*



### Exercise 1

**Facilitator notes:** In this exercise, you will read about an outbreak and the steps that were taken to investigate it. You will read a section and then answer the questions that follow each section. Divide participants in pairs or small groups of 3 to 4 people to complete this exercise. At the end of the case study, there will be a group discussion

\* \* \* \*

#### **Case study: An unknown disease outbreak in Parluken, Grand Kru District.**

On September 4, 2008, the District Surveillance Officer (DSO) of Buah District in Grand Kru County received a report of an unknown disease outbreak that had affected two towns (Parluken and Juluken). Patients were presenting with sudden onset of fever, headache, chills, and weakness. Others were presenting with blood-stained sputum. There were reports that two adults had already died from this cluster of symptoms.

1. The DSO suspected Lassa fever. What action should he now take?

*DSO should make immediate arrangements to verify the diagnosis and at the same time report the suspected event to the next level.*

2. What is Lassa fever? (Page 165 of the IDSR).

*Any person with fever (>38 C) and two or more of the following signs: malaise, headache, sore throat, cough, nausea, vomiting, diarrhea, myalgia, chest pain, hearing loss, bleeding, swollen neck or face, absence of a response after 48 hours of antimalarial treatment and/or broad spectrum antibiotic, history of contact with rodents or with a case of Lassa Fever.*

3. Should this suspected outbreak be reported to the MOH national level? Why?

*Yes, this should be reported to MOH when the report has been verified and if it meets the case definition.*

4. Should this suspected outbreak be notified to the IHR focal point at the national level? Why?

*This could only be notified to the IHR focal point if it fulfills the 2 criteria proposed in Annex2 using the decision instrument. If the event caused by a pathogen with high potential to cause epidemic (infectiousness of the agent, high case fatality, multiple transmission routes or healthy carrier) or if the event represents a significant public health risk even if no or very few human cases have yet been identified.*

5. The DSO compared the information he had with the IHR decision instrument (see Annex 2A page 90 in the National Technical Guidelines). How should he respond to the following questions:

5A: Is the public health impact of the event serious?

*Yes.*

5B: Is the event unusual or unexpected?

*Yes*

*Occurrence of the event itself unusual for the area, season or population*

5C: Is there a significant risk of international spread?

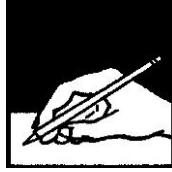
*No*

5D: Is there a significant risk of international travel or trade restrictions?

*No*

5E: Should the County Surveillance Officer notify the IHR focal point?

*Yes, this outbreak should be notified to IHR focal point*



## Exercise 2

**Notes to Facilitator:** This exercise can be completed as an exercise with the entire group. Allow participants enough time to consider and write answers to the following questions. Then ask for participants to volunteer answers to the following questions.

\* \* \* \*

### Continued Case Study from Grand Kru District

1. How does DSO verify the existence of an outbreak of Lassa fever?

*Discuss based on EPR trainings*

2. What specimens should be collected for laboratory confirmation?

*Whole blood should be collected.*

3. When should the specimen be collected?

*Collect specimen immediately.*

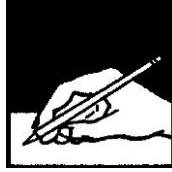
4. In your health system, where should you send Lassa fever specimens for confirmation?

*National Public Health Reference Laboratory*

5. What information should accompany the specimens?

*Laboratory information referral form and case-based form*

6. Does your district keep supplies for collecting, packaging and shipping Lassa fever specimens? *Each district should have supplies at the health facility*



Exercise 3

**Continued Case Study from Grand Kru County**

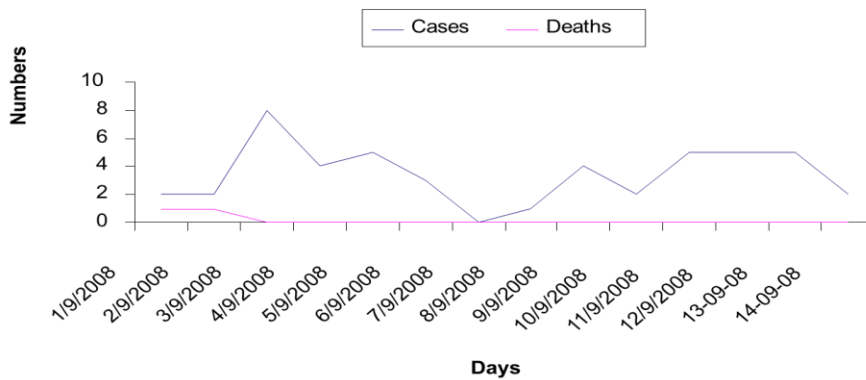
**Table 4.1: Lassa fever outbreak in Grand Kru County, from September 1 to 14, 2008**

<b>Date</b>	<b>Cases</b>	<b>Deaths</b>
1-09-08	2	1
2-09-08	2	1
3-09-08	8	0
4-09-08	4	0
5-09-08	5	0
6-09-08	3	0
7-09-08	0	0
8-09-08	1	0
9-09-08	4	0
10-09-08	2	0
11-09-08	5	0
12-09-08	5	0
13-09-08	5	0
14-09-08	2	0
<b>Total</b>	<b>48</b>	<b>2</b>

1. Draw a line graph to show epidemic of Lassa fever in Grand Kru County using the data provided in Table 4.1

**Question 1: ANSWER. Lassa fever outbreak in Grand Kru County 2008**

**Graph : Lassa fever outbreak in Buah district, Grand Kru County 2008**



2. Review the graph you created in Question 1. Describe what the graph shows, beginning with the onset of the first case.

- *This is a graph displaying cases and deaths from a Lassa Fever outbreak that occurred in Grand Kru County.*
- *In the initial two (2) days of the outbreak, the cases are few but the case fatality is high.*
- *On the third day the cases are at the peak (8), followed by a gradual decline to zero cases on the 7<sup>th</sup> day.*
- *There is again another increase of cases starting from the 8<sup>th</sup> day reaching a plateau of 5 cases daily from the 11<sup>th</sup> to the 13<sup>th</sup> day.*
- *There are no deaths recorded after the 2<sup>nd</sup> day of the outbreak.*

3. What was the **case fatality rate** in the first 2 days?

*The Case fatality in the 1<sup>st</sup> two days is 50 percent. That is 2 deaths divided by 4 cases multiplied by 100*

4. What was the **overall case fatality rate** after the outbreak? Explain the apparent difference.

*The crude case fatality is 4.2% (2 deaths divided by 48 cases multiplied by 100)*



*Deaths due to Lassa fever occurred only in the first 2 days, which explains the extremely high case fatality (50%) during that period. The crude case fatality rate includes all cases that occurred during the outbreak in the denominator, thereby giving a low case fatality of 4.2%.*

5. Why do you think there is a difference between the two periods?

*In most outbreaks the case fatality is initially high due to the delay in diagnosis and inadequate case management.*

The District rapid response team also summarized the cases of Lassa Fever by locality and sex as seen in Table 4.2

**Table 4.2: ANSWER. Distribution of cases by village and sex in Grand Kru County**

Village	Population at risk	Cases of Lassa Fever		Total cases	*Attack rate per 100000
		Male	Female		
Parluken	30,000	12	7	<b>19</b>	63.3
Gbarken	20,000	12	3	<b>15</b>	75.0
Woloken	40,000	4	9	<b>13</b>	32.5
Juluken	10,000	0	1	<b>1</b>	10.0
<b>Total</b>	<b>100,000</b>	<b>28</b>	<b>20</b>	<b>48</b>	<b>48.0</b>

\* Attack rates = total number of cases/ Total population at risk of the disease\* 100,000.

6. Calculate the Attack Rate (incidence rate) for each age group in Grand Kru County. Record your answer in the blank column in Table 4.2.

\* **Attack rates** = total number of cases ÷ total population at risk of the disease X 100,000

7. What proportion of males and females were affected in the population? (Assume the male to female ratio in the general population is 1:1)

*Males were proportionally more affected than females.*

*Males:  $28/48 * 100 = 58.3\%$*

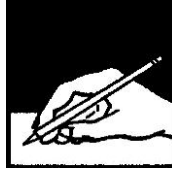
*Females:  $20/48 * 100 = 41.7\%$*

8. Table 4.3 shows the distribution of cases by age group. It also gives the population at risk within those categories. The CSO was able to compare attack rates between the different age groups. Which age groups were **most** affected by Lassa fever?

**Table 4.3: ANSWER. Distribution of cases by age**

<b>Age group (yrs)</b>	<b>Population at risk</b>	<b>Number of cases</b>	<b>Attack rate per 100,000 population</b>
0-4	20,000	14	70
5-9	15,000	13	86.7
10-14	15,000	11	73.3
15-19	10,000	6	60
20 and above	40,000	4	10

- *The youth below the age of **20 years** of age are the most affected especially the **5 to 9 years'** age groups. Calculate the Attack Rate (incidence rate) for each age group in Buah District. Record your answer in the blank column in Table 4.3.*
- *\* Attack rates = total number of cases ÷ Total population at risk of the disease X 100,000*



#### Exercise 4

In this exercise, you will use the available information to characterize the outbreak and identify response actions. From the information that we have, the CSO can consider conducting an investigation to examine risk factors. For example, using rodents for food. (See page 43 of the IDSR guidelines)

\* \* \* \*

1. Based on your answers to previous questions what do you think placed each of the particular groups at risk of getting Lassa fever in Grand Kru County?

*The report on the disease outbreak indicated that more males (58.3%) than females were affected. Most of the cases (91.6%) were below 20 years of age.*

*The highest attack rate was in the towns of Parluken (63.3 per 100,000) and Gbarken (75.0 per 100,000).*

*There is need for further study (preferably case control study) to find out why the disease was targeting young people in the community.*

*Is it due to lack of acquired immunity towards Lassa fever in this group, (while their parents had previous non-fatal experience with the disease) or was it due to their lifestyle which exposes them to wild infected rodents and their fleas?*

*Samples of rodents from the affected villages should be collected for pathological analysis to detect whether they are carriers of the disease.*

- 1A: What do you think are the different risks for males versus females?

*Young males often hunt rodents in the village*

- 1B: What about the different age groups?

*Children who often hunt for rodents*

2. Refer to Section 9 of the National Technical Guidelines and decide on recommendations for controlling this outbreak in each of the following areas:

2A: Case Management:

*Admit the patient in an isolation unit*

*Treat the patient according to the disease specific treatment guidelines.*

2B: Case Reporting (See page 34 of the IDSR guidelines)

*Inform the District Surveillance Officer immediately by the fastest means possible.*

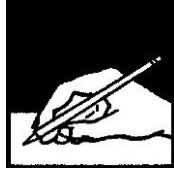
*The CSO should also report the outbreak to the next level including to the national disease control/ surveillance unit and inform the neighboring Districts to intensify surveillance on Lassa fever.*

2C: Community Actions (Inform community through its structures to:

- *Trace contacts and search for any other cases in the area.*
- *Clean surrounding*
- *Conduct peer education etc.*

***Note to facilitator:***

*Conduct a group discussion about this multi-part case study. Highlight the steps of conducting an investigation and ask for examples from the participants as to how this CSO carried out the investigation according to the steps presented in Section 4.0 of the Technical Guidelines.*



### Exercise 5

*Notes to Facilitator:* Ask participants to read through the first four sections of Exercise 7. Tell them they will have about 10 minutes to read the case. They will then get into groups of three or four people and complete the calculations for the Outbreak Report in Section IV. Ask them to discuss the evaluation questions in parts V, VI and VII with their group members.

To conclude this exercise, ask the groups to share their answers aloud for the calculations and then for the evaluation sections. There may be several different suggestions for the last three sections. Allow each group to provide one of their suggestions. Sample answers are provided below. If these answers are not generated by the group, read them out loud so people can correct their answers or identify where they may have miscalculated or misread a question.

\* \* \* \*

The purpose of this exercise is for you to practice completing a district outbreak report by calculating indicators and drawing conclusions about the response. First, read the following District Outbreak Report that describes an outbreak of Typhoid fever.

Read through the first four parts: Executive Summary, Introduction, Methods and Results. For a real report, you would have written these sections yourself.

Then in Part IV, use information from the report to calculate the indicators about the timeliness and quality of the outbreak detection, investigation and response.

Discuss parts V, VI and VII (the evaluation and recommendation sections) with a small group.

A sample District Outbreak Report form can be found in section 7A on page 127 of the National Technical Guidelines.

## District Outbreak Report

### Outbreak of Ebola

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Title/Description (include disease/condition investigated)	
12 August- 15 September 2015	Kpein Village, Saclepea Mah District

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Period	Place (Villages, Sub District, District)
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#### Executive Summary:

*On 12 August, 2015, a rumor of suspected Typhoid fever reached the health facility near Joe village. On 13 August, 4 cases of suspected Typhoid Fever were admitted to the health facility. The disease was confirmed by laboratory on 16 August. Subsequently, the District EPR Committee was alerted on 17 August and the Rapid Response Team dispatched to Kpein Village on the 20 August. The team immediately started active case finding and case management. The WASH activities were initiated on 25 August and there were no new suspected cases of Typhoid fever reported after 15 September.*

#### I. Introduction:

On 12 August, 2015, a rumor of suspected Typhoid fever reached the health facility near Kpein Village. On 13 August, 4 cases of suspected Typhoid fever cases were admitted to the health facility near Kpein Village. The health facility immediately reported the suspected cases to the DSO by phone. Blood samples were taken and sent to the district laboratory. Confirmation results were returned within 72 hours showing the specimens positive for Typhoid Fever. Health facility staffs were trained on how to manage suspected cases of Typhoid Fever and protocols were made available in the outpatient and inpatient departments. As cases arrived at the health facility, health workers were able to treat them by alleviating their pain with appropriate medications that were available in adequate supply. Each case was recorded in a line list form. On 16 August, the health facility reported the confirmation to the DSO who immediately reported the confirmation to the CSO. The CSO will notify the CHO and the national level. He also alerted other neighboring health facilities to initiate active surveillance for Typhoid Fever cases. The District epidemic preparedness and response (EPR) Committee was alerted about the

suspected cases during their weekly meeting on 17 August. The Rapid Response team arrived in Kpein Village on 20 August and started active case finding and case management. The team found that cases ate at a cook shop located near the community garbage site. Due to the scarcity of water in the village, the cook shop uses water from the creek at the end of the town where the community members use the latrine. The Rapid Response Team initiated the Water, sanitation and hygiene (WASH) project on 25 August. On the same day, the community was informed on how Typhoid Fever was spread and how they could protect themselves from mosquitoes. Finally, the RRT contacted the health facility to update the staff on the current state of cases and risk factors in Kpein Village. Over the period of the outbreak (12 August-15 September) 45 cases were confirmed with no deaths. The final outbreak report was completed on 20 September and sent to the national level.

## **II. Methods:**

The investigation occurred from 20 to 25 August in the village of Kpein Village in Saclepea Mah District. The Rapid Response team performed contact tracing and mapped the location of the cases. The team found that cases ate at the same cook shop in the village. The creek is not far from the bush where the community members practice open defecation. The Rapid Response team treated cases immediately. Stool specimens were taken from each case and sent to the District laboratory. They initiated the WASH campaign intervention on 25 August.

## **III. Results:**

The first suspected case was reported from Kpein Village on 12 August. The first case seen in a health facility arrived from Kpein Village on 13 August. Case tracing in the village identified 14 additional cases of Typhoid Fever. Lab results confirmed that each case was Typhoid Fever. The cases were clustered around the area where the cook shop was located in the village of Kpein Village and mostly affected children 9- 16. The WASH efforts initiated by the District Rapid Response Team decreased the open defecation in the community, construction of a hand pump and hygiene promotion which resulted in a decline in cases over a one week period.

## **IV. Self-evaluation of the timeliness and quality of preparedness, outbreak detection, investigation, and response**

## Epidemic Preparedness

Indicator	Yes	No
Were adequate drugs and medical supplies available at the onset of the outbreak	X	
Were treatment protocols available to health workers?	X	
Does the district Rapid Response Team regularly meet as part of epidemic preparedness?	X	

## Outbreak Detection

Indicator	Date 1	Date 2	Interval
Interval between onset of index case (or occurrence of an unusual cluster at the community level) [date 1] to arrival of first outbreak case at the health facility [date 2] (Target: <3 days)	<i>12 August</i>	<i>13 August</i>	<i>1 day</i>
Interval between initial outbreak case seen at the health facility (or date of outbreak threshold crossing at the health facility) [date 1] and reporting to the district health team [date 2] (Target: within 24 hours)	<i>13 August</i>	<i>13 August</i>	<i>0 day</i>
Cumulative interval between onset of index case (or occurrence of an unusual cluster at the community or health facility) [date 1] to notification to the district [date 2] (Target: <7 days)	<i>12 August</i>	<i>13 August</i>	<i>1 day</i>

## Outbreak investigation

Indicator	Yes	No
Were case forms and line lists completed?	X	
Were laboratory specimens taken (if required)?	X	

Indicator	Date 1	Date 2	Interval
Interval between notification of district [date 1] and district field investigation conducted [date 2] (Target: within 48 hours)	<i>13 August</i>	<i>20 August</i>	<i>7 days</i>
Interval between sending specimens to the lab [date 1] and receipt of results by the district [date 2]	<i>13 August</i>	<i>16 August</i>	<i>3 days</i>



(Target: 3-7 days, depending on type of test)			
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### Outbreak response:

Indicator	Date 1	Date 2	Interval
Interval between notification of outbreak to district [date 1] and concrete response by the district [date 2] (Target: within 48 hours of notification)	13 August	20 August	7

### Evaluation and Feedback:

Indicator	Date 1	Date 2	Interval
Interval between end of the outbreak [date 1] and finalization of outbreak report with case forms/line list sent to national level [date 2] (Target: 2 weeks)	15 September	20 September	5

Indicator	Yes	No
Did the outbreak management committee meet to review investigation results?		Unknown
Was feedback given to health facilities and community?	X	

### V. Evaluation of other aspects of the response

**Including community involvement, partner participation, one health aspect, when were the different levels notified, when did those levels respond etc**

*Answers could include points such as:*

- *The community was able to communicate suspected cases of Typhoid fever to the health facility which was able to report them to the district.*
- *The health facility had treatment protocols posted in the inpatient and outpatient departments for easy access by the health care workers.*
- *The district did a good job communicating the outbreak to neighboring villages so that they could conduct active case findings.*
- *The RRT did a thorough investigation of the risk factors for Typhoid fever in the village and took an appropriate response by initiating a WASH project*

**VI. Interpretations, discussion, and conclusions (in our opinion, do you think the investigation and response went well? What aspects do you think require improvement? What are the key lessons learnt from this outbreak?)**

*Answers could include points such as:*

- *The outbreak response in this health facility was very fast, and the facility had all of the resources and information that they needed to treat and record cases and collect and ship specimens.*
- *The lab responded quickly with confirmation, indicating that they have adequate supplies and skills to conduct specimen testing.*
- *The outbreak response by the district was surprisingly slow, considering the timeliness of the rest of the outbreak activities. The interval between the district being alerted to the suspected cases of Typhoid fever and concrete action (investigation) by the district was 7 days instead of the target interval of 48 hours.*
- *This response covered the majority of the indicators from the IDSR guidelines and met many of the target intervals for timeliness. The health facility, lab and district demonstrated good communication for reporting suspected and confirmed cases. The district performed a thorough job investigating and responding to the outbreak at the community level. Feedback was given to the village and health facility following the investigation.*

What information is missing that could help you complete this form?

*Answers could include points such as:*

- *We do not know if the district EPR committee met to review the investigation results.*

## **VII. Recommended public health actions:**

- **Community level:**
  - *The RRT initiated appropriate public health actions by performing immediate treatment of cases and initiating WASH project intervention, including information for villagers on the spread of Typhoid fever.*
  - *The village chief could hold a meeting to stress the importance of good hygiene practices and safe food preparations and ways that people can do that around their homes.*
  - *Community health workers can perform active case surveillance to ensure that cases aren't missed after the outbreak.*
  - *Additional public health action could include supplying bed nets for additional mosquito protection.*
- **Health Facility:**
  - *The health facility could provide health talks in the outpatient department on risk factors for Typhoid fever and other food and waterborne diseases. They could provide information on how people can practice good hygiene to avoid transmission of the bacteria and supply free chlorine for the newly built hand pump.*

- **District:**
  - *The district can create a campaign to teach people about the risk factors for food and water-borne diseases, such as open defecation near water sources. One major point is that unsafe drinking water and open defecation can cause diseases that could be more fatal than typhoid fever.*
- **Region:**
  - *The provincial level can assist the district in creating the campaign about food and water-borne diseases and help disseminate the campaign materials around the province.*
  - *The province can review its policy around safe drinking water and ensure that districts are supplied with adequate resources for carrying out appropriate WASH interventions.*

**Points to remember:**

1. Understanding alert and epidemic thresholds will help you know when to investigate an outbreak;
2. Characterize outbreak in terms of person, place and time;
3. Document all of the rumors, reports and verified information about an outbreak;
4. Assemble an outbreak investigation team and consider all of the logistics that will need to be taken care of so that they can do their jobs, i.e., which vehicles can they use, what resources are available to them for fuel, food, etc. Who will they contact at the outbreak site?
5. Remember the one-health approach to outbreak investigation and response;
6. Analyze the investigation results to determine what caused the outbreak or event and decide if there is immediate action that can decrease the severity of the effect;

Prepare an outbreak report to submit to the National Level (Ministry of Health)

## Annex 6. Presentation on Investigate a suspected outbreak or other public health events of concern

### INTRODUCTION

- i. The results of an investigation of the causes of an outbreak or other public health events lead to identification and assessment of people exposed to the disease or affected by the unusual health event.
- ii. The investigation provides relevant information for taking immediate action and improving longer-term prevention activities.
- iii. The steps for conducting an investigation of a suspected outbreak or other acute health event can also be used to investigate other public health problems in the district such as detection of an increase in a chronic or non-communicable disease.

2

### Learning Objectives

- This module will describe and enable you acquire and practice the skills to:
  - i. Decide to investigate an outbreak
  - ii. Verify and report an outbreak or public health event
  - iii. Characterize the outbreak (describe what is happening)?
  - iv. Plan to conduct a response
  - v. Analyze the investigation results to determine the cause of the outbreak or event
  - vi. Prepare an outbreak report

3

### Contents and Method of Modules 6

- This module comprises of five (5) exercises which can be found in the Technical Guidelines.

4

### Points to Remember

1. Alert thresholds will help you know when to investigate an outbreak
2. Document all of the rumors, reports and verified information about an outbreak
3. Assemble an outbreak investigation team and consider all of the logistics that will need to be taken care of so that they can do their jobs
4. Analyze the investigation results and decide if there is immediate action needed
5. Prepare an outbreak report to submit to the County/National Level
6. All outbreak should be reported within 24hours to the next level and responded to within 48hours

5

Investigate a suspected outbreak or  
other public health events of concern

Module 6



6

Thank You

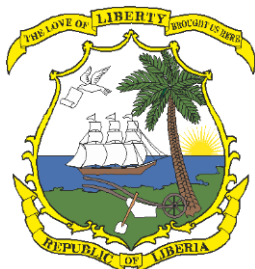
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# MODULE 7

## Preparedness and response to outbreaks and other public health events

<b>Module facilitation time</b>	2 Hours
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: 30 Mins
<b>Group Work Exercises</b>	<ol style="list-style-type: none"><li>19. Exercise 1: Composition, Roles and Responsibilities of CEPRC and CRRT/ DRRT</li><li>20. Exercise 2: Identifying essential components of CEPRC, DRRT and RRT</li><li>21. Exercise 3: Activation and deactivation of DRRT and CRRT</li></ol>
<b>Logistic Requirements</b>	Flip Charts <ul style="list-style-type: none"><li>○ Paper glue</li><li>○ Markers</li><li>○ Tape</li><li>○ Pens</li><li>○ Post it</li><li>○ Sheets</li><li>○ Scissors</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ EPR Plan</li><li>○ County Specific EPR Plan</li></ul>

Adapted October 2016



## **7.0 Introduction**

*Note to facilitator: National and county Epidemic Preparedness and Response (EPR) plans have been developed and county Rapid Response Team (RRT) trainings have been conducted. You may not need to spend much time on this topic but to emphasize that EPR is part of IDSR (it is an expansion of the “R” in IDSR) and is included in the surveillance monitoring indicators at all levels.*

*Introduce Module 7 with a brief presentation based on Section 5 and 6 of the National IDSR Guideline (note this is module is a combination of two sections of the guidelines). You may use the Power Point presentation or the facilitator’s guide.*

*Emphasize these points in your presentation:*

- *A public health emergency such as an outbreak or public health event calls for an immediate response.*
- *Being prepared to detect and respond to such an event is an essential role of the county or district*
- *This module describes steps for organizing county/district preparedness and response activities*
- *Preparedness activities should take place throughout the health system and may be guided by the county EPR plan and ultimately by the national EPR plan.*
- *The EPR plan should address the roles and responsibilities for national and county epidemic preparedness and response committees and Rapid Response Teams at the national, county, and district levels.*
- *Emphasize key activities to be implemented when responding to outbreaks\* \* \* \**

*Ask a participant to read out the following learning objectives to the group.*

### **7.1 Learning objectives:**

1. Identify functions of the County Epidemic Preparedness and Response Committee.
2. Define the roles and responsibilities of a county/district rapid response team.
3. Become familiar with the prepositioning and monitoring of contingency stocks.
4. Understanding response activation, coordination and key activities.

## **7.2 Organizing and Coordinating a Public Health Response**

### **7.2.1 EPR**

*Ask a participant to read this to the rest of the class*

- *County EPR committees (CEPRCs) are coordinating committees composed of technical and non-technical members from health and other sectors (see Annex 5A on page 105-09 of the IDSR technical guidelines). The role of the EPR Committee is to develop and oversee the implementation of emergency preparedness strategies, action plans, and procedures.*

- Develop a county epidemic preparedness and response (EPR) plan that accounts for all potential emergencies including disease outbreaks and detection of other emergent public health events or hazards (refer to pages 51 and 52 IDSR Technical Guidelines).
- County and district Rapid Response Team (RRT): The county and district RRT work closely with their counterparts at the national level to plan and monitor the implementation of the EPR plans. Review the roles and core functions of the district and county RRTs as stated in the IDSR Technical Guidelines (page 53 – 54).
- Support the procurement, pre-positioning and monitoring of emergency material stockpiles within the county (see Annex 5B p 110 for list of supplies for responding to outbreak).
- When RRT is activated the following key activities should occur: RRT orientation or training, clear individual and team responsibilities, mobilize logistical support
- Response coordination includes partner mapping and providing partners with TORs and expected deliverables
- Monitoring response to the outbreak is key for control
- Situational Reports (SitRep) provide periodical progress reports
- Coordinate the post-emergency evaluation and plan to disseminate findings with the affected communities.

### **7.2.2 Rapid Response Teams**

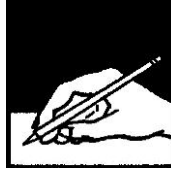
*Notes to facilitators:*

*Brainstorm on composition and functions of Rapid Response Teams Composition and roles and responsibilities of Rapid Response Teams*

- A Rapid Response Team is a technical, multi-disciplinary team that is readily available for quick mobilization and deployment in case of a suspected or confirmed outbreak.

The RRT functions include:

- Prepare outbreak investigation kits (includes PPEs, disinfectants, specimen collection containers, transport media, triple packaging material, specimen carriers, etc)
- Ensure timely investigation and verification of rumors and reports of outbreak and other public health events
- Propose appropriate strategies and control measures including risk communications activities.
- Coordinate rapid response actions with partners and other stakeholders
- Initiate the implementation of the proposed control measures
- Prepare detailed investigation reports
  - Contribute to the final evaluation of the outbreak response.

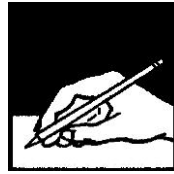


### Exercise 1

Ask the participants to identify key differences between the functions of the CEPRC and the county/district Rapid Response Team (CRRT/DRRT)

*(This exercise only requires 10 minutes)*

- *Be sure to emphasize that the CEPRC is a planning and review board that creates and monitors the county epidemic preparedness and response plan; they should be involved in policy creation, logistical planning, monitoring and evaluation.*
- *The DRRT/CRRT goes to the field and investigates rumors and responds to outbreaks, and once over prepares final reports. Their role includes providing the planning committees with field-based statistics, laboratory results and other information that will directly inform public health action.*



### Exercise 2

In this exercise, the participants are expected to identify essential components of an epidemic preparedness and response plan, composition and function of the CEPRC and Rapid Response Team. Read the case study and then answer the questions that follow.

*(Allow 20 minutes to complete exercise 2).*

#### **Prepare to Respond to outbreaks**

Over the last three years, your county has experienced outbreaks of EVD, Lassa fever, cholera, and measles. These diseases resulted in many deaths. As a result of this, the Department of Disease Prevention and Control has requested the County Health Team to initiate preparedness activities for prevention, early detection and response to future outbreaks. As a member of the County Health Team, the County Health Officer has appointed you as County EPR focal person and requested that you coordinate the preparedness activities for the county.



1. Does your county have an Epidemic preparedness and response plan? If yes, what are the essential components of the plan?

- *See page 51-52 of the IDSR technical guideline.*
- *Here it would be good to actually review the county plan if readily available so everyone is familiar with it*

2. Is there an epidemic preparedness and response committee in your county? If so, who are the members? Is this in line with the IDSR recommended committee members?

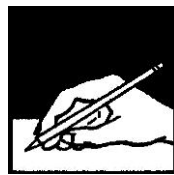
- *See Annex 5A on page 105-09 of the IDSR technical guideline.*

3. Is there a rapid response team in your county and district? If so, what is the composition of the team?

- *See page 53 of the IDSR technical guideline.*

4. Is there contingency stock available? If so, what are the available supplies?

- *See Annex 5B on page 110 of the IDSR technical guideline.*



### **Exercise 3**

In this exercise, the participants are expected to identify RRT roles and responsibilities, RRT criteria for activation, be familiar with measles case definition and outbreak response. Read the case study and answer the following questions. ( 30 minutes per case scenario)

#### **Case scenario 1:**

On the 8th October 2015, a suspected Ebola Virus Disease outbreak occurred in Zorzor District, Lofa county, with the epi-center of the outbreak was reported to be predominantly in Fissebu, a remote village north of Zorzor municipality.

The illness was characterized by acute onset of fever, severe muscle pains and bleeding from multiple orifices. At the time of reporting, five people, including two students, have died from related symptoms.

Due to the urgency, the CHO immediately sent a response team to the field to investigate the outbreak and initiate outbreak control measures.

1. Which rapid response team should be activated and why?

*Answers can include:*

- *The DRRT or CRRT should be activated; both answers may be correct based on analysis of the case;*
  - *The DRRT are the first responders in this case, they are already present in the district and can mount an early response.*
  - *With a suspect EVD outbreak resulting in five deaths - this implies an exponential increase in contacts within the community including the schools, thus points to a large outbreak which will most probably have overwhelmed the DRRT. Consequently, the CRRT should be activated to provide additional support.*

2. What will be the roles and responsibilities of the RRT?

*Please see IDSR technical guidelines pg 53*

*Answers can include:*

- *Investigate and verify rumours and reported outbreaks and other public health events*
- *Propose and initiate appropriate strategies and control measures in the event of an outbreak*
- *Coordinate rapid response actions with partners and other agencies (including lab testing)*
- *Establish appropriate and coordinated risk communications messaging system through a trained spokesperson*
- *Conduct on-going monitoring and evaluation of effectiveness of control measures through continuous epidemiological analysis of event*
- *Prepare detailed investigation reports*
- *Contribute to on-going preparedness assessments and the final evaluation of any outbreak response.*

3. What personnel should the team compose of and why?

*Core functions see Pg 53 of the IDSR technical guidelines*

*Answers can include:*

- *Coordination–Team Lead*
  - *Overall coordination activities by DHO*
- *Surveillance and epidemiology*
- *Case management, including Infection Prevention and Control (IPC) implemented at HCF level by OIC*
- *Laboratory*
- *Environmental Health, including WASH and DBM*
- *Health promotion/Social Mobilization*
- *Psychosocial Support(PSS)*
  - *Logistics*

4. What supplies will the RRT need for this response?

*Refer to IDSR technical guidelines Annex 5B pg 110*

5. It has been confirmed by laboratory results that this is an Ebola virus disease outbreak. What are the key control measures that should be implemented?

*Refer to the IDSR technical guidelines pg 57*

*Answers can include:*

- *Strengthen case management and infection control measures*
- *Provide training and update health staff skills*
- *Enhance surveillance during the response*
- *Engage with community leaders and inform and educate the community to ensure a dialogue about events, fears, and actions associated with the outbreak.*
- *Ensure safe disposal of infectious waste*
- *Ensure safe and dignified burial and handling of dead bodies*
- *Ensure access to safe water*
- *Reduce exposures to environmental hazards*

*Each of these response activities are detailed in **Annex 6A**.*

## Case scenario 2:

In the middle of the rainy season, a gCHV reports three suspected measles cases, from two households in two adjacent districts within a three-week period. The Health Facility OIC verifies the suspect case, and reports her findings to the DSO.

1. Does this constitute a measles outbreak? Why or why not?

*Refer to Annex IA (Case definitions) on pg. 77 of the IDSR technical guidelines*

- *Answer: No this is not an outbreak; it however meets the alert threshold.*
  - *Alert Threshold: 1 suspected case in a district per week.*
  - *Action/epidemic threshold: 5 or more suspect cases OR 3 or more confirmed cases in a district in a month*

2. Should a RRT be activated in this case? Why or why not?

*Answers can include:*

- *No, a RRT should not be activated for an alert case.*
- *However, if the cases are confirmed, or the number of cases reaches the action/epidemic threshold then a response team can be activated based on the scale and magnitude of the outbreak.*

3. What response activities should be conducted?

*Refer to the IDSR technical guidelines annex 9I (Measles) pg.169 Respond to alert threshold*

*Answers can include:*

- *Report suspected case to the next level.*
- *Collect blood sample for confirmation*
- *Treat cases with oral rehydration, vitamin A, and antibiotics for prevention of bacterial super-infection. Use airborne isolation precautions where feasible.*
- *Investigate the case to identify causes for outbreak.*

### Case scenario 3:

A 26-year-old female presents at a health facility with complaints of fatigue, joint pain, vomiting, bloody diarrhea and a temperature of 39.5 degrees.

The patient provides the following information: the illness began 2 days ago, and has been getting worse. She has been taking ACTs for malaria but the fever is not responding to treatment. No one else at home is sick, however ten days ago her grandmother who lived in another village, visited and became sick whilst on the visit. Upon returning to her village, the grandmother died. Rumors are now circulating of a disease in the grandmother's village. People who have the disease are experiencing fever, vomiting, body aches, and red eyes. The Health facility suspects EVD.

1. What immediate control measures should be put in place at the health facility?

*Answers can include:*

- *First screener should isolate the patient and initiate symptomatic treatment.*
- *The screener should inform the OIC who will then alert the DSO that a suspect case of EVD has presented at their facility and is currently being managed in temporary holding/isolation.*
- *The OIC ensures that specimen is properly collected and transported for lab testing.*
- *The OIC should fill in the case alert form and initiate investigation & contact line listing*

2. What response activities should be put in place by the DSO?

*Answers can include:*

- *The OIC/DSO start symptomatic treatment for the patient*
- *The OIC/DSO ensures that specimen is collected and sent for lab testing.*
- *The DSO verifies the suspect case and ensure case alert is appropriately filled.*
- *The DSO will inform the DHO and CSO of the suspect case.*
- *The DHO will verify the suspect case and notify the CHO while awaiting lab results.*
- *The DHT will begin initial investigation and ensure supplies are available at the HF.*

3. The RT-PCR result return positive. What will be the appropriate action for the district Health Team?

*Answers can include:*

- *Where required, the DHO will activate the DRRT in consultation with the CHO.*

- *The DRRT is expected to take all appropriate actions upon arrival and to thoroughly investigate the case and ensure all contacts have been line listed.*
- *A Precautionary observation plan for contacts and community entry plan should be described.*
- *The health facility and DRRT should take the appropriate measures to transfer and isolate the patient to an isolation unit.*
- *Ensure the health facility is properly disinfected.*
- *The DRRT should continue appropriate core functions including, IPC measures, WASH activities in the affected communities,*
- *The DRRT will conduct thorough case investigations and performed community awareness campaigns in the patient's home village.*

4. What will be the appropriate action for the County Health Team?

*Answers can include:*



- *The county Health officer will inform the DPC at National level of the confirmed case and provide regular updates on response actions.*
- *The county Health officer will activate the CRRT to provide additional support to the DRRT as required.*
- *The county Health officer will activate the IMS for the EVD response. When all relevant response pillars are active and capacity to respond is established, the RRTs will be deactivated.*
- *The county Health officer will request national support if the county response capacity is overwhelmed.*

**Points to remember:**

1. Adequate county preparedness requires the following: an active CEPRC, an updated county EPR plan, trained DRRT/CRRT, and prepositioned stock. Remember, failing to prepare is preparing to fail and surprises are great for the unprepared!
2. Being appropriately prepared can stop further transmission and hence reduce the number of deaths in your county when an outbreak occurs.
3. Establish an epidemic preparedness and response committee to increase communication between stakeholders before, during and after an outbreak.
4. Develop an epidemic preparedness and response plan that will strengthen your ability to respond to an outbreak
5. Maintain and pre-position proper stocks of drugs, vaccines, reagents and supplies. This will assist everyone else in your health system to do their jobs well. Avoid misuse of the stockpiles.
6. Effective coordination of an outbreak is essential to ensure a successful response.

## Annex 7. Presentation on Preparedness to respond to Outbreaks and other Public Health Events

Preparedness: Prepare to Respond to Outbreaks and Other Public Health Events  
Module 7



1

### Learning objectives

- Identify functions of the County Epidemic Preparedness and Response Committee.
- Describe the essential components of an epidemic preparedness and response plan.
- Define the roles and responsibilities of a county and district rapid response team.
- Identify the steps to setting up, prepositioning and monitoring of contingency stocks.
- Explain the importance of the steps involved in risk mapping for public health events.
- Understanding response activation, coordination and key activities.

2

### Contents and Method of Modules 7

- This module comprises of three (3) exercises which can be found in the Technical Guidelines.

3

### Points to Remember

- Adequate county preparedness requires the following: an active CEPRC, an updated county EPR plan, trained DRRT/CRRT, and prepositioned stock. Remember, failing to prepare is preparing to fail and surprises are great for the unprepared!
- Being appropriately prepared can stop further transmission and hence reduce the number of deaths in your county when an outbreak occurs.
- Establish an epidemic preparedness and response committee to increase communication between stakeholders before, during and after an outbreak.
- Develop an epidemic preparedness and response plan that will strengthen your ability to respond to an outbreak
- Maintain and pre-position proper stocks of drugs, vaccines, reagents and supplies. This will assist everyone else in your health system to do their jobs well. Avoid misuse of the stockpiles.

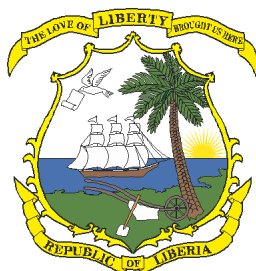
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# MODULE 8

## Monitor, Evaluate and Improve Surveillance and Response

<b>Module facilitation time</b>	2 Hours
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: 1 hr 10 Mins
<b>Group Work Exercises</b>	22. Exercise 1: Sources of information (20 mins.) 23. Exercise 2: Calculation of timeliness and completeness (30 mins.)
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Sheets</li><li>○ Flip Charts</li><li>○ Paper glue</li><li>○ Post it</li><li>○ Markers</li><li>○ Pencils</li><li>○ Sharpeners</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ Community Event Based Surveillance</li></ul>

Adapted November 2016





## **8.0 Introduction**

Ask the participants to open their copy of the IDSR Matrix of the National Technical Guidelines, Table 2 on page 23. Point to the fourth column. Show participants the column called “Evaluate”. In this module, as with the entire course, they will focus on their appropriate level e.g health facility/district or county level. Ask a participant to read the section “Evaluate” on their level as above row to the entire group.

*You may use the power point presentation or facilitator’s manual alone.*

Emphasize these points in your presentation:

- Monitoring of surveillance and response systems refers to the routine and continuous tracking of the implementation of planned surveillance activities (for example, reports are received on time).
- Periodic evaluation (for example annually) assesses whether surveillance and response objectives have been achieved.
- Both monitoring and evaluation are used to improve surveillance and response.
- Use the monthly monitoring data to do an evaluation at the end of the year.

Questions to help evaluate include:

- Are surveillance objectives for existing activities being met?
- Was surveillance data used for taking public health action?
- Did surveillance, laboratory and response activities have an impact on the outcome of health events in the district?

\* \* \* \*

Ask a participant to read the learning objectives to the group.

## **8.1 Learning objectives**

This module will describe and enable you to:

1. Use core indicators for integrated disease surveillance and response at different levels of the surveillance system.
2. Plan the monitoring and evaluation of integrated disease surveillance and response training.

## **8.2 Identify targets and indicators**

Present information on identifying targets and indicators for evaluating an IDSR training program. Explain that participants can read this information in the Technical Guidelines. The chart of core indicators for the various levels can be found in the IDSR guidelines starting from page 22.

Emphasize these points in your presentation:

- Using indicators is a method for measuring the extent of achievement for a particular program or activity.
- An indicator can be developed to measure the proportion or percentage of facilities that are reporting. This proportion is then compared with the desired goal or target, and can be used to evaluate progress and, therefore, the quality of the service or activity.
- You will need to list possible indicators to measure at different levels. These may be indicators that relate to national goals and indicators, or to specific plans for improving integrated surveillance and response activities at various levels.
- Select the indicators that are most relevant at various levels to plan for improving surveillance this year, and that will provide information that the county can use.

Selected indicators are likely to be the following:

- Indicators for measuring quality of surveillance in general.  
For example, to evaluate timeliness and completeness of reporting, select as an indicator the percentage of health facilities that reported routine information on time.
- Indicators for measuring quality of surveillance for specific diseases or public health events.  
For example, to monitor response to surveillance data about meningitis, select as an indicator the percentage of health facilities where meningitis outbreaks were detected -- that is, the rate was more than 15 suspected cases per 100 000 population -- and which were laboratory confirmed.
- All countries must also report on indicators for monitoring progress with the International Health Regulations.

*Review the list in the National Technical Guidelines, “Indicators for monitoring performance of core functions of IDSR”, Annex 8A. As participants to go around the room and each read an indicator out loud. Do the same for the IHR indicators on the respective pages.*



### Exercise 1

*Notes to Facilitator:* The table below was extracted from Annex 8A of the National Technical Guidelines. It is pre-filled with data on the indicator, its purpose, the numerator, denominator and source of information.

\* \* \* \*

*In Part A, you will fill in missing information about sources of information for monitoring data and suggestions for how often to calculate an indicator.*

*In Part B, you will answer questions about your own district.*

*In the table below, the first four columns have been filled in. You will work in pairs or a small group of 3 to review the indicators and complete the last two columns.*

### 8.3 Core indicators at the district level

Every group should review their assigned indicator carefully including information about the numerator and denominator. Then answer the following questions:

- a) Describe how you will extract the data from the sources of information in order to calculate the indicator.
- b) Suggest how often you think the data should be collected and analyzed.
- c) Describe who should be responsible for collecting the data and calculating the indicator at your level.
- d) In the table below, the first four columns have been filled in. You will work in pairs or a small group of 3 to review the indicators and complete the last two columns. Fill in the blank spaces for your assigned indicator in the table on the next 3 pages.

**Table 6.1: ANSWER. Monitoring the IDSR core indicators at the district level**

Indicator	Purpose	Reporting Levels	Disaggregation levels	Numerator	Denominator	Source of information	Target	Frequency of Data Collection
Attack rate for each outbreak of a priority disease	Helps to identify the population at risk and efficacy of interventions; Core Indicator 10	National	Administrative levels (National, County, District, etc.), Disease type, Period / outbreak	Number of new cases of an epidemic-prone disease that occurred during an outbreak	Number of population at risk during the outbreak	Numerator: Outbreak investigation report with line lists or case-based forms. Denominator: Demographic data about the county using population data	Will vary, depends on disease	Quarterly, or more frequently depending on the situation
Case fatality rate for each disease reported	Measures quality of case management; Core Indicator 9	National	Administrative levels (National, County, District), Disease type, Period / outbreak	Number of deaths from each of the epidemic-prone diseases	Number of cases from the same immediately reportable diseases	Routine reports and outbreak investigation reports	Depends on disease	Quarterly
Percentage of new / re-emerging health events responded to within 48 hours as per IHR requirements	Measures the timeliness and quality of response to outbreak; Core Indicator 8	County, National	Type of health event; administrative levels (National, County, District, etc.),	Number of new / re-emerging health events responded to within 48 hours as per IHR requirements	Total number of cases of new / re-emerging health events notified/reported	Outbreak investigation reports; Supervisory reports	Will vary depending on the events	Quarterly
Percentage of counties with funded outbreak preparedness and response plans	Measures capacity of counties to prepare for outbreaks; Investment Plan Indicator	County	Number of counties with funded outbreak preparedness and response plans	Total number of counties	Budgetary information	100%	Quarterly	Percentage of counties with funded outbreak preparedness and response plans
Proportion	Assesses	County	Number of	Total	Supervisory	100%	Semi-	Proportion

n of counties with functional RRTs having conducted outbreak simulation or response in the past 6 months	the functionality and readiness of RRTs in all counties		counties with functional RRTs having conducted outbreak simulation or response in the past 6 months	number of counties	reports		annually	n of counties with functional RRTs having conducted outbreak simulation or response in the past 6 months
Proportion of cases of each priority disease with information on community referral	Measures the proportion of cases detected through CEBS activities	District	Proportion of cases of each priority disease with information on community referral	Total number of cases of each priority disease	Line lists	80%	Quarterly	Proportion of cases of each priority disease with information on community referral

<b>Indicator</b>	<b>Purpose</b>	<b>Numerator</b>	<b>Denominator</b>	<b>Source of information</b>	<b>How often do you calculate this indicator?</b>
<b>1. Proportion of health facilities submitting surveillance reports on time to the district</b>	Measures the timeliness of submission of surveillance reports	Number of health facilities that submitted surveillance reports on time to the district	Number of health facilities in the district	<i>Monitoring chart for timely submission of report<sup>2</sup></i>	<i>Monthly</i> <i>Annually</i>
<b>2. Proportion of cases of diseases targeted for elimination, eradication and any diseases selected for case-based surveillance reported with case-based forms or line lists (AFP, measles, yellow Fever, Guinea worms, NNT)</b>	Measures reporting of surveillance data with detailed information to use for further analysis	Number of cases of diseases targeted for case-based reporting in the district that are reported with case-based forms or line list	Total number of cases of targeted diseases selected for case-based reporting that occurred in the district	<i>Routine summary reports and case-based or line listing reports for diseases selected for case-based reporting</i>	<i>Quarterly</i> <i>Annually</i>
<b>3. Proportion of suspected outbreaks of epidemic-prone diseases notified to the higher level within 2 days of surpassing the epidemic threshold</b>	Measures use of data and thresholds for early detection of outbreaks and timely reporting at the local level	Number of suspected outbreaks of epidemic-prone diseases notified to the next level within 2 days of surpassing the epidemic threshold	Number of suspected outbreaks of epidemic-prone diseases in the district	<i>Log of suspected outbreaks and rumors</i> <i>District analysis book or other routine analysis tool</i>	<i>Annually</i>
<b>4. Proportion of priority diseases for which a current line</b>	Measures the practice and capacity of the	Number of selected diseases (at least malaria	Total number of selected diseases with	<i>Indicator monitoring chart</i>	<i>Quarterly</i> <i>Annually</i>

<sup>2</sup> A chart for monitoring district indicator performance is in Annex 5.

<b>Indicator</b>	<b>Purpose</b>	<b>Numerator</b>	<b>Denominator</b>	<b>Source of information</b>	<b>How often do you calculate this indicator?</b>
<b>graph<sup>3</sup> is available.<sup>4</sup></b>	district health team to analyze surveillance data	and meningococcal meningitis in district at high risk for meningitis) for which a line graph is available and current	a line graph (at least malaria and meningococcal meningitis if district is at high risk for meningitis)	<i>District analysis book</i>	
<b>5. Proportion of health facilities that have current trend analysis (line graphs) for selected priority diseases</b>	Measures the practice and capacity of the health facility team to analyze surveillance data	Number of health facilities that have current trend analyses for selected priority diseases	Total number of health facilities in the district	<i>Supervisory report</i> <i>Health facility data analysis tools</i>	<i>Quarterly</i> <i>Annually</i>
<b>6. Proportion of reports of investigated outbreaks that include analyzed case-based data</b>	Measures availability of additional variables for further analysis	Number of outbreak investigation reports that include case-based data	Total number of outbreak investigation reports conducted in the district	<i>Investigation report</i> <i>Epidemic curve</i> <i>Map</i> <i>Person analysis table</i> <i>Line lists or case-based reporting forms</i>	<i>Annually</i>

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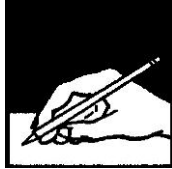
<sup>4</sup> “Current” in this indicators means that the line graph display should reflect data within the past three months from the day of the assessment.

<b>Indicator</b>	<b>Purpose</b>	<b>Numerator</b>	<b>Denominator</b>	<b>Source of information</b>	<b>How often do you calculate this indicator?</b>
<b>7. Proportion of investigated outbreaks with laboratory results</b>	Measures capacity of laboratory to confirm diagnosis and involvement of laboratory in surveillance activities	Number of investigated outbreaks with laboratory results in a given time period	Total number of investigated outbreaks that occurred in a given time period	<i>Log of suspected outbreaks and rumors</i> <i>Laboratory reports</i> <i>Outbreak investigation reports</i>	<i>Annually</i>
<b>8. Proportion of confirmed outbreaks with a nationally recommended public health response</b>	Measures capacity of the district to respond to outbreaks	Number of confirmed outbreaks with a nationally recommended response	Number of confirmed outbreaks in the district	<i>Log of suspected outbreaks and rumors</i> <i>Outbreak investigation reports</i> <i>Supervisory reports</i>	<i>Annually</i>
<b>9. Case fatality rates for outbreaks of priority diseases</b>	Measures quality of case management	Number of deaths from each of the outbreak diseases	Number of cases from the same outbreak due to that disease	<i>Routine summary report</i> <i>Outbreak investigation report</i>	<i>Per outbreak</i>
<b>10. Attack rate for each outbreak of a priority disease</b>	Helps to identify the population at risk and efficacy of the intervention	Number of new cases of an epidemic-prone disease that occurred during an outbreak	Number of population at risk during the outbreak	<i>Demographic data about the district</i> <i>Outbreak investigation report with line lists or case-based forms</i>	<i>Per outbreak</i>



**Part B:**

1. Review the sources of data you recorded in the table. Do you have these sources available in your district?
2. If not, how do you collect information?
3. What are the two specific actions you would need to do to improve the availability of sources?



## Exercise 2

*Notes to Facilitator:* This exercise may be done individually and then checked in a small group. This will allow participants to share the work of calculating the timeliness and completeness proportions for each reporting site. Groups can also discuss the questions and respond as a group.

\* \* \* \*

### 8.4 Evaluate performance in the district

1. Use the information in the table on the next page to calculate the timeliness of reporting for each health facility in the district. Record your answer in the second to last column, labeled T/N (T means “on time” and N means “total number of reports”).

To calculate a proportion, use the equation below:

$$\frac{\text{Numerator: (Ex: \# of timely reports)}}{\text{Denominator: (Ex: Total \# of reports expected)}} \times 100 = \underline{\hspace{2cm}}$$

Next, calculate the completeness of reporting for each health facility and record the answer in the last column, labeled (N-W)/N. (N means the total number of reports and W means the number of reports not received).

#### Legend

T = arrived on time; L = arrived late; W = report not received; N= total number of expected reports

Country: Liberia District: Grand Kru Year: 2015

**Table 6.2: Timeliness and completeness of reports from reporting sites**

Name of health Facility	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	T/N	(N-W)/N
Rally Time Hospital	L	T	T	L	L	T	T	L	L	L	L	W		
Barclayville Health center	T	T	T	L	T	T	T	L	T	T	T	L		
Picniness Clinic	W	L	L	W	L	W	L	L	W	L	T	T		
Behwan Health center	T	T	T	T	T	T	T	L	T	T	L	T		
Gblebo Clinic	L	L	L	W	T	L	W	W	L	T	L	W		
Buah Health center	T	T	T	T	T	L	L	T	T	T	L	L		
Sass Town Health Center	T	T	T	T	T	L	T	T	T	T	T	T		
Nyankunkpo Clinic	W	W	W	W	W	L	L	W	L	W	W	L		

2. The WHO Africa regional target for timeliness of reporting is 80% (National level reporting is Monday by 12 mid-day). Which of the health facilities in Grand Kru County have reached the target?
3. The target for completeness is also 80%. List the health facilities that have reached or passed the target.
4. Why do you think these facilities have reached the target?

*Answers will vary and can include points such as:*

*Supervisors at higher level routinely request reports and provide timely feedback.*

*Health workers have relevant resources and training.*

5. Which health facility had the best timely reporting?

*..... had 92% on time reports. (11 out of 12 reports were on time.)*

6. Calculate the completeness of reporting for each health facility in the district.

*See answer sheet*

7. Which health facility is doing poorly on reporting?

8. What could cause the poor reporting?

*Answers will vary and can include points such as:*

- *Lack of training*
- *Workers turnover*
- *Lack of supervisory feedback*

9. What action should be taken to rectify the situation?

*Answers will vary and can include points such as:*

- *Conduct a supervisory visit to work with workers on identifying the problem and finding solutions.*



**Points to remember:**

1. Decide how activities will be monitored and evaluated during the development of the plans.
2. Monitor and revise plans.
3. Evaluate whether surveillance objectives have been achieved.

## Annex 8. Presentation on Monitor, Evaluate, Improve Surveillance & Response

Monitor, Evaluate,  
Improve Surveillance & Response

Module 9



1

Introduction  
Definition of terms

- Monitoring is the routine and continuous tracking of the implementation of planned surveillance activities
- Evaluation is the periodic assessment of whether surveillance and response objectives have been achieved
- Both are used to improve surveillance and response
- Use monthly monitoring data to do an evaluation at the end of the year

2

Contents and Method of Modules 9

- This module comprises of two (2) exercises

4

Learning objectives

This module will describe and enable you to:

- i. Use core indicators for integrated disease surveillance and response at different levels of the surveillance system.
- ii. Plan the monitoring and evaluation of integrated disease surveillance and response training.

3

Points to remember

1. Decide how activities will be monitored and evaluated during the development of the plans.
2. Monitor and revise plans.

- Evaluate whether surveillance objectives have been achieved.

5

Thank You

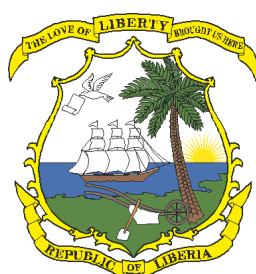
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# MODULE 9

## IDSR Risk Communication

<b>Module facilitation time</b>	2 Hours 30 Minutes
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: 30 Mins
<b>Group Work Exercises</b>	24. Task: Risk Communication Before, During and After (20min). plenary (20min) 25. Exercise 1: Liberia IDSR Risk Communication Coordination: (20min). plenary (20min) Exercise 2: Rumor management in risk communication (20min). plenary (20min)
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Sheets</li><li>○ Flip Charts</li><li>○ Markers</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ Liberia Ebola Emergency Response SOP</li><li>○ Liberia Epidemic Preparedness and Response (EPR) Plan</li></ul>

Adapted November 2016



## 9.0 Introduction

The 2014 Ebola outbreak in Liberia has so far demonstrated that communicating risk is critical to managing public health emergencies. Risk Communication is an integral part of every public health emergency response and an important component of the Integrated Disease Surveillance and Response (IDSR). Risk communication includes a range of strategies/activities implemented before, during and after a disease outbreak or a public health event. A risk can be considered as a probability of something bad happening when people are exposed to a hazard. Communication is effective transmission or exchange of information on risk, to improve perceptions and promote informed decision making.

Accordingly, risk communication may serve to → create awareness on hazards and risks; → promote perceptions of risks and management measures; → promote appropriate actions during events; → warn and trigger action to impending and current events; → reassure the audience (to reduce anxiety or ‘manage’ outrage); → improve relationships (build trust, cooperation, networks); → enable mutual dialogue and understanding; → involve stakeholders in decision making → promote adoption of protective behavior/practices and build resilience

Risk Communication uses a mix of communication strategies including Health Promotion, Public communications, social mobilization and community engagement.

### 9.1 Purpose of Module

To build capacity of responders at national and county level on risk communication and guide them on its implementation before, during and after an outbreak within the context of IDSR.

*Ask a participant to read aloud these learning objectives to the group.*

### 9.2 Learning objectives

This module will describe and enable participants to:

- Discuss the importance of risk communication in relation to IDSR
- Describe the key activities of risk communication before, during and after an outbreak
- Demonstrate the application of risk communication in the different situations.

### 9.3 What is risk communication?

- *Ask participants to explain in their own words the meaning of risk communication*
- *Write their ideas on a flip chart.*
- *Read out to the participants the WHO definition of risk communication stated below*
- *Link their ideas with the definition to enable them understand the concept*

**WHO definition: Risk communication** refers to the real-time exchange of information, advice and opinions between experts or officials and people at risk, to empower them to take informed decisions to mitigate (reduce) the effects of the threat.

- Risk communication can also be described as a means of sharing information timely between health experts and people at risk to empower them to prevent themselves, their families and community from hazard (danger) and any disease outbreak.  
*(Emphasis should be made on the timeliness of communication which is aimed at informing communities about any risks and addressing their concerns as quickly as possible and with as little social disruption as possible).*

*Task: Divide the participants into three groups and ask them to discuss Risk Communication activities that are carried out before, during and after an outbreak (20 min)*

#### **9.4 Routine Communication (Communication before an outbreak)**

- *Ask participants to brainstorm on risk communication activities that should be carried out before an outbreak*
- *Let them write down their ideas on flip chart*
- *Let them present during plenary the list of activities that are conducted before an outbreak and why they are carried out*
- *Discuss with participants and probe for more ideas from the rest of the class and agree on risk communication activities conducted before an outbreak. (These should bring out the linkage with surveillance and other IDSR pillars and community resilience building).*

Disease outbreak occurs suddenly, spread rapidly and have no geographical boundaries. In order to address the unexpected, preparations is vital in risk communication. Before an outbreak occurs here are key things to consider:

- Data being collected routinely by epi surveillance teams is important in identifying potential risks to the communities (Early warning bulletins, weekly surveillance reports, HMIS). Establish a link with these teams to be on their mailing list or meetings.
- Monitor the health facility records, monitor disease trends and identify the risk factors
- Monitor weather/seasonal changes and alert communities of potential risks during these events.
- Prepare SOPs for risk communication, develop a risk communication plan, messages and materials addressing potential risks e.g. Cholera prevention during a rainy season, global health alerts or disease outbreaks in neighboring countries
- Keep an updated inventory of available risk communication stakeholder/resources e.g. community resource persons, radio station managers/health journalists, partners and stakeholders.
- Establish or maintain coordination meetings and constantly provide updates on health issues in the district/county/community. e.g. Social mobilization meeting



## 9.5 Risk Communication during the response (During an outbreak)

- *Ask participants in this group to identify risk communication activities carried out during a disease outbreak*
- *Ask them to write down their ideas on a flip chart*
- *In plenary let them present their work to the rest of the class.*
- *Discuss with participants and probe for more ideas in the local context and agree on risk communication activities conducted during an outbreak and why they are carried out.*

Disease outbreaks are often accompanied with fear, panic and anxiety. People need to be kept informed. Here below are some activities when conducted effectively during outbreaks should reduce fear, panic and anxiety.

### **Rapid community assessment**

- *Within the first 24 hours, work with the response team to investigate the outbreak. You need to understand people's perceptions about the disease outbreak to inform your messages. (Conduct rapid assessment of community knowledge, perception, and practices in relation to the disease). Health promotion focal person*
- *Your assessment should consider the characteristics of the people affected by the disease or event (age, gender, location); Local name of the disease and solution or local treatment of the disease (below is rapid Assessment Tool)*
- *Identify stakeholders who include town chief, religious leaders, media, traditional leaders, teachers, schools, pen-pen riders, marketers, partners etc*
- *Notify partners and relevant stakeholders for coordination meeting within 24- 48 hours. Develop a risk communication response plan, budget and identify available resources needed to implement the planned activities and for the response.*
- *Meet with affected community leaders to identify solutions/response plan (show empathy)*
- *Review and revise messages and material that will address disease prevention and control as well as address the issues identified through the rapid assessment and any information gaps fueling rumors*
- *Train community responders (gCHVs) and deploy them for risk communication, awareness creation and monitoring community resistance, rumors etc*
- *Identify other channels to disseminate messages, posting IEC materials especially poster and banners in strategic places and air messages on media to promote community awareness, and positive actions. NB: materials should not be distributed without explanations. The responders should involve the community as much as possible to own these materials to avoid destroying them after they have been pinned up in public places, schools, places of worship etc.*
- *Monitor on a daily basis, provide feedback to communities and evaluate the impact of implemented activities (daily coordination meeting, feedback from community etc)*

## 9.6 Risk Communication after an outbreak (After response)

- *Ask participants to brainstorm in their group the risk communication activities implemented **after** an outbreak*
- *Let participants write down their ideas on the flip chart and present during plenary*
- *Discuss with the participants risk communication activities listed and probe for details on how they are implemented. Compare with the ideas listed in the facilitators manual that are conducted **after** a disease outbreak/disaster*
- *Conclude the session by summarizing the key points noted in all the three presentations on risk communication activities conducted before, during and **after** an outbreak and why they are important.*

### **Community exit strategy**

- Engage and inform community leaders about the end of the outbreak and scaling down of response activities and encourage sustainability of the good practices.
- Conduct meeting with the community leaders, partners and stakeholders on the scaling down of the outbreak risk communication response activities. (refer to the exit strategy tools provided)
- Thank the community for their contribution in the response which enable the outbreak to be contained. Facilitate the community to identify what interventions worked well and the key challenges.
- Ensure that the community identifies mechanisms and strategies to sustain good practices by the community and how future risks can be identified and mitigated.
- Conduct a rapid evaluation of the response outcomes, document findings and share reports with relevant authorities

## 9.7 Best practices for risk communication

*Emphasize to the participants the following best practices for risk communication*

1. **Establish Trust:** Communicate in ways that build, maintain or restore trust between the public and relevant stakeholders
2. **Announce the outbreak early:** To minimize impacts, communicate the information available even if you do not have all the facts than holding information before the public hears it from unreliable sources
3. **Be transparent:** To build trust, share timely information of a real or potential risk and its management, as well as emerging developments including the response
4. **Know and understand the public:** Understanding public perceptions, views and concerns is critical for effective communication and broader emergency management function it supports
5. **Plan in advance:** Early planning with the Risk Communication focal persons either at the national or county level is important

*Introduce this section and highlight the different aspects of effective communication outlined below*

### **9.8.0 Risk communication pillar involves:**

- a. Coordination
- b. Communication with affected communities
- c. Enhance public communication
- d. Rumor Management
- e. Monitor community compliance and resistance

*Ask participants to brainstorm the possible activities under each of them*

### **9.8.1 Coordination**

Response to disease outbreaks requires proper coordination of stakeholders since many get involved. This should be initiated within the first 24-48 hours to agree on the risk communication response plan, identify role and responsibilities to minimize overlap, confusion and to ensure that the response is targeted to the affected community as quickly as possible.

- Partner mapping and identification of roles during the response should be prioritized
- Review existing or develop a risk communication plan and coordinate its implementation
- Agree on the meeting schedule. It is desirable initially to meet on a daily basis but frequency reduces as the situation gets under control. Provide feedback to relevant levels depending on the status of the outbreak e.g. if you are at community level report to the district, if at district report to the county e.t.c.
- Review and harmonize messages and ensure the stakeholders communicate same messages and coordinate dissemination ( Usually messages are developed at national level but counties can translate into their dialects to ease communication)

### **9.8.2 Communication with affected communities**

Engaging communities in the response is very key. However the SOPs for engaging communities during disease outbreaks should be adhered to in order to avoid spreading infection. It is key to build trust. Don't promise what you will not be able to deliver. This will lead to mistrust by the community and will affect the communication efforts.

- Community entry protocol should be observed. Work with the community leadership to identify the community structures.

- Conduct regular meetings with community leaders to influence initiation and promoting community action. This will also help to build a good relationship with the community.
- Conduct rapid assessment of community knowledge, perceptions and practices.
- Provide regular feedback to the community on the response plans and progress. Remember to always appreciate their efforts/initiatives.

### **9.8.3 Enhance public communication**

Public communication through mass media is the quickest way for reaching a wider audience within the shortest possible time. Each county has community radios which can be utilized in reaching a wider audience. (Ask the Participants to state common channels of communication available in their counties) Answers might range from Community radios, town criers, newspapers, TV, Videos, print media, folk media etc)

- Involve the media and other communication structures in disseminating accurate and agreed upon correct facts/information.
- Make regular public announcements and updates (coordinated by the IMS or county response Teams)
- Develop and disseminate information materials (e.g. posters, fliers)
- Support folk media to formulate appropriate messages in songs, poems, jingles and drama

### **9.8.4 Rumor Management**

*Ask the participants to explain simply what they understand by “Rumor Management”. Let participants’ name common rumor in their communities in relation to diseases and their possible sources.*

Rumors or misinformation can spread quickly when correct information is not provided on time. People listen to rumors that are important to them or when there is uncertainty about the information. Therefore, risk communication responders must give the people the most accurate possible information, and promptly.

To address rumor you must be able to

- Listen to know what the audience think and is concern about
- Understand why the rumor is gaining attention

- Provide the accurate information to the different target audiences and monitor outcome of your intervention (avoid spreading the rumors)

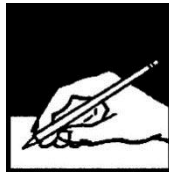
Rumor can be spread through: (ask participants to identify ways in which rumors spread within their own communities) Answers might range from:

- Media & social media s ( News and Facebook)
- Community meetings –drinking places, markets
- Hearsay (cheche pole/rumor mongers)
- People sharing own experience but reporting the wrong causes e.g. drug reactions linked to witch craft

### 9.8.5 Monitor community compliance and resistance

Monitor

- Community positive behavior change.
- Compliance to recommended actions.
- Community perceptions, attitudes, refusals, violence etc



#### Exercise 1

#### **Risk communication in response to a strange illness in Baby Ma community in Mamba Kaba district (20 minutes)**

*Divide the participants into two groups and assign them the following task. Ask participants to read the scenario and answer the questions below. They should select a chairperson and rapporteur to take notes and present during plenary.*

#### **Scenario: Coordination**

#### **Learning Objective**

By the end task participants will be able to understand the importance of proper planning and coordinating risk communication response to an outbreak.

There has been a report of suspected measles outbreak in Baby-Ma community in Mamba-Kaba district which has affected many children below five years. So far, 10 children have died in the past one week and many more are ill. The county health team has deployed the surveillance team to investigate the situation and the situation is serious. As a risk

communication officer, you are required to coordinate your aspects of the response. Simply describe the key steps you will take to plan the response to the situation in Mamba- Kaba district.

1. Explain what will be considered when planning your communication coordination response to Baby-Ma community in Mamba Kaba district?

***Possible answers***

*Identification of key relevant stakeholders*

*Invite stakeholders for the first meeting.*

*Develop a response plan with stakeholders, agree on frequency of meetings, roles and responsibilities (Terms of References) and objectives*

*Division of roles, tasks and responsibilities within the coordination mechanism*

*Agree on working terms in relation to information sharing, tasks, responsibilities, organisation of meetings (frequency, venue, etc.)*

*Agree on the information flow e.g. identifying the spokesperson, media update strategy, mechanism for monitoring message dissemination and rumours*

2. Why do you think is it important to coordinate your response?
  - A. *During an outbreak many actors volunteer to support the response. Therefore coordination is important to improve equitable distribution of the response activities to the affected, and at risk communities minimize overlap, confusion of response and to ensure that the response is targeted and reaching the affected community as quickly as possible*
3. Who are those partners or stakeholder to consider in risk communication coordination level?
  - *Affected communities or their representative*
  - *Civil society group,*
  - *Non-government organisations,*
  - *Other government organisations or agencies*
  - *International organisations, donor organisations*
  - *Religious leaders*
  - *Town chiefs, community leaders*
  - *School authorities*
  - *Community volunteers*
  - *Health workers*
  - *Private sector*

## Scenario 2:

Rumor Management instruction to the participants

### Learning Objective:

**By the end of this task, participant will be able to identify possible causes of the rumors and how to address them**

Response activities are being coordinated at all levels and daily update provided to key stakeholders. Messages have been developed and aired on community radio stations on the prevention of measles. However, there have been increased anxiety and panic in the community about cure of the disease. Individuals, families and communities are drinking and rubbing cane juice and ashes on the skin of affected children as they are informed is the best way to cure them from this sickness.

1. What do you think is the possible cause for panic in the community

*Misinformation that may be due to myths and misconceptions about the disease*

*No clear messages on treatment being disseminated. The focus seems to be on prevention*

2. Do you think this is a critical rumour to be addressed?

*Yes*

3. If yes, how can you engage with your stakeholders to address a critical rumour they are strongly influenced by?

*Engage your stakeholders through town hall meetings, community meetings and addresses rumor by providing clear details on the management of measles and what the communities can do when someone gets sick.*

4. What are possible sources that rumours can gather in your county?

- a. Meeting with stakeholder( town hall meeting)
- b. Community meeting ( women group, youth meeting, ) ,
- c. Public gathering( a tire shop, drinking places, markets, School,church/ mosque)
- d. Media & social media ( News-radio/ print, tweeter and Facebook)
- e. People sharing own experience but reporting the wrong causes e.g. drug reactions linked to witch craft( CHAs/ CHVs door to door visit)
- f. Hearsay/ they say (cheche poley/rumour mongers)

5. How do you identify rumors?

*Rumors are identify through active listening*

**Points to remember**



1. Communication is integral to every public health response
2. Information on health threats should be exchanged in real time
3. Everyone should be aware of the potential risks they are exposed to and be empowered to take action
4. Swiftly identify the rumors propelling the outbreak and misinformation. Address the information gap.
5. Document response (experiences, lessons learnt, outcome, recommendations) and provide feedback



## Annex 9. Presentation on Risk Communication/Public Communication and Information

# Risk Communication

Module 8 Public Communication and Information



1

### Introduction

What is Risk Communication (RC)?

- The real-time exchange of information, advice and opinions between experts or officials and people at risk, to empower them to take informed decisions to mitigate the effects of the threat.
- Risk communication is an integral part of a public health response aimed at enhancing control of the outbreak or situation as quickly as possible and with as little social disruption as possible.

2

### Contents and Method of Modules 8

- This module comprises of two (2) exercises

4

### Learning Objectives

This module will describe and enable participants to:

- i. Discuss the meaning of risk communication in relation to IDSR
- ii. Describe the importance steps of risk communication in preparedness, response and recovery
- iii. Demonstrate the application of risk communication in the different situations.

3

- Risk Communication uses a mix of communication and engagement strategies and tactics, including but not limited to:
  - Media communications
  - Social media
  - Mass awareness campaigns
  - Health promotion
  - Stakeholder engagement
  - Social mobilization
  - Community engagement

3

### Points to Remember

- i. Communication is integral to every public health response
- ii. Information on health threats should be exchanged in real time
- iii. Everyone should be aware of the potential risks they are exposed to and be empowered to take action
- iv. Swiftly identify and correct rumors and misinformation
- v. Document response (experiences, lessons learnt, outcome, recommendations) and provide feedback

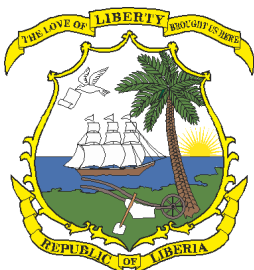
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# MODULE 10

## IDSR Supervise and provide feedback

<b>Module facilitation time</b>	3 Hours
<b>Introductory Presentation and questions</b>	Introductory presentation and plenary: <b>30 Mins</b>
<b>Group Work Exercises</b>	<b>30mins for all exercises</b> 26. Exercise 1: Preparing for supervisory visits at all levels 27. Exercise 2: Use of Supervisory checklist 28. Exercise 3: Providing feedback during and after supervision
<b>Plenary after exercises</b>	<b>2hr</b>
<b>Logistic Requirements</b>	<ul style="list-style-type: none"><li>○ Flip Charts</li><li>○ Markers</li></ul>
<b>References documents</b>	<ul style="list-style-type: none"><li>○ IDSR Technical Guidelines Liberia July 2016</li><li>○ Updated supervisory checklist for all levels including eDEWS</li></ul>

Adapted November 2016



## **10.0 Introduction**

*Your facilitator will project an introductory presentation*

### **10.1 I**

Facilitator's Manual 10:1

This section describes and enables you to acquire and practice skills to:

1. Conduct supervise surveillance and response activities
2. Use the healthcare facility surveillance checklist during supervision
3. Provide feedback to healthcare workers.

*Present a short lecture to explain the following*

10.2 What is supportive supervision?

*Read this section to the participants or can ask one of the participants to read from your facilitator's manual*

*Supportive supervision is one of the processes aimed at helping health workers improve their work performance. Supervision is not an inspection. Rather, supportive supervision aims to sustain good quality services rather than finding things that are wrong. In a good system, supervisors and health professional work together to review and enhance job performance, identify and address individual and system challenges or constrains that hinder performance.*

### **10.3 Use a supervisory checklist**

*Emphasize this section to the participants*

*Each healthcare facility has unique problems and priorities that require specific problem solving and corrections. Much as it's important to use a standardized checklist during supervision of healthcare facilities, flexibility should be allowed to revise it as healthcare facilities change or improve. Use the checklist during future visits to help healthcare workers monitor their activities and progress towards an improved system.*

### **10.4 Conduct supervisory visits**

*Emphasize the importance of regularly scheduled supervision in the County. It's important to provide feedback to healthcare workers during each visit.*

**Note:** *Let the healthcare workers know what is working well and what is not working.*

*As follow up, provide feedback on how previously reported data was used to detect outbreaks and take action to reduce illness, mortality and disability in the district. If improvements are needed, discuss solutions with the staff.*

*If a problem is identified, provide on-the-job training or mentoring as needed. Follow up on any request for assistance such as for emergency response equipment or supplies. If a solution to a pre-existing problem was identified in a previous visit, check to see how well the*

*solution has been implemented. Find out if problems are still occurring and modify the solution if necessary.*

***Note: Visits of surveillance supervisors and national disease control programs are good opportunities to discuss and improve disease control in your County.***

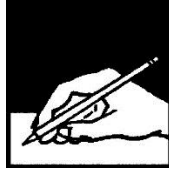
## **10.5 Prepare a supervision plan**

*Ask one participant to read the information below*

*Decide how often to monitor health worker's performance.*

*Ask healthcare facility supervisors to make a schedule of the supervision they will conduct over the next year in their own facilities and to any community sites that report to the facility.*

- *Make sure that transport is available for supervision and for surveillance activities that require transportation.*
- *Include other reporting sites in supervision of district surveillance activities such as private health facilities and community reporting sites in the overall plan.*
- *Identify and obtain necessary resources for supervision.*



### Exercise 1

The purpose of this exercise is to practice finding and applying recommendations for the supervision of surveillance activities in your County. Refer to Annex 8B page 139 in the *National Technical Guidelines*.

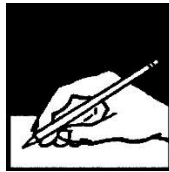
1. How is supervision of disease surveillance conducted between the county (district, health facility) levels in your county?

Explain  
Strategy:

Methods:

Targets:

2. What should you consider when preparing to conduct a supportive supervision?



### Exercise 2

The purpose of this exercise is to practice finding and applying recommendations for the supervision of surveillance activities in your County. Refer to Annex 8B in the *National Technical Guidelines*.

#### 10.6 Use of the health facility surveillance check list

Below is the surveillance checklist for a Healthcare facility. The checklist has partially been completed. As you can see, the health center did not score well on this supervisory visit. As you review the checklist, consider the possible reasons for the issues that they faced and then recommend some solutions in the columns provided in the table. Work in a group to discuss the possible causes and potential solutions.

**Table 7.1:** Healthcare facility surveillance checklist

Activity	Supervisory question	Answer Yes/no or specified	List possible causes of the omission or problem	List Possible Solutions
<b>1. Data collection to identify Suspected Cases within healthcare facilities</b>	How often do you collect information from the community about reports of suspected cases or deaths due to a priority disease or condition?	<b>Rarely</b>	<i>Community doesn't know what to report</i>	<i>Distribute simplified case definitions. Include surveillance objectives in community health program activities</i>
<b>2. Register cases</b>	Are diagnoses of cases of priority diseases recorded in the clinic register according to the standard case definition?	<b>No</b>		
<b>3. Report</b>	Do health workers use a standard case definition to report the suspected cases and outbreaks?	<b>No</b>		
	Do you record information about immediately notifiable diseases on a case form or line list?	<b>Yes</b>		
<b>4. Analyze and Interpret</b>	Do you plot the numbers of cases and deaths for each priority disease on a graph? (Ask to see the health facility's analysis book. Look to see if the trend lines are up-to date).	<b>No</b>		
	Do you plot the distribution of cases on a map?	<b>yes</b>		
<b>5. Investigate and Confirm Reported Cases and Outbreaks</b>	If an epidemic-prone disease was suspected, was it reported immediately to the district office?	<b>No</b>		

Activity	Supervisory question	Answer Yes/no or specified	List possible causes of the omission or problem	List Possible Solutions
	For the cases of priority diseases needing laboratory tests seen since the last supervisory visit, how many had laboratory results?	<b>1 out of 25</b>		
	Are appropriate supplies available or set aside for collecting laboratory specimens during an urgent situation and show me the supply?	<b>No</b>		
<b>6. Respond</b>	Are appropriate supplies available for responding to a confirmed case or outbreak ( <i>for example, immunization supplies and vaccine, ORS, antibiotics, and so on</i> )?	<b>No</b>		
	Please show me the supplies for carrying out a recommended response.	<b>I can't</b>		
	Who is the outbreak coordinator for this facility?	<b>I don't know</b>		
	How often do you provide information and training in outbreak response to the staff of this facility?	<b>Rarely</b>		
<b>7. Provide Feedback</b>	How often do you report information to the community?	<b>Never</b>		
	Do you receive the latest bulletin from the ( <i>central, sub national</i> ) level?	<b>No</b>		
<b>8. Evaluate and Improve the System</b>	Were the last 3 routine monthly reports sent to the district office?	<b>No</b>		

Activity	Supervisory question	Answer Yes/no or specified	List possible causes of the omission or problem	List Possible Solutions
	Were the last 3 routine monthly reports sent on time?	No		
9. Epidemic Preparedness	What precautions do health workers (including laboratory staff) take routinely with all patients regardless of the patients' infection status?	Minimum level of standard precautions: Very Few		
	How do you estimate the number of supplies to set aside for use during an emergency situation?	How supplies are estimated: They aren't		



### Exercise 3

The purpose of this exercise is to practice giving feedback during a supervisory visit to **Bahn** Health Center. You will play one of the roles, or you may observe other participants playing the roles. Your facilitator will assign the roles to be played. After the role play, there will be a group discussion.

#### Role play: Provision of Feedback after supervision

#### Scenario: Supervisory visit to Bahn Healthcare facility

Dr. Saye, the District Health Officer, is meeting with the health facility team to give feedback about the results to the supervisory visit. He thanks the team for their time during today's visit. Then he reports that in the visit today, he learned the following things:

- There is regular contact between the community health workers and the health facility so disease notification from the community is timely and being monitored.
- The clinic register is up-to-date, but it does not look like diagnoses are recorded according to the standard case definition.
- The line graphs for meningitis and cholera are posted but they are not up-to-date. They are two months behind.
- A suspected case of human influenza H1N1 in the health facility catchment area was reported promptly to the district office during this quarter.



- Reporting of routine data to the district has been on time all year.
- The health facility said that they have not received a copy of the latest feedback newsletter from the district.
- A request by the health facility for specimen transport media has not yet been filled.

*Dr. Saye wanted to know what two or three problems the health facility thought were the most important. Then they discussed possible causes for the problem and how improvements could be made.*

*When the role play has concluded, discuss the following questions:*

1. How well did Dr. Saye communicate with the health facility team?
2. How did the health facility team decide on the most important problems? Do you agree with their conclusions?
3. Did they identify feasible solutions to the problems they discussed?

*Develop post supervision action/follow up plan*



**Points to remember**

1. Prepare supervision plans with health facility supervisors to ensure that supervisory visits will occur on a scheduled basis
  2. Supervisory checklists make supervisory visits more objective and help you to be sure you haven't missed anything critical for evaluating the performance of the health facility
  3. Supervisory visits are intended to help improve the functions of health facilities by providing constructive criticism and feedback.
  4. Give feedback to the health facilities about their evaluation so that they know what needs to be improved in their facility. Feedback from you also shows them that you are paying attention to their work and that they are a valuable asset to the health care system of your County.
-

## Annex 10. Presentation on Supervision and Feedback

# Supervise and Provide Feedback

Module 10



1

## Introduction Supportive Supervision

- Supervision: An act or process of directing, managing, and provision of oversight
- Process of helping to improve work performance
  - Not an inspection for fault finding
  - Aims to sustain good quality services
- Supervisors and health workers should work together to:
  - Review progress
  - Identify challenges
  - Decide what has caused the challenges
  - Develop solutions

2

## Learning objectives

- To understand supervised surveillance and response activities
- To describe the facility supervisory surveillance checklists
- To understand how to provide supervisory feedback to health personnel

3

## Summary

- It is important to supervise
- Always prepare a plan for supervisory visits
- Supervisory checklists make supervisory visits more objective and help you to be sure you haven't missed anything critical
- Supervisory visits are intended to help improve the functions of health facilities by providing constructive criticism and feedback

4

# THANK YOU!



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