

DO	DON'T
<p>1. Make ITS members aware of the services provided in Azraq Camp and urban or rural settings (such as the availability of services and support from UN agencies and NGOs, and easier follow up if beneficiaries are not regularly changing living location). Bring as many relevant documentation and illustrations for the ITS members to review and reflect on in your absence.</p>	<p>1. Attempt to alter ITS members' decision in one setting or force your opinion of what is best for them, try to understand reasons why they have made their choices to be able to provide alternatives that match their needs.</p>
<p>2. Make eligible members of ITS aware of the shelter projects being carried out by organizations in Jordan (such as Housing Upgrading, Completion of Unfinished Buildings, Cash for Rent, Sealing Off Kits, and Increasing Awareness about HLP Rights) that they might benefit from.</p>	<p>2. Assume that members of ITS have explored other options for shelter and accommodation and/or that they decided on this type of shelter and settlement as a first option.</p>
<p>3. Make members of ITS aware of the risks of remaining in an informal settlement, such as health and protection risks and the risk of eviction.</p>	<p>3. Assume that all members of ITS led a nomadic lifestyle in Syria so they will not want to consider another living option. It is always best to assume that other options have not been considered and that they may not be aware of the related benefits. (Refer to recommendation above.)</p>
<p>4. Consider providing basic assistance in the form of a plastic sheeting, sealing off kit, hygiene kit, wash kit, kitchen kit, or other type of kit –as long as the contents do not contain construction material, construction equipment, or other sorts of items that may put them at risk with the authorities.</p>	<p>4. Provide assistance that would enable the informal settlements to become permanent, any other form of assistance that would put them at risk with the authorities, or any items that would be difficult to carry or transport (since ITS are often changing location and on the move.)</p>
<p>5. Refer ITS in need of assistance to other agencies working with ITS if your agency is unable to provide the assistance needed.</p>	<p>5. Make promises to ITS members that you can provide them with another shelter solution if you are not able to do so.</p>
<p>6. Make members of ITS aware of their shelter rights.</p>	